Job #260315380

Home Health Report Card - Technician

Home Health Report

Customer Name

MS CHRISTIN DAVIS

Customer Phone

(919) 349-5242

Location Address

8109 Fieldcrest Lane, Fuquay-Varina, NC 27526 USA

Today's Date

2026-09-23

Lead Representative

Armando Lugo-Cabrera

Please select the systems you will be reviewing today.

Air Handler

1 Air Handler

Boiler

-

Furnace

1 Furnace

Heat Pump/Air Conditioner

1 Heat Pump/Air Conditioner

Indoor Air Quality System

2 Indoor Air Quality Systems

Mini Split System

-

Package Unit

Not Applicable

Water Heater

1 Water Heater

Water Treatment

-

Opening Discussion

How has your system been operating?

Please describe:

System has been operating well

Has your system been producing any smells or noises?

No

Please describe:

No smells or noise

When was the last time the system was serviced?

6 to 12 Months

Has your system been keeping you comfortable?

Please describe:

System has been keeping them comfortable

When the power goes out, do you have an alternate source of electricity for your home?

No

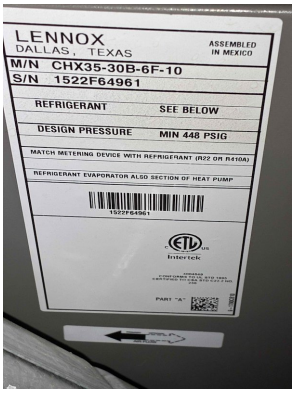
Please describe:

None

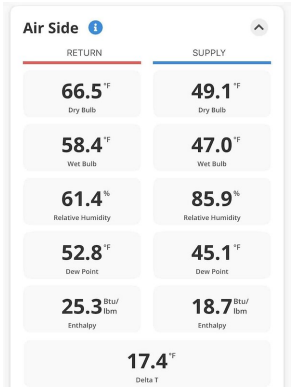
Expert Findings - Air Handler 1

Make & Model:

Lennox

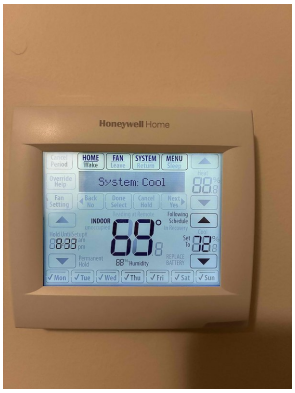


Overall Operational Performance - Comfort efficiency & component integrity



"Unit is preforming well on both heating and cooling "

Thermostat Condition - Verify operation



"Unit is operating well on cooling and heating "

Physical Condition of Equipment - Cleanliness, filters, corrosion, damage, venting duct interface



"Filter is in need of replacement "

Safety/Environmental Considerations - Biological growth, moisture, wall clearance, installation quality, code violations



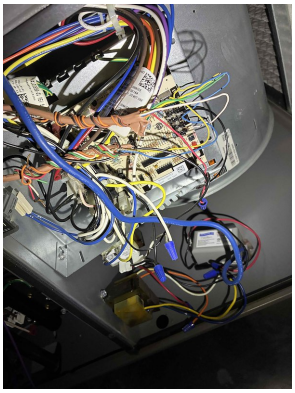


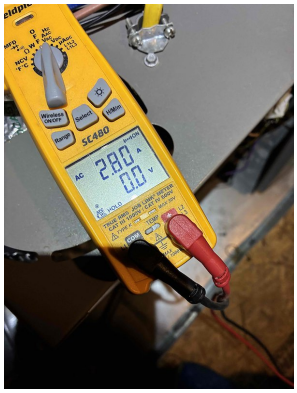
"Unit has an UV bulb installed but it is no longer operating "

Electrical & Electronics - Wiring, connections, controls, and start components



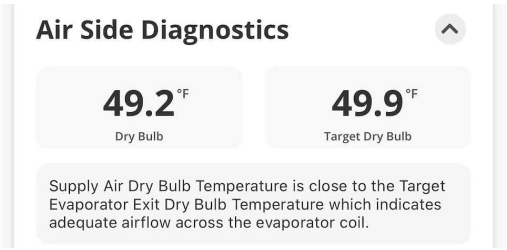






"Electrical components were tested for amperage and voltage "

Equipment Specifications - Conforms to manufacturer specifications



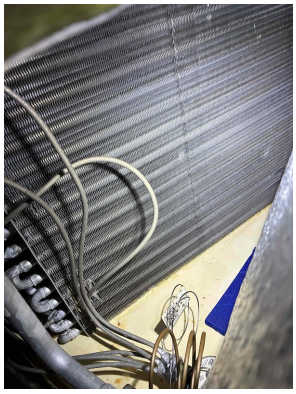
Motor Efficiency & Health - Amperage, voltage, stability, housing, megohm test





"Blower motor was tested for amperage and inspected for debris "

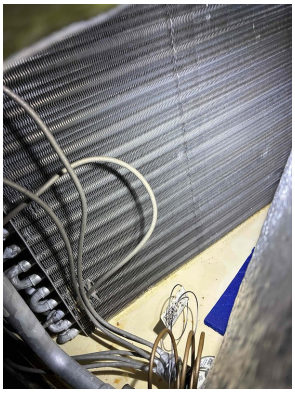
Evaporator Coil - Leaks, debris, damage, corrosion





"Evaporator coil were inspected and are in good condition "

Drain pan & condensate line - Leaks, float switch, obstructions



"Condensate line was treated and flushed. Drain treatment was added to drain pan"

Noise level - Unusual noises, sounds, or levels

"No noises"

Equipment Age

2022

Estimated Warranty Expiration

-

Equipment Location

Attic

Expert Findings - Furnace 1

Make & Model:

Lennox

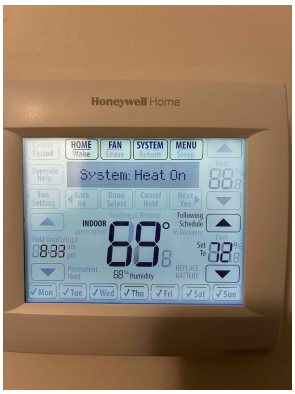


Overall Operational Performance - Comfort efficiency & component integrity



"Unit is providing excellent heating "

Thermostat Condition - Verify operation



"Thermostat is operating well heat"

Physical Condition of Equipment - Cleanliness, filters, corrosion, damage, venting duct interface



"Unit is in good condition. Filter will need replacing."

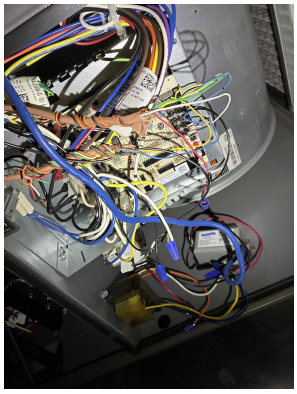
Safety/Environmental Considerations - Biological growth, CO detector, moisture, wall clearance, installation quality, code violations



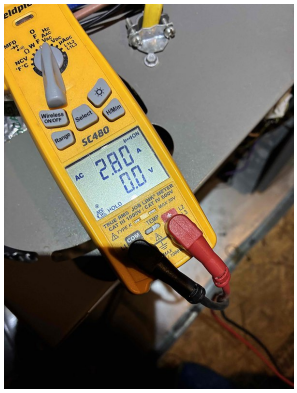
"UV bulb in the system is not operating. There is biological growth in the system "

Electrical & Electronics - Wiring, connections, controls, and start components









"Furnace electrical components were tested for amperage and inspected for any damage "

Equipment Specifications - Conforms to manufacturer specifications

Motor Efficiency & Health - Amperage, voltage, stability, housing, megohm test



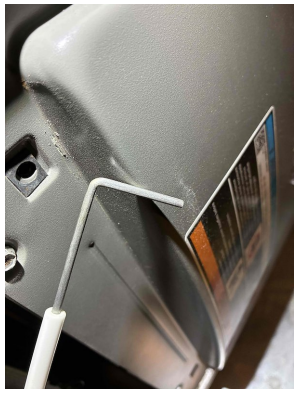


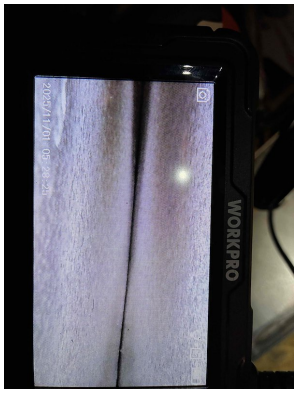


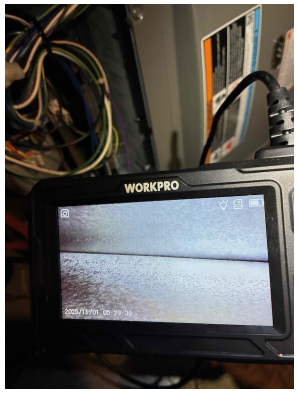


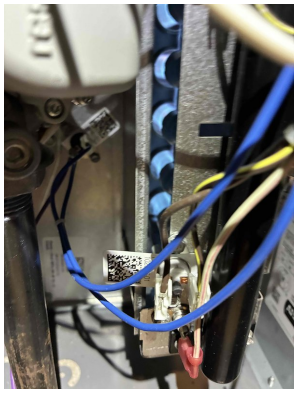
"Blower motor was operating well along with the induction motor. Both were tested for amperage."

Furnace Health - Ignitor, gas pressure, heat exchanger, fumes









"Furnace is operating well. Gas furnace was checked for gas pressure. Heat exchanger was inspected for corrosion or cracks. Flame sensor was cleaned and the igniter was operating well. "

Noise level - Unusual noises, sounds, or levels

"No noises "

Equipment Age

2022

Estimated Warranty Expiration

-

Equipment Location

Attic

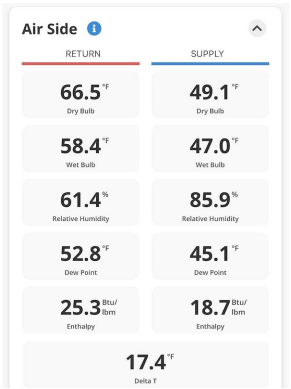
Expert Findings - Heat Pump/Air Conditioner 1

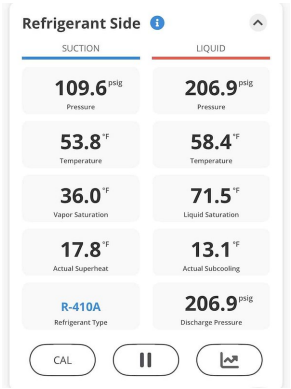
Make & Model:

Lennox



Overall Operational Performance - Comfort efficiency & component integrity





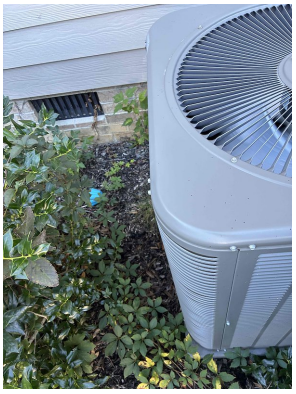
"Unit is preforming well and providing good cooling while maintaining pressures. "

Physical Condition of Equipment - Cleanliness, corrosion, damage



"Unit is in good condition and was washed during visit "

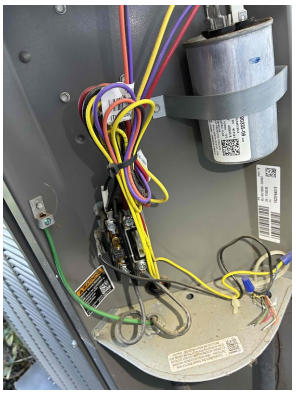
Safety/Environmental Considerations - Obstacles, clearance, installation/code



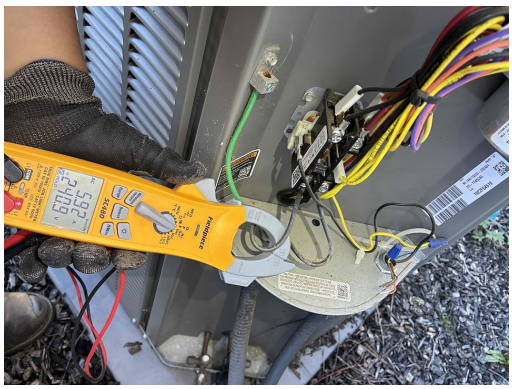


"Unit is properly installed with good clearance and no obstacles. Only recommend is trimming bushes away from the unit"

Electrical & Electronics - Wiring, connections, controls, start components









"Electrical components were inspected and tested for voltage and amperage. Capacitor is in good health "

Equipment Specifications - Conforms to manufacturer specifications

Actual Subcooling is close to the Target Subcooling which indicates adequate refrigerant charge for a EXV/TXV. Confirm you are using the correct Manufacturers data.

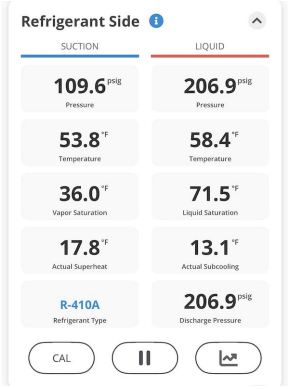
Condenser Coil - Leaks, debris, damage, corrosion



"Condenser coil was cleaned during visit "

Refrigerant Charge

Within Manufacturer Parameters



"Refrigerant pressure was checked for cooling "

Compressor Performance - Obstructions, motor & capacitor integrity, megohm test, metering device



"Compressor is operating well and was tested for amper"

Noise - Unusual noises, sounds, or levels

"No noises"

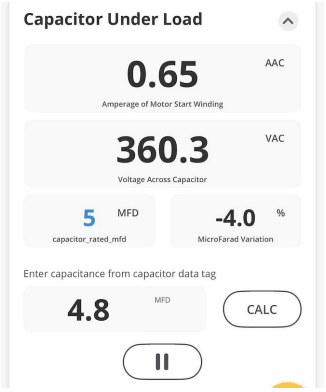
Capacitor Rating per Mfg

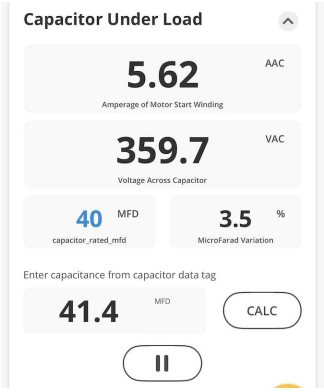
40/5



Capacitor Actual Rating

41.4/4.8





Equipment Age

2022

Estimated Warranty Expiration

-

Equipment Location

Side of home

Expert Findings - Indoor Air Quality 1

Make & Model:

410 filter



"Filter will need to be replaced due to condition of filter."

Filters/Filtration System - Effectiveness, clogs, types

Air Flow - Consistency & balance throughout the home

Indoor Relative Humidity

Optimal (35%-50%)

Condition of Ductwork - Leaks, tears, undersized

Attic Insulation - RA value, type, volume for the space

Expert Findings - Indoor Air Quality 2

Make & Model:

UV bulb.



"UV bulb need to be replaced due to bulb most likely being burnt out."

Filters/Filtration System - Effectiveness, clogs, types

Air Flow - Consistency & balance throughout the home

Indoor Relative Humidity

Optimal (35%-50%)

Condition of Ductwork - Leaks, tears, undersized

Attic Insulation - RA value, type, volume for the space

Water Heater/Water Quality/Plumbing Discussion

How often do you run out of hot water?

Never

When is the last time you had your hot water heater flushed?

Never

How would you describe your water quality?

Good

Do you have any drippy faucets or slowing moving drains?

None

Expert Findings - Water Heater 1

Make & Model:

Rinnai



Water Heater Type

Tankless

Age & Size of Water Heater - Age and size of water heater based on manufacture label

2018 tankless



Estimated Warranty Expiration

-

Water Heater Location

Garage

Tank/Cabinet & Piping Integrity - Corrosion, rust, oxidation, leaks

Safety/Environmental Considerations - Water, gas, fumes, CO, installation, code concerns, wiring

Noise - Unusual noises, sounds, levels

Water Quality - Levels of Hardness & Chlorine

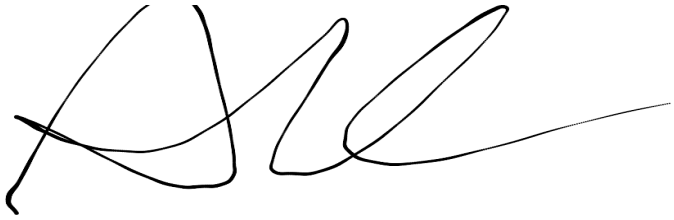
Membership Status

Home Comfort Membership

Maintenance+

Acknowledgement

Service Experts Employee Signature



Today's Date

2026-09-23