Carolina Gardens

Utilities

Cable & Internet: Spectrum (833) 697-7328

Phone: Spectrum (855) 243-8892

Power: Duke Power (919) 508-5400

Gas: Enbridge (877) 776-2427

Water/Sewer: Go to town website at www.fuquay-varina.org, print off application, email completed application back to the Town of Fuquay-Varina

Trash/Recycling: (919) 753-1027

DMV: Fuquay-Varina (919) 552-1895

U.S. Post Office: Fuquay Varina (919) 552-8963

HOA INFORMATION

ASSOCIA CAROLINAS

P. (919) 588-3112

Carolina Gardens HOA TV & Internet Services

Q: What Telecom Services and Equipment are included in the HOA dues?

A: Spectrum High-Speed 400Mbps Internet and Spectrum TV (175 channels)

A: Up to (2) set top boxes, (1) modem, (1) wireless router

*resident is responsible to return equipment directly to Spectrum or reimburse Spectrum for lost or damaged equipment

Q: How do I set up my Internet and TV service?

A: Call 833-697-7328 to order a Spectrum professional installation:

- Please ONLY call the above # (other Spectrum call centers will not recognize your address) CALL 7-10 days prior to closing date.
- Professional Installation: call the above #, provide your new address and set-up a date for a Spectrum tech to install equipment and activate services - this service will incur a fee.

Q: Who do I contact for customer service?

A: Spectrum Customer Service (833-697-7328)

Q: Where do I return my equipment?

A: Drop off at your local Spectrum store

Q: Can I upgrade my services?

A: Yes, upgrade options include more TV and premium channels like HBO and Stars, faster Internet and telephone service. Spectrum will bill you directly for upgraded services or additional equipment.

Q: How does billing work?

A: If you only activate HOA included services (400Mbps Internet and 175 TV channels), you will not receive a bill from Spectrum.

A. If you order upgrade services and or additional equipment, you will be billed directly by Spectrum for those upgrades
Spectrum New Orders & Customer Service (833-697-7328)

- Please ONLY call the above # (other Spectrum call centers will not recognize your address)

At least one resident must be 55 years of age or better, a limited number of residents may be younger and no one under 19 years of age. Some residents may be younger than 55. Community Association fees required. Complete offering terms for the homeowners association is in an offering plan available from sponsor. Void where prohibited. Details available upon request.
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