City of Raleigh
NORTH CAROLINA

The following information explains how solid waste is to be prepared according to Section 7 of the Raleigh Municipal Code. <u>This information serves as a reminder and is not meant to be all inclusive.</u>

Containers Placement and Storage

1. Yard waste, garbage and recycling must be placed in front of the house from which it was generated.
2. Garbage and recycling containers along with properly prepared yard waste items must be placed on the curb no earlier than noon the day before collection or by 7.am. on the day of collection.
3. Containers and items not prepared properly must be removed from the public right-of-way to a location not visible from the public right-of-way or placed at the side of the building no later than 7pm the day after collection. Buildings that front both a public and private street must have containers stored in a location on the private right of way facing side of the building or another location not visible from the public right-of-way.
4. Containers must not be placed in the street.
5. Containers must be placed at least five (5) feet from other objects (parked cars, mailboxes, fences etc.).
6. Every dwelling unit must have adequate garbage and recycling storage facilities/devices.
7. If one container is not sufficient, additional garbage or recycling carts may be purchased for $40 and $48 respectively.
8. Owners or persons in control of property are responsible for assigning containers (recycling and garbage) to the units by serial number found on the back or front of the containers.
9. Multifamily and attached dwellings must have garbage and/or recycling containers labeled with street address and unit number or unit letter.

Garbage

10. All garbage should be bagged and placed in the City of Raleigh garbage container. Garbage must not be mixed with yard waste.
11. No Building Material, dirt, rocks, or concrete in the cart. These items cannot be collected by Solid Waste Services.
12. Cart too full. Overflowing carts cannot be emptied using automated equipment.
13. Garbage not in City-issued cart. Other garbage containers will not be emptied by Solid Waste Services employees.
14. Cart too close to other objects. Keep cart at least five (5) feet away from recycle carts, yard waste, mailboxes and parked cars.
15. Garbage not prepared properly will not be collected and must be moved from the public right-of-way or point of collection.
16. Garbage mixed with recycling or any substances banned from landfills is contamination and will not be collected.

Yard Waste

1. Yard Waste from work done by a private contractor must be collected and disposed of by the contractor.
2. Yard waste can be placed in plastic permanent type containers no larger than fifty-five (55) gallons, other permanent containers no larger than thirty-five (35) gallons w/two lifting handles, clear plastic bags or biodegradable paper yard waste bags, or securely tied in bundles. Bundles must not be heavier than 75 pounds, more than 5 feet in length, or 18 inches in diameter. Black plastic bags are not acceptable.
3. Too many bags. Please limit the number of bags to 15.
4. Treated lumber will not be collected. Limit the number of yard waste bags set out for collection to 15.
5. Yard waste mixed with garbage, rocks, dirt, treated wood, feces or any items not accepted at the City of Raleigh Yard Waste Center will not be collected. Stumps will not be collected.
6. Yard waste mixed with recycling is contamination and will not be collected.

Recycling

1. All recycling materials must be placed inside the City of Raleigh recycling containers. Items outside of the container will not be collected. Do not place anything on top of cart. Any other container w/recyclables will not be serviced.
2. Recycling loads mixed with garbage and/or yard waste is considered contamination and will not be collected.

3. Make sure you have the right collection week for recycle. Refer to your calendar.
4. Cardboard piled around cart. Flatten boxes and place inside.

Bulky Load/Special Load Program

1. Bulky items such as mattress and small furniture may be collected for free as long as the size does not exceed 4X4 cubic yards (the size of the back of a pick-up truck). Customers may receive a bulky load collection every three (3) months.
2. Special items, such as appliances, may be collected for a charge of $50 per load (4X4 cubic yards).
3. All bulky and special loads must be scheduled to be collected before being placed at the curb or point of collection. Cannot be placed out prior to noon the day before scheduled picked up.

Other

1. City of Raleigh SWS does not pick up construction material, medical waste, or hazardous waste.
2. OWNERS ARE RESPONSIBLE FOR INFORMING THEIR TENANTS OF ALL THE ABOVE COLLECTION PRACTICES.

Violations are subject to administrative fees and civil penalties in accordance to Raleigh City Code 7-2002.2. If you need further information, see section 7 of the City of Raleigh Municipal Code or Call 919-996-3245.