



Wake County Permit Database

Permit records prior to July 1, 2018

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Permit Details: P002346

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Owner Information

Permit Number: **P002346**

Address: **05413 WEST OAKS DR**

Owner Name: **GARDNER, BILLY G & DONNA**

Subdivision Name: **WEST OAKS**

Lot/Section:

Square Footage: **0**

Status Information

Status: **COMPLETED**

Hold Status

ZON:

ENG:

INS:

FIR:

SUB:

EFS:

WW:

Additional Information

Add Date: **12/27/2000**

Permit Fee: **46.00**

Receipt #: **063712**

Application Issue Date: **12/27/2000**

Applicant Name: **PLUMBING EXPRESS**

Completion Date: **1/2/2001**

Use Code:

Use Code Description:

Existing Use Code: **101**

Existing Use Code Description: **ONE-FAMILY HOUSE**

Improvement Value: **0**

Water System Type:

Sewer System Type:

Township Code: **12**

Township Description: **MIDDLE CREEK**

Zoning Code:

Street:

Street Number: **05413**

Street Misc:

Street Dir Prefix:

Street Name: **WEST OAKS**

Street Type: **DR**

Street Dir Suffix:

PIN: **0678657089**

PIN Map Number: **0678**

PIN Block Number: **65**

PIN Lot Number: **7089**

PIN Ext Number: **000**

PIN Split:

City Code:

Acres: **0.00**

Mailing Address City: **FUQUAY VARINA**

Mailing Address State: **NC**

Mailing Address Zip: **27526**

Directions Comment:

**401S HILLTOP TR ON NEEDMORE RD R WEST
OAKS REPLACE POLYBUTHANE W/CPVC**

WPermit Type Solid Waste:

WPermit Type Water Quality:

WPermit Type Land:

WPermit Type Bldg:

WPermit Type Fire:

Temporary Pole Flag: **N**

Contact Name: **PLUMBING EXPRESS**

Map Parcel Block:

Map Parcel Lot:

Plat Ref Year: **0000**

Plat Ref Page: **00000**

Bedrooms: **0**

Basement:

Garbage Disposal:

Pump:

Number of Employees: **0**

Food Handling:

BOA Required:

BOA Date:

BOA Case Number:

BOA Action:

MH Make:

MH Serial Number:

MH_UL_HUD Number:

MH Year: **0**

MH Size: **00 X 00**

MH Color:

Health Permit Number:

Health OP Date:

Health OP By:

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WARRANTY

Plumbing Express, a Premier Division of Phoenix Renovation Corp., warrants that the pipe and pipe fittings installed by Plumbing Express shall be free of failure as a result of defects in material or installation for a period of One (1) Year from date of first installation. Plumbing Express further warrants that at the time of the completion of the Services, the Piping System has passed inspection and is in compliance with all applicable plumbing codes. Other than the provisions on the reverse side hereof, no other express or implied warranties apply or exist.

This Limited Warranty is fully transferable to successor Premises owners throughout the lifetime of the applicable Warranty Period(s). For details, definitions, exclusions and limitations, please see reverse.

In the event you experience any problem with the Services performed, please write to us at Plumbing Express, Office of the President, P.O. Box 9721, Alexandria, VA 22304.

Client: Billy + Donna Gardner
Premises: 5413 Oaks Drive West
Fruway Virginia, NC 27526
Date of Installation: 12/27/00

Warranty: From the date of first installation, Plumbing Express ("Company") warrants that pipe and pipe fittings installed under the terms of the Interior Repipe Agreement ("Agreement") shall be free of failure as a result of defects in material or installation for a period of: ONE (1) YEAR. Company warrants that all other materials, including but not limited to drywall, paint, valves, supply lines (the small short piping between a valve and a fixture), sill cocks (hose bibs) and laundry hose bibs installed under the standard, unamended terms of said Agreement shall be free of failure as a result of defects in material and installation for a period of ONE (1) YEAR from date of first installation.

Warranty Limitations: If any plumbing service is performed by anyone other than Company, the warranty on all Services affected by or connecting to any services performed by others shall become null and void at the time of service by others, unless such services are approved by Company. Additionally, Company does not warrant against failure(s) caused in whole or in part by, or resulting from: abuse, structural movement, acts of God, or any cause beyond Company's control. Client shall bear sole responsibility for misuse, damage and wear and tear, ordinary or otherwise, to labor, material, or other services provided by Company or to any other part of the Premises. No other express or implied warranties (including warranties of habitability, merchantability, and any warranties of fitness for a particular purpose) apply or exist, and consequential or incidental damages may not be recovered. This warranty specifically excludes and disclaims any warranty of the existing plumbing system and parts thereof that remain after performance of the Services. If Client makes a bona fide claim in writing to Company during the term of warranty, and Client has paid all monies due Company, Client's exclusive remedy shall be (at the option of Company) either repair or replacement of defective material and workmanship or refund of that portion of Client's total payments to Company that are attributable to the material and labor question. Client understands that additional or different noises may be generated by the new Piping System and agrees to accept as normal any additional or different noises generated by the new Piping System.

THE ABOVE LIMITED WARRANTIES AND LIMITED REMEDIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES AND REMEDIES. IN NO EVENT SHALL COMPANY BE HELD LIABLE FOR LOSS OF USE OF THE PREMISES OR LOSSES OF TIME OR EARNINGS OF CLIENT OR OCCUPANTS OF THE PREMISES OR FOR ANY OTHER CONSEQUENTIAL OR INCIDENTAL DAMAGES.

Submittal checked 11/18
1,000 submittals done
10/18/2018
10/18/2018



Wake County Permit Database

Permit records prior to July 1, 2018

[Permit Search](#)

Permit Details: 0041296

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Owner Information

Permit Number: **0041296**

Address: **05413 WEST OAKS DR**

Owner Name: **GARDNER, BILLY G & DONNA**

Subdivision Name: **WEST OAKS**

Lot/Section:

Square Footage: **1080**

Status Information

Status: **COMPLETED**

Hold Status

ZON:

ENG:

INS:

FIR:

SUB:

EFS:

WW:

Additional Information

Add Date: **10/31/2003**

Permit Fee: **366.00**

Receipt #: **011792**

Application Issue Date: **10/31/2003**

Applicant Name: **GARDNER, BILLY**

Completion Date: **10/19/2006**

Use Code: **436B**

Use Code Description:

RESIDENTIAL ATTACHED GARAGE

Existing Use Code: **101**

Existing Use Code Description: **ONE-FAMILY HOUSE**

Improvement Value: **40000**

Water System Type:

Sewer System Type:

Township Code: **12**

Township Description: **MIDDLE CREEK**

Zoning Code: **R30**

Street:

Street Number: **05413**

Street Misc:

Street Dir Prefix:

Street Name: **WEST OAKS**

Street Type: **DR**

Street Dir Suffix:

PIN: **0678657089**

PIN Map Number: **0678**

PIN Block Number: **65**

PIN Lot Number: **7089**

PIN Ext Number: **000**

PIN Split:

City Code:

Acres: **1.04**

Mailing Address City: **FUQUAY VARINA**

Mailing Address State: **NC**

Mailing Address Zip: **27526**

Directions Comment:

401 S. TR HILLTOP-NEEDMORE RD TR WEST OAKS

S/D ONTO WEST OAKS DR 1ST HSE ON RT

(ATTACHED GARAGE ADDITION W/ RM ABOVE)

WPermit Type Solid Waste:

WPermit Type Water Quality:

WPermit	Type	Land:	Y
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WPermit	Type	Bldg:	Y
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WPermit Type Fire:

Temporary Pole Flag: **N**

Contact Name: **GARDNER, BILLY (OWNER)**

Map Parcel Block: **00784**

Map Parcel Lot: **0035**

Plat Ref Year: **1985**

Plat Ref Page: **01159**

Bedrooms: **0**

Basement:

Garbage Disposal:

Pump:

Number of Employees: **0**

Food Handling:

BOA Required:

BOA Date:

BOA Case Number:

BOA Action:

MH Make:

MH Serial Number:

MH_UL_HUD Number:

MH Year: **0**

MH Size: **00 X 00**

MH Color:

Health Permit Number:

Health OP Date:

Health OP By:

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Wake County Permit Database

Permit records prior to July 1, 2018

[Permit Search](#)

Permit Details: M001553

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Owner Information

Permit Number: **M001553**

Address: **05413 WEST OAKS DR**

Owner Name: **GARDNER, BILLY G & DONNA**

Subdivision Name: **WEST OAKS**

Lot/Section:

Square Footage: **0**

Status Information

Status: **COMPLETED**

Hold Status

ZON:

ENG:

INS:

FIR:

SUB:

EFS:

WW:

Additional Information

Add Date: **12/19/2003**

Permit Fee: **46.00**

Receipt #: **013628**

Application Issue Date: **12/19/2003**

Applicant Name: **RITE RATE ROOTER**

Completion Date: **8/10/2005**

Use Code:

Use Code Description:

Existing Use Code:

Existing Use Code Description:

Improvement Value: **0**

Water System Type:

Sewer System Type:

Township Code: **12**

Township Description: **MIDDLE CREEK**

Zoning Code:

Street:

Street Number: **05413**

Street Misc:

Street Dir Prefix:

Street Name: **WEST OAKS**

Street Type: **DR**

Street Dir Suffix:

PIN: **0678657089**

PIN Map Number: **0678**

PIN Block Number: **65**

PIN Lot Number: **7089**

PIN Ext Number: **000**

PIN Split:

City Code:

Acres: **0.00**

Mailing Address City: **FUQUAY VARINA**

Mailing Address State: **NC**

Mailing Address Zip: **27526**

Directions Comment:

**401S R HILLTOP NEEDMOOR R WEST OAKS 1ST
HSE ON R--REPLACE WATER LINE OUTSIDE**

WPermit Type Solid Waste:

WPermit Type Water Quality:

WPermit Type Land:

WPermit Type Bldg:

WPermit Type Fire:

Temporary Pole Flag:

Contact Name: **RITE RATE ROOTER**

Map Parcel Block: **00784**

Map Parcel Lot: **0035**

Plat Ref Year: **0000**

Plat Ref Page: **00000**

Bedrooms: **0**

Basement:

Garbage Disposal:

Pump:

Number of Employees: **0**

Food Handling:

BOA Required:

BOA Date:

BOA Case Number:

BOA Action:

MH Make:

MH Serial Number:

MH_UL_HUD Number:

MH Year: **0**

MH Size: **00 X 00**

MH Color:

Health Permit Number:

Health OP Date:

Health OP By:

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Wake County Permit Database

Permit records prior to July 1, 2018

[Permit Search](#)

Permit Details: M053519

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Owner Information

Permit Number: **M053519**

Address: **5413 WEST OAKS DR**

Owner Name: **GARDNER, BILLY G**

Subdivision Name: **WEST-OAKS**

Lot/Section:

Square Footage: **0**

Status Information

Status: **COMPLETED**

Hold Status

ZON:

ENG:

INS:

FIR:

SUB:

EFS:

WW:

Additional Information

Add Date: **10/25/2017**

Permit Fee: **60.00**

Receipt #: **888888**

Application Issue Date: **10/25/2017**

Applicant Name: **HOUSEHOLD 360**

Completion Date: **10/27/2017**

Use Code:

Use Code Description:

Existing Use Code: **101A**

Existing Use Code Description:

CONVENTIONAL ONE-FAMILY HOUSE

Improvement Value: **0**

Water System Type:

Sewer System Type:

Township Code: **12**

Township Description: **MIDDLE CREEK**

Zoning Code:

Street:

Street Number: **5413**

Street Misc:

Street Dir Prefix:

Stret Name: **WEST OAKS**

Street Type: **DR**

Street Dir Suffix:

PIN: **0678657089**

PIN Map Number: **0678**

PIN Block Number: **65**

PIN Lot Number: **7089**

PIN Ext Number: **000**

PIN Split:

City Code:

Acres: **0.00**

Mailing Address City:

Mailing Address State:

Mailing Address Zip:

Directions Comment:

ADD NEW CSST GAS LINE

WPermit Type Solid Waste:

WPermit Type Water Quality:

WPermit Type Land:

WPermit Type Bldg:

WPermit Type Fire:

Temporary Pole Flag:

Contact Name: **TIM LEONARD**

Map Parcel Block: **00784**

Map Parcel Lot: **0035**

Plat Ref Year: **0000**

Plat Ref Page: **00000**

Bedrooms: **0**

Basement:

Garbage Disposal:

Pump:

Number of Employees: **0**

Food Handling:

BOA Required:

BOA Date:

BOA Case Number:

BOA Action:

MH Make:

MH Serial Number:

MH_UL_HUD Number:

MH Year: **0**

MH Size: **00 X 00**

MH Color:

Health Permit Number:

Health OP Date:

Health OP By:

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UP STAIRS

twofold:
basic

PH14

NOTE TO EQUIPMENT OWNER:

For your convenience, please record the model and serial numbers of your new equipment in the spaces provided. This information, along with the installation data and dealer contact information will be helpful should your system require maintenance or service.

OUTDOOR UNIT

Model # PH14NB036+B

Serial # 0818X74316

INDOOR COIL (Furnace Coil or Fan Coil)

Model # FB4CNP036

Serial # 168F47748

ACCESSORIES (List type and model #)

INSTALLATION INFORMATION:

Date Installed 5/12/18

DEALERSHIP CONTACT INFORMATION:

Company Name _____

Address _____

Phone Number _____

Technician Name _____

**THIS BOOKLET CONTAINS
IMPORTANT INFORMATION**

INSTALLER: USE THE INFORMATION IN THIS BOOKLET TO INSTALL THE APPLIANCE AND AFFIX THIS BOOKLET ADJACENT TO THE APPLIANCE AFTER INSTALLATION.

USER: KEEP THIS BOOKLET OF INFORMATION FOR FUTURE REFERENCE.

SERVICER: USE THE INFORMATION IN THIS BOOKLET TO SERVICE THE APPLIANCE AND AFFIX THE BOOKLET ADJACENT TO THE APPLIANCE AFTER SERVICING.

LITERATURE ASSEMBLY BOOKLET NO: 342042-701

Cover Page P/N 342042-201

Payne Heating & Cooling
7310 W. Morris Street
Indianapolis, IN 46231 U.S.A.

MODEL PH14



342042-701 REV. B

NOTE TO INSTALLER: This manual must be left with the equipment owner.

January 1, 2015, all split system and packaged air conditioning must be installed pursuant to applicable regional efficiency standards issued by the Department of Energy.

PH14

NOTE TO EQUIPMENT OWNER:

For your convenience, please record the model and serial numbers of your new equipment in the spaces provided. This information, along with the installation data and dealer contact information will be helpful should your system require maintenance or service.

OUTDOOR UNIT

Model # PH14NR030-A

Serial # 0818 X6 8457

INSTALLATION INFORMATION:

Date Installed 5/2/18

DEALERSHIP CONTACT INFORMATION:

Company Name _____

Address _____

Phone Number _____

Technician Name _____

INDOOR COIL (Furnace Coil or Fan Coil)

Model # FB 4CN P030

Serial # 1518 BF 41435

ACCESSORIES (List type and model #)

**THIS BOOKLET CONTAINS
IMPORTANT INFORMATION**

INSTALLER: USE THE INFORMATION IN THIS BOOKLET TO INSTALL THE APPLIANCE AND AFFIX THIS BOOKLET ADJACENT TO THE APPLIANCE AFTER INSTALLATION.

USER: KEEP THIS BOOKLET OF INFORMATION FOR FUTURE REFERENCE.

SERVICER: USE THE INFORMATION IN THIS BOOKLET TO SERVICE THE APPLIANCE AND AFFIX THE BOOKLET ADJACENT TO THE APPLIANCE AFTER SERVICING.

LITERATURE ASSEMBLY BOOKLET NO.: 342042-701

Cover Page P/N 342042-201

Payne Heating & Cooling
7310 W. Morris Street
Indianapolis, IN 46231 U.S.A.

MODEL PH14



342042-701 REV. B

NOTE TO INSTALLER: this manual must be left with the equipment owner.
All split system and packaged air conditioners must be installed pursuant to applicable regional efficiency standards issued by the Department of Energy.



EASY WAYS TO SAVE MORE WITH BULLETROOF

REFER US!

**RECEIVE \$250
FOR EVERY REFERRAL**

**REFER 4 PEOPLE AND
RECEIVE A BONUS \$1,000**

**LIKE AND SHARE
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PAGE ON FACEBOOK**

\$50

**WRITE A POST ABOUT
YOUR EXPERIENCE
WITH BULLETROOF ON
FACEBOOK & TAG THE
BULLETROOF PAGE**

\$50

**LEAVE A REVIEW ON
FACEBOOK, GOOGLE
AND NEXTDOOR ABOUT
YOUR EXPERIENCE**

**\$100 PER
SITE**

BULLETROOF.COM

*Monetary incentives can be redeemed in the form of Visa gift cards or as a credit on the price of your new roof.



TIMBERLINE American Harvest
LIFETIME SHINGLES

Benefits

- **Custom-Designed Color Palette...** Professionally designed color palette featuring subtle blends with contrasting colors that will add sophistication and charm to any home.
- **Extra-Dimensional...** Optimized construction and advanced color application techniques result in an extra-dimensional look.
- **Great Value...** Architecturally stylish, but practically priced—with a Lifetime Ltd. warranty.*
- **Highest Roofing Fire Rating...** UL Class A, Listed to ANSI/UL 790.
- **High Performance...** Designed with Advanced Protection® Shingle Technology, which reduces the use of natural resources while providing excellent protection for your home (visit gaf.com/APS/ to learn more).
- **Stays In Place...** Dura Grip™ Adhesive seals each shingle tightly and reduces the risk of shingle blow-off. Shingles warranted to withstand winds up to 130 mph!†
- **Peace Of Mind...** Lifetime Ltd. transferable warranty with Smart Choice® Protection (non-prorated material and installation labor coverage) for the first ten years.*
- **Perfect Finishing Touch...** Use Timbertex® Premium Ridge Cap Shingles with StainGuard® protection or Ridglass® Premium Ridge Cap Shingles.††



Specs



13 1/4" x 39 3/8" Metric

- Extra-dimensional fiberglass asphalt shingle
- Lifetime Ltd. transferable warranty*
- Smart Choice® Protection for the first 10 years*
- 130 mph Ltd. wind coverage†
- StainGuard® protection†
- UL Listed to ANSI/UL 790 Class A
- ASTM D7158, Class H
- ASTM D3161 Type 1, Class F
- ASTM D3018 Type 1
- ASTM D3462‡
- Miami-Dade County Product Control approved§
- State of Florida approved
- Texas Department of Insurance listed§
- Classified in accordance with ICC-ES ESR-3267 (AC438) and ICC-ES ESR-1475
- Approx. 64 Pieces/Square
- Approx. 3 Bundles/Square
- Approx. 256 Nails/Square
- Exposure: 5 5/8"



U.S. only



* See GAF Shingle & Accessory Ltd. Warranty for complete coverage and restrictions. The word "Lifetime" refers to the length of coverage provided by the GAF Shingle & Accessory Ltd. Warranty and means as long as the original individual owner(s) of a single-family detached residence (or the second owner(s) in certain circumstances) owns the property where the shingles are installed. For owners/structures not meeting the above criteria, Lifetime coverage is not applicable.

† This wind speed coverage requires special installation; see GAF Shingle & Accessory Ltd. Warranty for details.

‡ These products are not available in all areas. See www.gaf.com/ridgecapavailability for details.

§ See GAF Shingle & Accessory Ltd. Warranty for complete coverage and restrictions.

¶ Periodically tested by independent and internal labs to ensure compliance with ASTM D3462 at time of manufacture.

†† Applies to some plants (that make referenced product).

NOTE: This product is not available in all areas. See gaf.com for availability and details.
NOTE: This product is not available in Canada.

EXPL
Nancy
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Nancy sta
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Quality You Can Trust... From North America's Largest Roofing Manufacturer!

gaf.com

More Than Just Coverage On Your Shingles! Get Automatic Lifetime Protection On Your Entire GAF Roofing System!*

When you install any GAF Lifetime Shingle and at least 3 qualifying GAF accessories, you'll automatically get:

- A Lifetime Ltd. warranty on your shingles and all qualifying GAF accessories!*
- Non-prorated coverage for the first 10 years!*



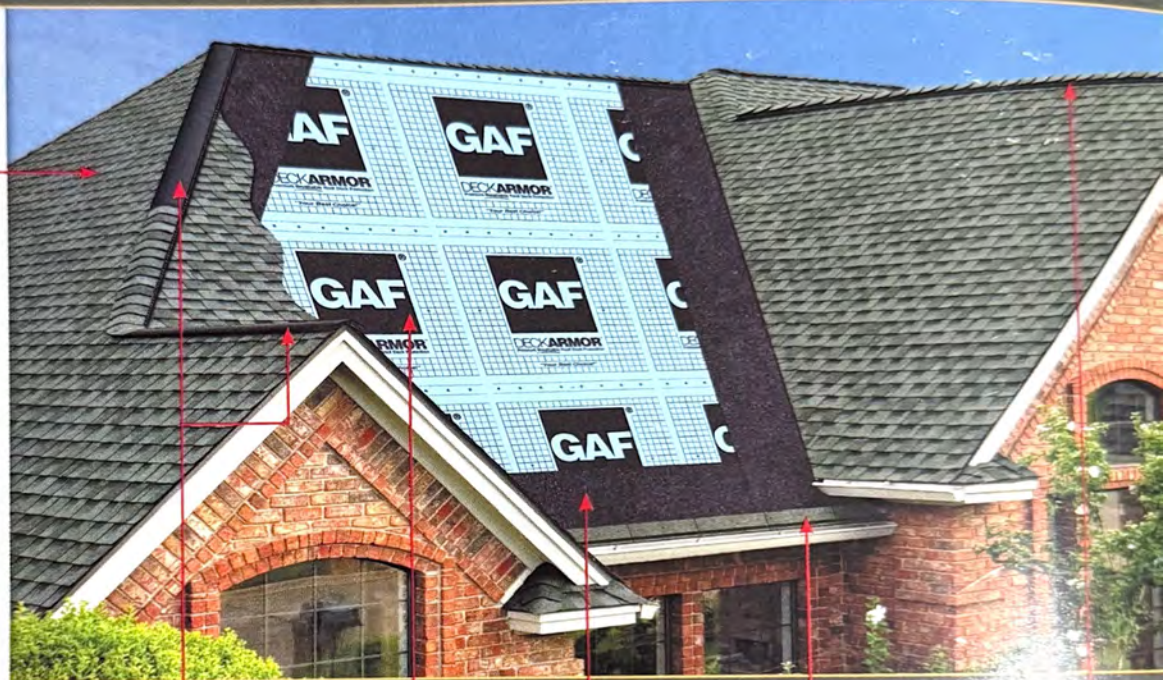
LIFETIME

SHINGLES

GAF offers you many great Lifetime Shingle choices, including **Timberline®** Shingles with Advanced Protection® Shingle Technology. They're the #1-selling shingles in North America!

Advanced Protection® Shingle Technology results in excellent protection for your home while reducing the use of precious natural resources. That's better for your home — and better for the environment!

To learn more about why Advanced Protection® Shingles are your best choice, visit gaf.com/APS/.



Cobra® Attic Ventilation

Helps remove excess heat and moisture from your attic to promote energy efficiency in your home and help extend the life of your roof.



Roof Deck Protection

Provides a strong layer of protection against wind-driven rain and moisture infiltration.



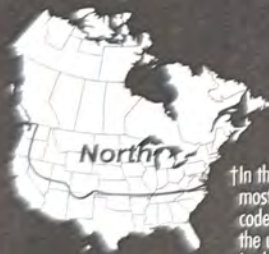
Leak Barrier

Provides excellent protection against leaks caused by roof settling and extreme weather. Ideal upgrade at all vulnerable areas (including at the eaves in the North!).



Starter Strip Shingles

Saves time, eliminates waste, and helps reduce risk of shingle blow-off... and may help qualify for upgraded wind warranty coverage (see GAF Shingle & Accessory Ltd. Warranty for details).



*In the North, most building codes require the use of Leak Barrier at the eaves.



*See GAF Shingle & Accessory Ltd. Warranty for complete coverage and restrictions. The word "Lifetime" refers to the length of coverage provided by the GAF Shingle & Accessory Ltd. Warranty and means as long as the original individual owner(s) of a single-family detached residence (or the second owner(s) in certain circumstances) owns the property where the shingles and accessories are installed. For owner structures not meeting the above criteria, Lifetime coverage is not applicable. Lifetime Ltd. warranty on accessories requires the use of at least three qualifying GAF accessories and the use of Lifetime Shingles.



2012 - 2017
WOMEN'S CHOICE AWARD®
9 OUT OF 10 CUSTOMER RECOMMENDED
ROOFING PRODUCTS



The GAF Lifetime Roofing System has earned the prestigious Good Housekeeping Seal, which means that Good Housekeeping stands behind the product and this system. (Refer to Good Housekeeping's website for its consumer protection policy. Applicable in U.S.)

SALES OFFICES:
NORTHEAST
717-866-8332

CENTRAL
630-296-1980

SOUTHEAST
813-829-8880

SOUTHWEST
972-851-0500

WEST
800-445-9330

CANADA
855-492-8085

WORLD HQ
973-628-3000



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Renewal by Andersen® Limited Warranty and Dispute Resolution Process

IMPORTANT: Please carefully read the Dispute Resolution Process that appears in this document after the Limited Warranty. The Dispute Resolution Process includes class-action and jury trial waivers that affect your legal rights. To opt out of these waivers, you must visit our website at www.renewalbyandersen.com/optout and complete the opt-out form within one year from the original installation date of your Renewal by Andersen® products. The opt-out only applies to the terms of the Dispute Resolution Process.

Transferable Limited Warranty on Glass

The glass in Renewal by Andersen® factory glazed windows including High-Performance Low-E4® glass, High-Performance Low-E4® Sun glass, High-Performance Low-E4® SmartSun™ glass, High-Performance HeatLock® glass, High-Performance Low-E4 PassiveSun® glass patterned glass (including obscure, fern, reed, and cascade designs), Finelight™ grilles, divided light grilles, and tempered versions of these glass options, is warranted to be free from defects in manufacturing, materials, and workmanship for a period of twenty (20) years from the original installation date. It is also warranted not to develop, under normal conditions, any material obstruction of vision or broken glass resulting from manufacturing defects or as a result of premature failure of the glass or organic seal for a period of twenty (20) years from the original installation date. This limited warranty on glass does not apply to special order glazings, discontinued glass, art glass, insulated art glass, impact-resistant glass, or glass that is not factory installed by Renewal by Andersen.

In the event a glass failure occurs as a result of a defect in manufacturing, materials, or workmanship within the limited warranty period, Renewal by Andersen, at its option, will: (1) provide and install the appropriate replacement glass product or (2) provide a factory-authorized repair to the existing glass. Such replacement or repair is warranted for the remainder of the original limited warranty period.

Transferable Limited Warranty on Fibrex® Material Components

The Fibrex® material components of your Renewal by Andersen windows (including frame, sash, and exterior grilles) are warranted not to flake, rust, blister, peel, crack, pit, or corrode and to be free from defects in manufacturing, materials, and workmanship for a period of twenty (20) years from the original installation date.

In the event a Fibrex material component fails as a result of a defect in manufacturing, materials or workmanship within the limited warranty period, Renewal by Andersen, at its option, will: (1) provide and install the appropriate replacement components or (2) provide a factory-authorized repair to the existing product. Such replacement or repair is warranted for the remainder of the original limited warranty period.

Transferable Limited Warranty on Components Other Than Glass and Fibrex® Material

The non-glass components of your Renewal by Andersen windows, including non-electric operators, locks, lifts, balance systems, hinges, handles, insect screens, weatherstripping, sash, and frame members, are warranted to be free from defects in manufacturing, materials, and workmanship for a period of ten (10) years from the original installation date.

In the event a component other than glass or Fibrex material fails as a result of a defect in manufacturing, materials, or workmanship within the limited warranty period, Renewal by Andersen, at its option, will: (1) provide and install the appropriate replacement parts or (2) provide a factory-authorized repair to the existing product. Such replacement or repair is warranted for the remainder of the original limited warranty period.

Transferable Limited Warranty on Exterior Color Finish

The color finish on Fibrex® material exterior components (frame, sash, window sills, and grilles) on Renewal by Andersen windows is warranted to be free from manufacturing defects resulting in color fade greater than 5 delta-E* (Hunter) when measured in accordance with ASTM D2244-16el, for a period of ten (10) years from the original installation date.

Weatherstripping, accessories, and hardware, including insect screen frames, handles, trim sets, and lock components, exterior trim profiles, and exterior aluminum coil stock are not covered by this exterior color finish warranty.

In the event there is a defect covered by this limited warranty for exterior color finish within the limited warranty period, Renewal by Andersen, at its option, will: (1) refinish the product - labor is included (the finish will be applied with standard commercial refinishing techniques and may not be the same finish as originally applied to the product) or (2) repair or replace the affected product or component. Such replacement parts, refinishing, or repairs are warranted for the remainder of the original limited warranty period.

Transferable Limited Warranty on Installation

Installation of your Renewal by Andersen® windows or other Andersen® window and/or door products by Renewal by Andersen installed after January 1, 2022 is warranted for a period of two (2) years from the date of original installation. During this period, should your Renewal by Andersen window or door fail to perform according to our specifications due to improper original installation, we will bring the workmanship up to our professional standards, at no cost to you. See the Andersen product warranties for additional warranty details.

This limited warranty on installation does not extend to labor/services performed by anyone other than the original Renewal by Andersen installer or other contractor authorized by Renewal by Andersen nor to the installation or repair of any finishing or other materials that have been applied to or adjacent to the product after the initial installation.



Non Renewal by Andersen Products

For products that are not specifically branded Renewal by Andersen, see the specific product warranties for those Andersen products available at andersenwindows.com.

No Other Warranties or Representations

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ALL WARRANTIES ARE LIMITED TO THE APPLICABLE STATUTE OF LIMITATIONS, BUT IN NO CASE WILL EXTEND BEYOND THE LIMITED WARRANTY PERIODS SPECIFIED ABOVE. RENEWAL BY ANDERSEN EXCLUDES AND WILL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF CONTRACT, TORT, OR OTHERWISE. THE REMEDY OF REPAIR OR REPLACEMENT OF THE PRODUCT PROVIDED BY THIS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY WITH RESPECT TO ANY AND ALL LOSS OR DAMAGE.

Applicable Law

This Limited Warranty is only applicable in the U.S.A. (i.e., the fifty states and the District of Columbia) and Canada. This Limited Warranty gives you specific legal rights, and you may have other rights which vary from state to state or province. Some states do not allow the exclusion or limitation of incidental or consequential damages or limitation of the duration of an implied warranty, so the above limitations or exclusions may not apply to you. If any specific term of this Limited Warranty is prohibited by any applicable law, it shall be null and void, but the remainder of this Limited Warranty shall remain in full force and effect.

Non-Warranty Repair or Replacement

You will be responsible for all costs related to any repair or replacement that is not covered by this Limited Warranty or which is outside of the limited warranty period. When warranty coverage is unclear, Renewal by Andersen may charge an inspection fee for any on-site product inspection. If the service provider determines the Renewal by Andersen product has a defect covered by this Limited Warranty, the inspection fee will be waived.

Downstairs
Windows
2023



RENEWAL
by **ANDERSEN**
FULL-SERVICE WINDOW & DOOR REPLACEMENT

Acclaim™ Replacement Windows Products and Installation Transferable Limited Warranty

Units Installed After June 1, 2024

Renewal by Andersen® Limited Warranty and Dispute Resolution Process

IMPORTANT: Please carefully read the Dispute Resolution Process that appears in this document after the Limited Warranty. The Dispute Resolution Process includes class-action and jury trial waivers that affect your legal rights. To opt out of these waivers, you must visit our website at www.renewalbyandersen.com/optout and complete the opt-out form within one year from the original installation date of your Renewal by Andersen® products. The opt-out only applies to the terms of the Dispute Resolution Process.

Transferable Limited Warranty on Glass

The glass in Renewal by Andersen® Acclaim™ factory glazed replacement windows including High-Performance Low-E4® glass, High-Performance Low-E4® Sun glass, High-Performance Low-E4® SmartSun™ glass, High-Performance HeatLock® glass, High-Performance Low-E4 PassiveSun® glass patterned glass (including obscure, fern, reed, and cascade designs), Finelight™ grilles, divided light grilles, and tempered versions of these glass options, is warranted to be free from defects in manufacturing, materials, and workmanship for a period of twenty (20) years from the original installation date. It is also warranted not to develop, under normal conditions, any material obstruction of vision or broken glass resulting from manufacturing defects or as a result of premature failure of the glass or organic seal for a period of twenty (20) years from the original installation date. This limited warranty on glass does not apply to special order glazings, discontinued glass, art glass, insulated art glass, impact-resistant glass, or glass that is not factory installed by Renewal by Andersen.

In the event a glass failure occurs as a result of a defect in manufacturing, materials, or workmanship within the limited warranty period, Renewal by Andersen, at its option, will: (1) provide and install the appropriate replacement glass product or (2) provide a factory-authorized repair to the existing glass. Such replacement or repair is warranted for the remainder of the original limited warranty period.

Transferable Limited Warranty on Fibrex® Material Components

The Fibrex® material components of your Renewal by Andersen Acclaim replacement windows (including frame, sash, and exterior grilles) are warranted not to flake, rust, blister, peel, crack, pit, or corrode and to be free from defects in manufacturing, materials, and workmanship for a period of twenty (20) years from the original installation date.

In the event a Fibrex material component fails as a result of a defect in manufacturing, materials or workmanship within the limited warranty period, Renewal by Andersen, at its option, will: (1) provide and install the appropriate replacement components or (2) provide a factory-authorized repair to the existing product. Such replacement or repair is warranted for the remainder of the original limited warranty period.

Transferable Limited Warranty on Components Other Than Glass and Fibrex® Material

The non-glass components of your Renewal by Andersen Acclaim replacement windows, including non-electric operators, locks, lifts, balance systems, hinges, handles, insect screens, weatherstripping, sash, and frame members, are warranted to be free from defects in manufacturing, materials, and workmanship for a period of ten (10) years from the original installation date.

In the event a component other than glass or Fibrex material fails as a result of a defect in manufacturing, materials, or workmanship within the limited warranty period, Renewal by Andersen, at its option, will: (1) provide and install the appropriate replacement parts or (2) provide a factory-authorized repair to the existing product. Such replacement or repair is warranted for the remainder of the original limited warranty period.

Transferable Limited Warranty on Exterior Color Finish

The color finish on Fibrex® material exterior components (frame, sash, window sills, and grilles) on Renewal by Andersen Acclaim replacement windows is warranted to be free from manufacturing defects resulting in color fade greater than 5 delta-E* (Hunter) when measured in accordance with ASTM D2244-16e1, for a period of ten (10) years from the original installation date.

Weatherstripping, accessories, and hardware, including insect screen frames, handles, trim sets, and lock components, exterior trim profiles, and exterior aluminum coil stock are not covered by this exterior color finish warranty.

In the event there is a defect covered by this limited warranty for exterior color finish within the limited warranty period, Renewal by Andersen, at its option, will: (1) refinish the product - labor is included (the finish will be applied with standard commercial refinishing techniques and may not be the same finish as originally applied to the product) or (2) repair or replace the affected product or component. Such replacement parts, refinishing, or repairs are warranted for the remainder of the original limited warranty period.

ACCLAIM™
REPLACEMENT WINDOWS
EXCLUSIVELY FROM RENEWAL by ANDERSEN

Transferable Limited Warranty on Installation

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4 Upstairs
Front Bedroom
Windows
2024

* Technical measurement of color fade

Renewal by Andersen® Limited Warranty and Dispute Resolution Process

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In the event a glass failure occurs as a result of a defect in manufacturing, materials, or workmanship within the limited warranty period, Renewal by Andersen, at its option, will: (1) provide and install the appropriate replacement glass product or (2) provide a factory-authorized repair to the existing glass. Such replacement or repair is warranted for the remainder of the original limited warranty period.

Transferable Limited Warranty on Fibrex® Material Components

The Fibrex® material components of your Renewal by Andersen Acclaim replacement windows (including frame, sash, and exterior grilles) are warranted not to flake, rust, blister, peel, crack, pit, or corrode and to be free from defects in manufacturing, materials, and workmanship for a period of twenty (20) years from the original installation date.

In the event a Fibrex material component fails as a result of a defect in manufacturing, materials or workmanship within the limited warranty period, Renewal by Andersen, at its option, will: (1) provide and install the appropriate replacement components or (2) provide a factory-authorized repair to the existing product. Such replacement or repair is warranted for the remainder of the original limited warranty period.

Transferable Limited Warranty on Components Other Than Glass and Fibrex® Material

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In the event a component other than glass or Fibrex material fails as a result of a defect in manufacturing, materials, or workmanship within the limited warranty period, Renewal by Andersen, at its option, will: (1) provide and install the appropriate replacement parts or (2) provide a factory-authorized repair to the existing product. Such replacement or repair is warranted for the remainder of the original limited warranty period.

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ACCLAIM
REPLACEMENT WINDOWS
EXCLUSIVELY FROM RENEWAL by ANDERSEN

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2025-Upstairs
Windows Except
4 Front BR Windows

*Technical measurement of color fade