

CALIFORNIA CLOSETS®

Work Order and Contract

Date Friday, Jan 20, 2026 **Install Address** 2253 Abbeyhill Drive **Designer** Lindsay Sartorio
Job # 65073 **City/Town** Raleigh **Designer Phone** (919) 785-1115
Customer Name Fendrock Janice **Customer Phone** **Customer Email**

Description of the Project, Significant Materials to be Used and Equipment to be Installed: Upon the terms described herein, J&G Custom Solutions, Inc. dba California Closets ("Seller") proposes to furnish all labor, materials, equipment, and supplies, necessary to design, construct, and install customized closets or other storage systems as detailed in the plans which are incorporated herein. By signing this form below, the Customer accepts this proposal and the terms contained herein and any attachments shall be binding on the Customer and the Seller. This proposal is null and void if not accepted by the Customer by the end of the promotional period.

Space	TFL Finish	Accessory Finish	Retail Price	Promo Type	Promo Amount	Notching Partitions for Baseboard (Y/N)	Wire Tear Out (Y/N)	Disposal Fee	Total (Pre-Tax)
PRIMARY	White	Matte Aluminum	\$ 3,301.00	10% Off	\$ (330.00)	N	Y		
GUEST	White	Matte Aluminum	\$ 2,501.00	10% Off	\$ (250.00)	N	Y		
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Special Instructions

Subtotal of Space

Total Disposal Fee

Total Price

Sales Tax % @ 7.25%

Total Contract Price

Balance

Note that your finance account, credit card, or other approved method of payment will be charged in accordance with the schedule of progress payments, unless otherwise requested.

Final day of scheduled installation: means the initial installation for the closet(s) and/or other storage systems and does not include or refer to any additional work on the Job on subsequent days to complete the Job

Payment Method (select from dropdown):

Due Today

credit card

50%

\$

Payment Method (select from dropdown):

Balance Due at Installation

credit card

\$

Removal of Existing Systems:

Please choose one: e.

- a. Customer does not require removal of any existing systems
- b. Customer will remove and dispose of basic closet system
- c. Customer will remove existing wood system
- d. California Closets will remove and dispose of existing wire system for a \$50 fee per space
- e. California Closets will remove existing wire system and customer will dispose of wire for \$0

New Construction or Remodeling Acknowledgements:

Please choose one: a.

- a. Existing home project
- b. New construction home
- c. Remodel/renovation

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LIMITED LIFETIME WARRANTY ("Warranty")

1. This Warranty is provided by:

J&G Custom Solutions, Inc. d/b/a California Closets ("Company")
8421 Glenwood Avenue Suite 120
Raleigh, NC 27612
919-598-3100
raleighadmin@calclosets.com

2. Who and what is covered by this Warranty:

Subject to the exclusions listed in Paragraph 3 and discontinued materials described in Paragraph 4 below, Company warrants the storage system ("System") installed by Company at the address ("Residence") set forth in the Original Purchaser's Home Improvement Contract ("Contract") with Company, commencing from the date of installation, for as long as the System will be free from material defects in materials and workmanship

3. What is NOT covered by this Warranty:

- a. Any System that is moved, in whole or in part, from the original install location by Company as set forth in the Contract;
- b. Painting or electrical work performed by others;
- c. Components of the System not manufactured by Company, such as lighting, countertops, appliances, and accessories; however, such components will be covered by the separate warranty of the manufacturers or suppliers of such components;
- d. Defects that are not "material" (i.e., cosmetic);
- e. Defects that result from using the System;
- f. Failure of the Original Purchaser to properly use or maintain the System, including, without limitation, use of the System in a way not reasonably intended, such as exceeding the weight limitations for shelves, standing in drawers, hanging heavy items on a clothing rod, or improperly reconfiguring the System;
- g. Defects resulting from repairs or modifications to the System attempted by any person or company other than Company, including, without limitation, the Original Purchaser;
- h. Wood veneers and wood products are not covered for properties inherent to wood products, including, but not limited to:
 - (i) fading due to sun exposure;
 - (ii) fading with time;
 - (iii) variations in grain from samples to full scale projects;
 - (iv) warping due to extreme heat or temperature variations, water damage, humidity or moisture;
 - (v) reaction of the wood veneers and wood products to UV light;
 - (vi) smoke;

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LIMITED LIFETIME WARRANTY ("Warranty")

- (vii) household cleaners and/or abrasive products;
 - (viii) other environmental conditions;
 - (ix) variations in graining from sheet to sheet;
 - (x) stability of wood products in varying temperatures; and/or
 - (xi) tendencies to scratch and show scratches;
- h. Deterioration due to normal wear and tear, accidental damage, vandalism, fire, flood, acts of God, misuse, or negligence;
 - i. Stresses caused by movement in the structure of the Residence;
 - j. Touch-up and adjustments;
 - l. Shipping and transportation charges for special order components from the manufacturer to Company and/or the Residence to obtain Warranty service;
 - m. Labor charges for removal or installation of any defective System, in whole or in part; and/or
 - n. Labor charges for re-installation of any System, in whole or in part, due to installation by any person other than Company, misuse or neglect of the System.

4. Discontinued components and materials:

The repairs or replacements of the System under this Warranty are contingent on the availability of the damaged materials and/or components. If a warranty claim is filed after the material or component has been discontinued or modified, Company reserves the right to honor the warranty, at its discretion, in the following manner:

- a. To repair or replace the affected material or component with a new material or component of the same style; or
- b. To repair or replace the affected material or component with a similar, comparable material or component to achieve a similar appearance and function as the original material or component.

If materials or components are replaced, Company cannot guarantee the exact finish match to the existing System, due to variations in finish colors, application techniques, and the natural aging process of the wood and wood veneers.

5. THIS WARRANTY TRANSFERABLE ONLY WITH A COPY OF ORIGINAL SIGNED CONTRACT. USE OF MATERIALS OR PARTS CONTRARY TO INSTRUCTIONS PROVIDED BY COMPANY WILL VOID THIS WARRANTY.

6. Warranty work:

Company will, at its election, repair or replace, at no cost to the Original Purchaser, any System found by company to be materially defective in materials or workmanship.

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LIMITED LIFETIME WARRANTY ("Warranty")

7. Original Purchaser's responsibilities to maintain this Warranty:

To keep this Warranty in effect, the Original Purchaser must: (1) pay the full purchase price set forth in the Contract. Company shall have no obligation under this Warranty unless and until Company has been paid in full for all materials, supplies, services, approved written change orders, and other charges which are included in, or incidental to, the System; (2) use the System only as instructed by Company and as intended (i.e., do not store items on a shelf if those items are heavier than the load that the shelf is designed to bear); (3) use the System only at the location where it was originally installed; and (4) follow all maintenance and care instructions provided by Company.

8. DISCLAIMER:

THIS WARRANTY IS THE EXCLUSIVE WARRANTY GRANTED BY COMPANY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND IS FURTHER LIMITED TO REPLACEMENT OR REPAIR OF MATERIALLY DEFECTIVE COMPONENTS OR MATERIAL ONLY. ANY IMPLIED WARRANTY OF MERCHANTABILITY, OR OF FITNESS FOR A PARTICULAR PURPOSE WHICH MAY ARISE AS A RESULT OF THIS WARRANTY, IS LIMITED AS SPECIFIED ABOVE, TO THE DURATION OF THIS WARRANTY.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

9. Limitation of Consequential and Incidental Damages:

Company will not be liable to Original Purchaser for incidental, indirect, punitive, or consequential damages of any kind or arising in any manner whatsoever under this Warranty, including, without limitation, loss of time, loss of use, inconvenience, or the cost of repair or replacement of other property which is damaged arising from or in connection with the defective System, whether in whole or in part. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you.

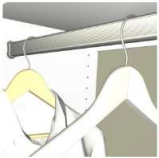
10. How to submit a Warranty claim:

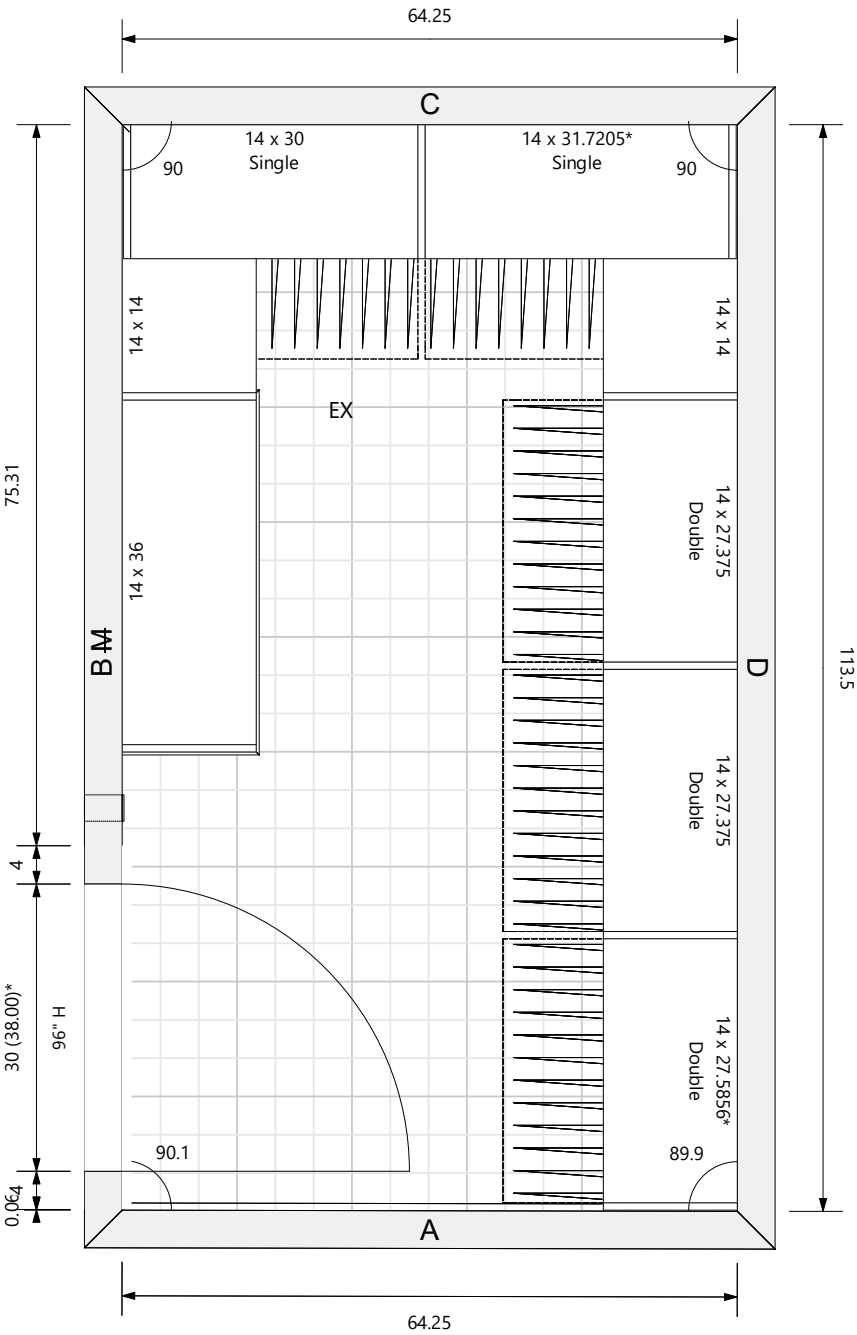
To submit a Warranty claim, contact us at the telephone number listed above or call 888.336.9709. A copy of the original signed Contract must be submitted with all claims under this Warranty.

Company's service representative will come to the Residence to inspect the System, document the alleged defects, and advise as to next steps. Company will then evaluate the options available to the Original Purchaser and shall submit a proposal to Original Purchaser related to Original Purchaser's Warranty claim. If the defect was found by Company to be a material defect in materials or workmanship, Company, in its sole discretion, shall either replace or repair the defective components or materials in the System. This Warranty gives the Original Purchaser specific legal rights and Original Purchaser may also have other rights, which vary from state to state.

Board used in the System complies with California Title 17 CCR 93120.2 formaldehyde emission standards.

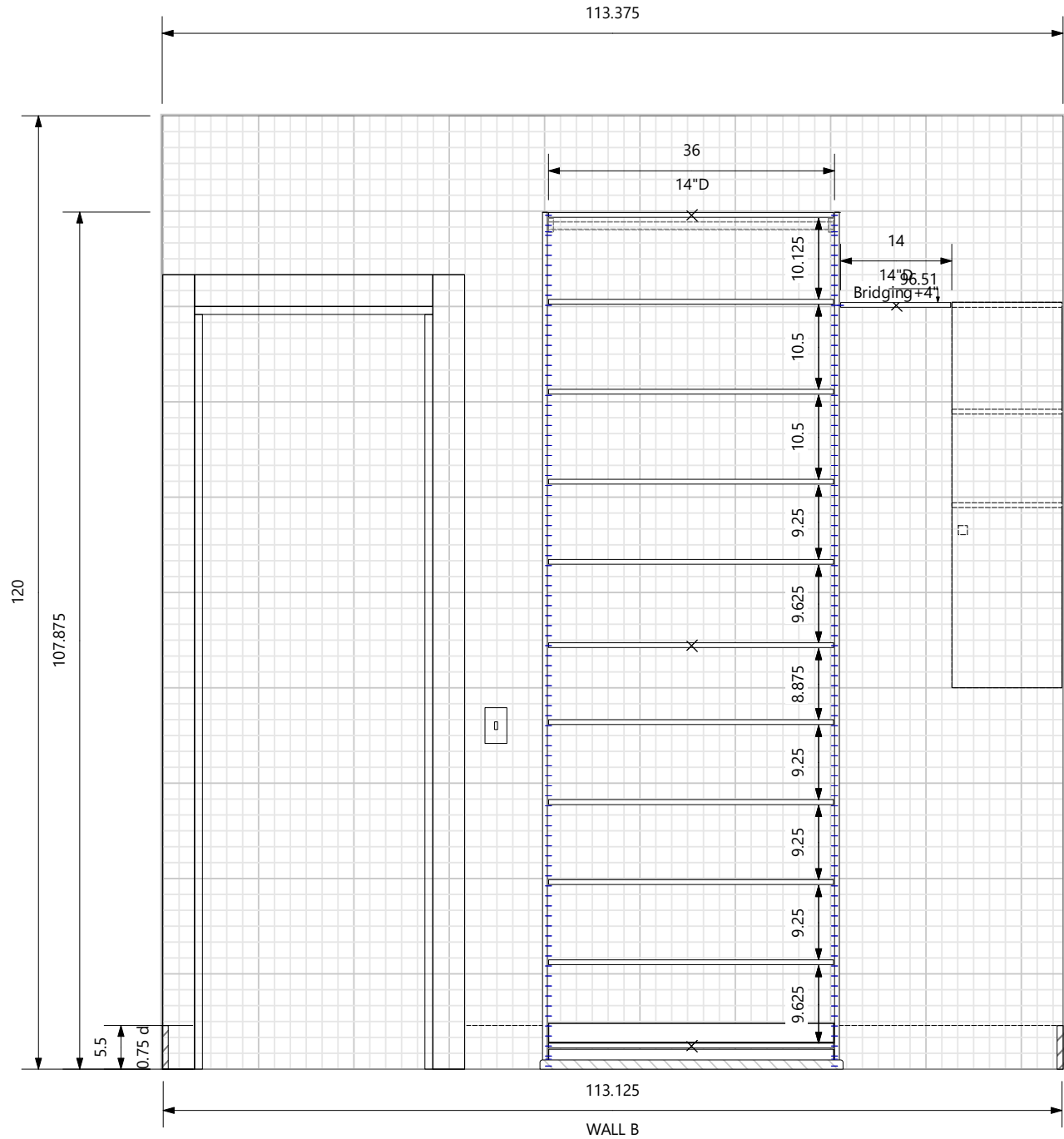
Details of your design...

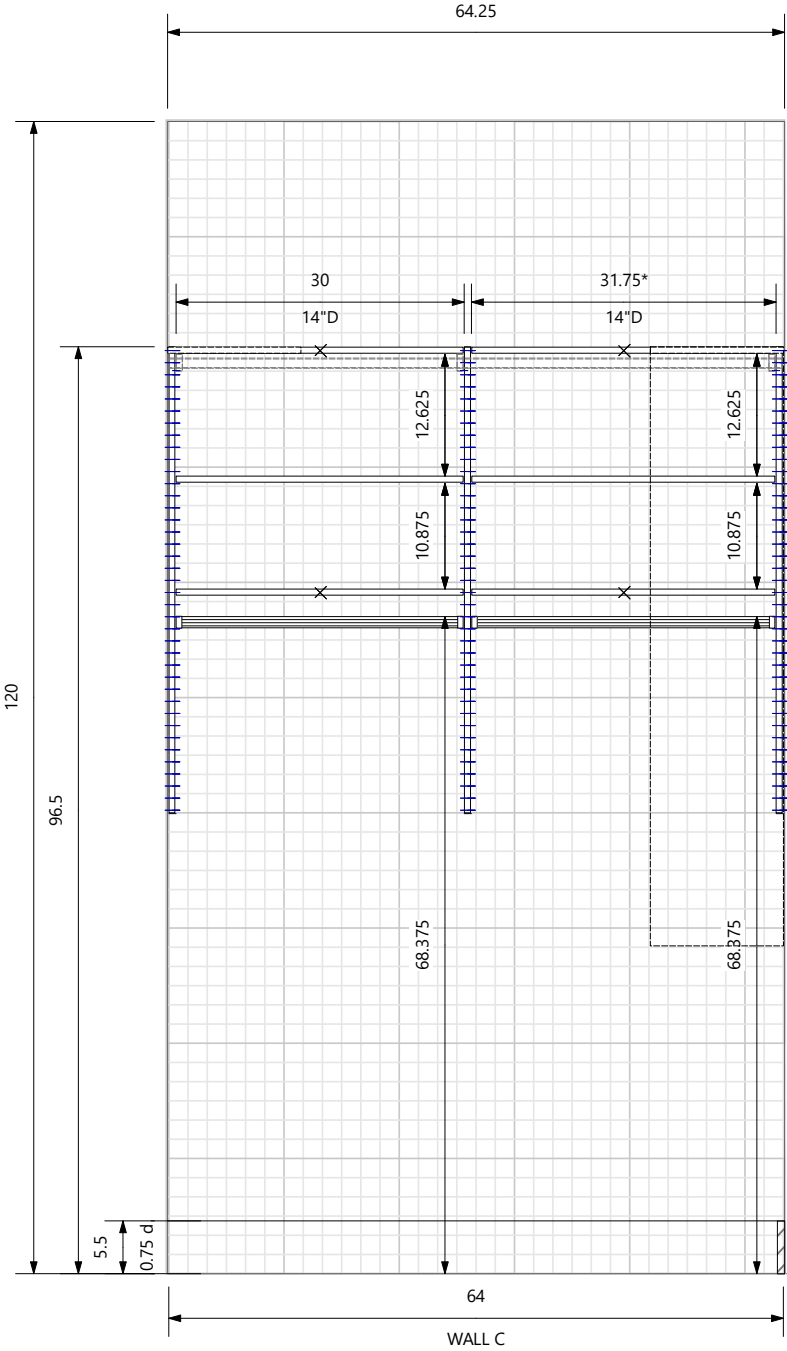
Room Details	Ceiling Ht: 120.00	Floor Moulding: 5.5" x 0.75" Wall Type: Sheet rock
Finish(es)	White  Shelf, Connecting Shelf, Partition, Support Cleat, Base Cleat, Kickplate	White  Scribe
Unit Top Height(s)	96.54, 107.88	
Depth(s)	Shelf Depth(s): 14	Unit Depth(s): 14
Accessories	Hanging Pole  Style: Fluted	Finish:  Matte Aluminium
Drilling	Custom	ShotgunMin
Backing	None	
Top Treatment(s)	None	
Side Treatment(s)	None	
Floor Treatment(s)	None	

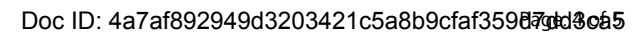


1. Tear Out: Yes - Wire shelving
2. Building type/floor: Sngl fam/1st
3. Lighting: No
4. Backing: No
5. Additional details:
6. Special Order Items: No

California Closets will remove wire shelving. Holes will be mudded and lightly sanded. No paint retouching will be provided







PRIMARY - White

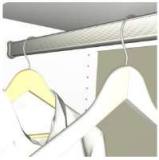
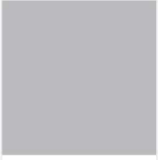


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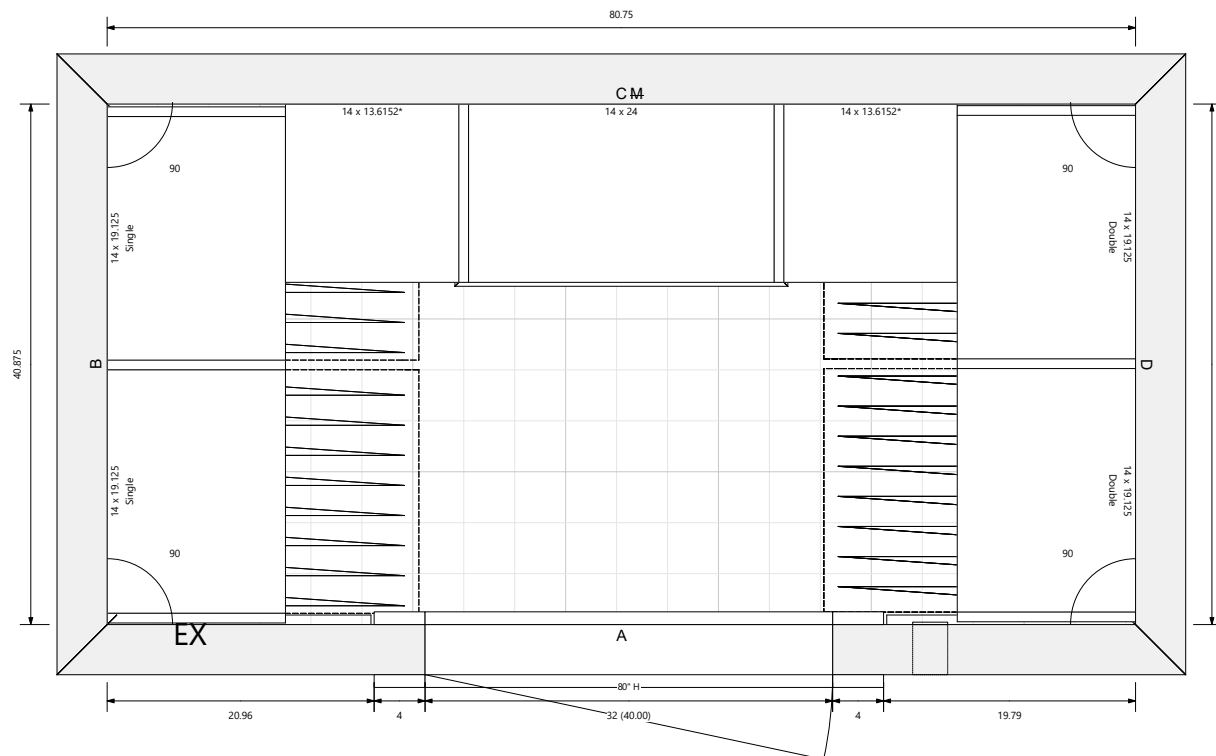
Details of your design...

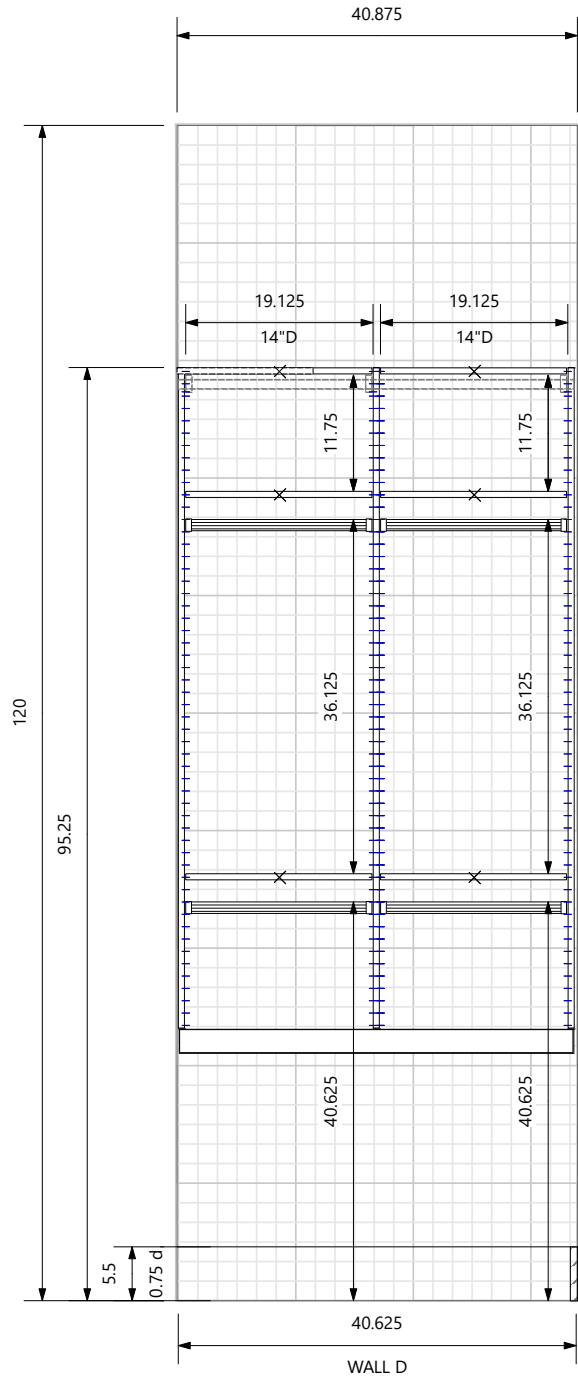
Room Details	Ceiling Ht: 120.00	Floor Moulding: 5.5" x 0.75" Wall Type: Sheet rock
Finish(es)	White  Shelf, Connecting Shelf, Partition, Support Cleat, Base Cleat, Kickplate	White  Scribe
Unit Top Height(s)	95.28	
Depth(s)	Shelf Depth(s): 14	Unit Depth(s): 14
Accessories	Hanging Pole  Style: Fluted	Finish:  Matte Aluminium
Drilling	Custom	
Backing	None	
Top Treatment(s)	None	
Side Treatment(s)	None	
Floor Treatment(s)	None	

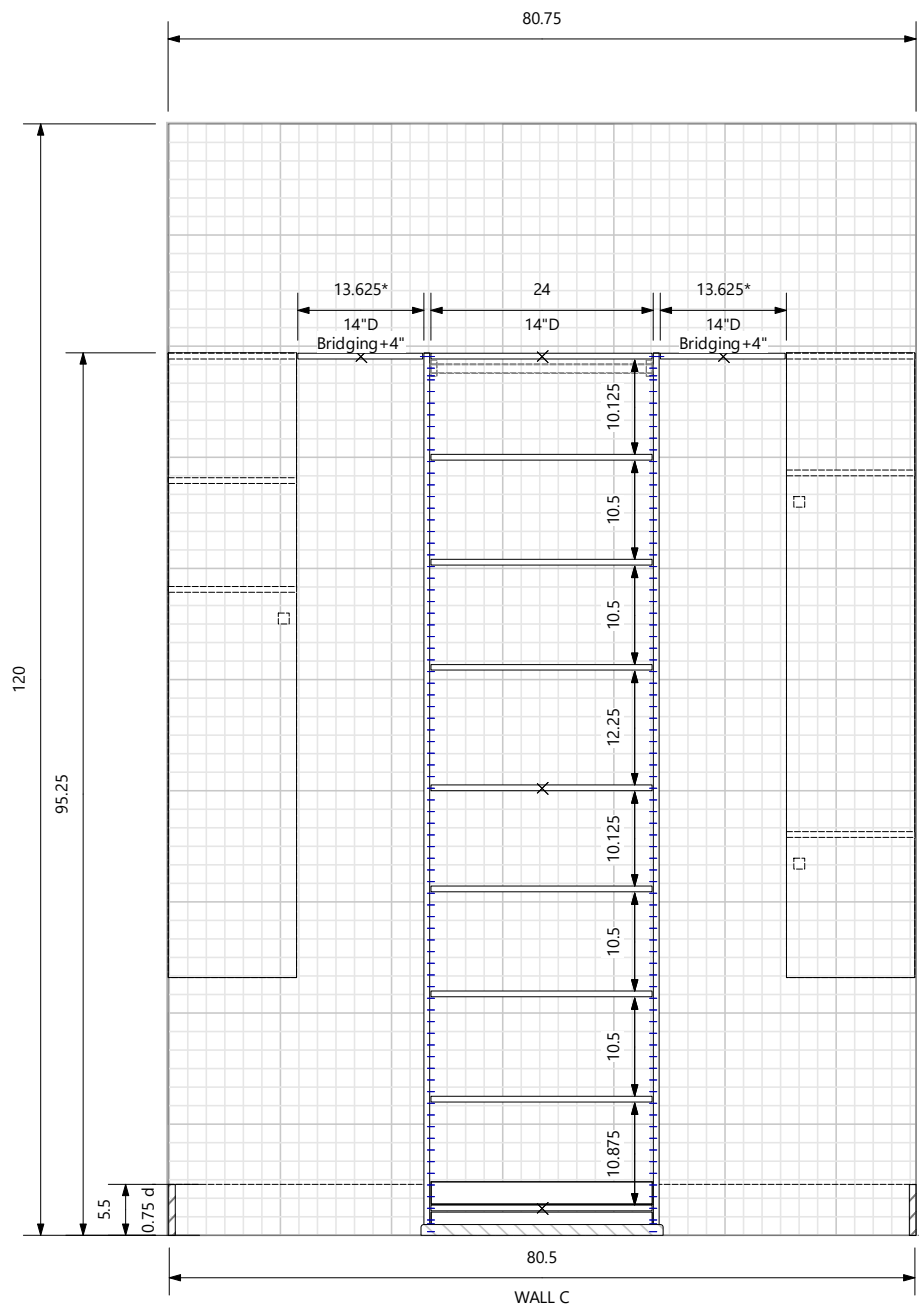


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