



EXTENDED WARRANTY REGISTRATION PROCEDURES

Carrier Systems are eligible for 10 YEAR Warranty Coverage when registered!

Important Information:

1. Products must be registered within 90 days of close of escrow.
2. 10 year warranties are to the original purchasing owner only. Subsequent owners of the equipment are covered for 5 years from the original date of install.
3. 10 year warranties are available on all residential applications.



Warranty Components Include:

Outdoor Condenser (parts and Compressor)

Evaporator Coil

Indoor furnace or fan coil (parts....furnace heat exchanger comes with a default 20 Year Warranty)



Required Information to Register

Crucial Information for the Home Owner to have:

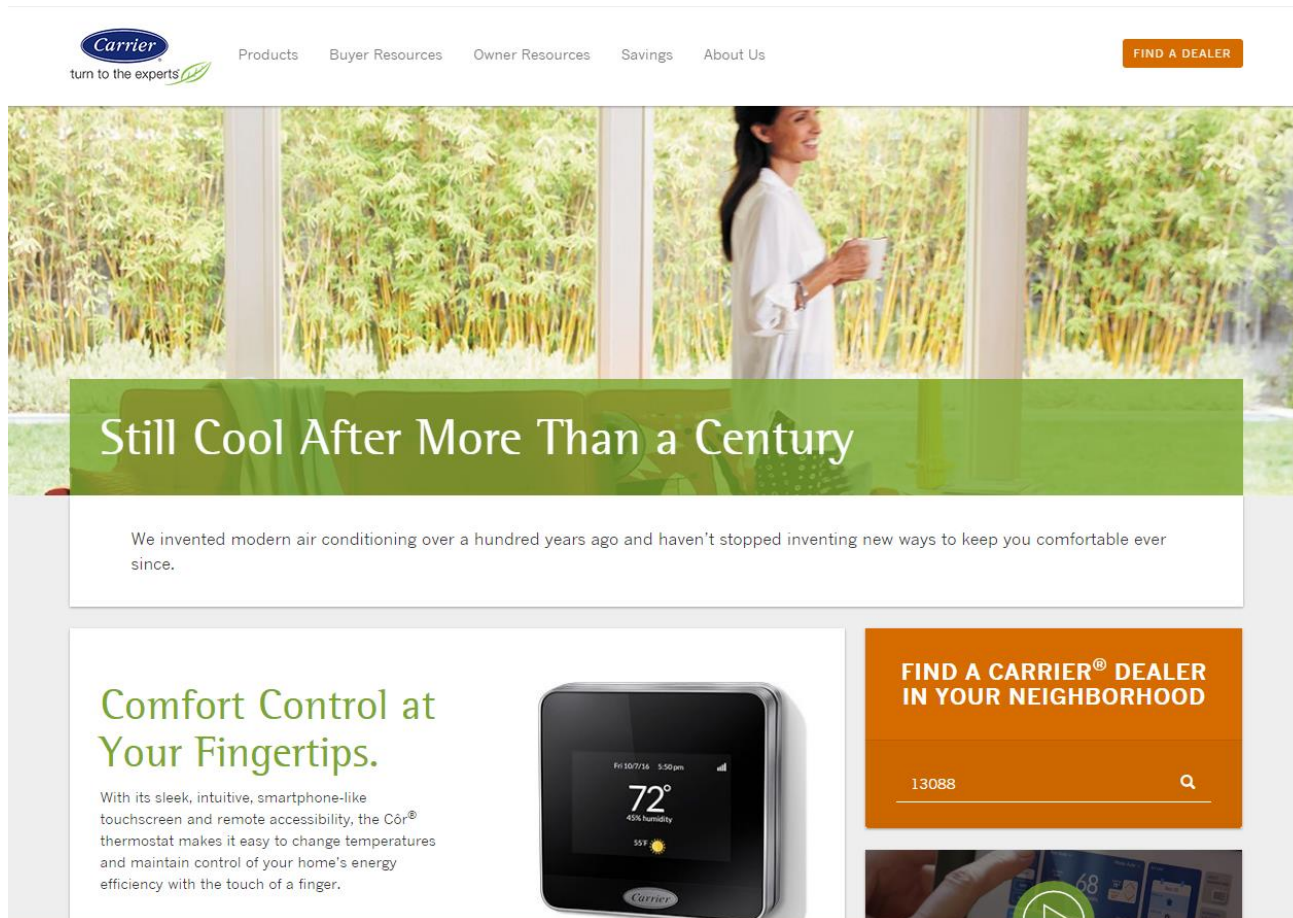
1. Model Numbers and Serial Numbers (ask your installer for assistance)
2. Date of Installation
3. Name of Installing Contractor
4. Address of Installation
5. Builder name

Please call 1-800-CARRIER (1-800-227-7437) for assistance



Online Registration Guide for Carrier Systems and www.carrier.com

1. Go to www.carrier.com/residential



The screenshot shows the Carrier residential website. At the top is the Carrier logo and tagline "turn to the experts" with a leaf icon. A navigation bar includes links for Products, Buyer Resources, Owner Resources, Savings, and About Us. A "FIND A DEALER" button is in the top right. The main banner features a woman holding a cup of coffee in front of a large window with bamboo plants. Below the banner is a green bar with the text "Still Cool After More Than a Century". Underneath is a white box with the text: "We invented modern air conditioning over a hundred years ago and haven't stopped inventing new ways to keep you comfortable ever since." Below this is a section titled "Comfort Control at Your Fingertips." with a description of the Cór thermostat. To the right of the text is an image of the Cór thermostat. Further right is an orange box with the text "FIND A CARRIER® DEALER IN YOUR NEIGHBORHOOD" and a search bar containing the number "13088". At the bottom right is a small image of a hand touching a smartphone screen.

 turn to the experts 

Products Buyer Resources Owner Resources Savings About Us

FIND A DEALER

Still Cool After More Than a Century

We invented modern air conditioning over a hundred years ago and haven't stopped inventing new ways to keep you comfortable ever since.

Comfort Control at Your Fingertips.

With its sleek, intuitive, smartphone-like touchscreen and remote accessibility, the Cór® thermostat makes it easy to change temperatures and maintain control of your home's energy efficiency with the touch of a finger.



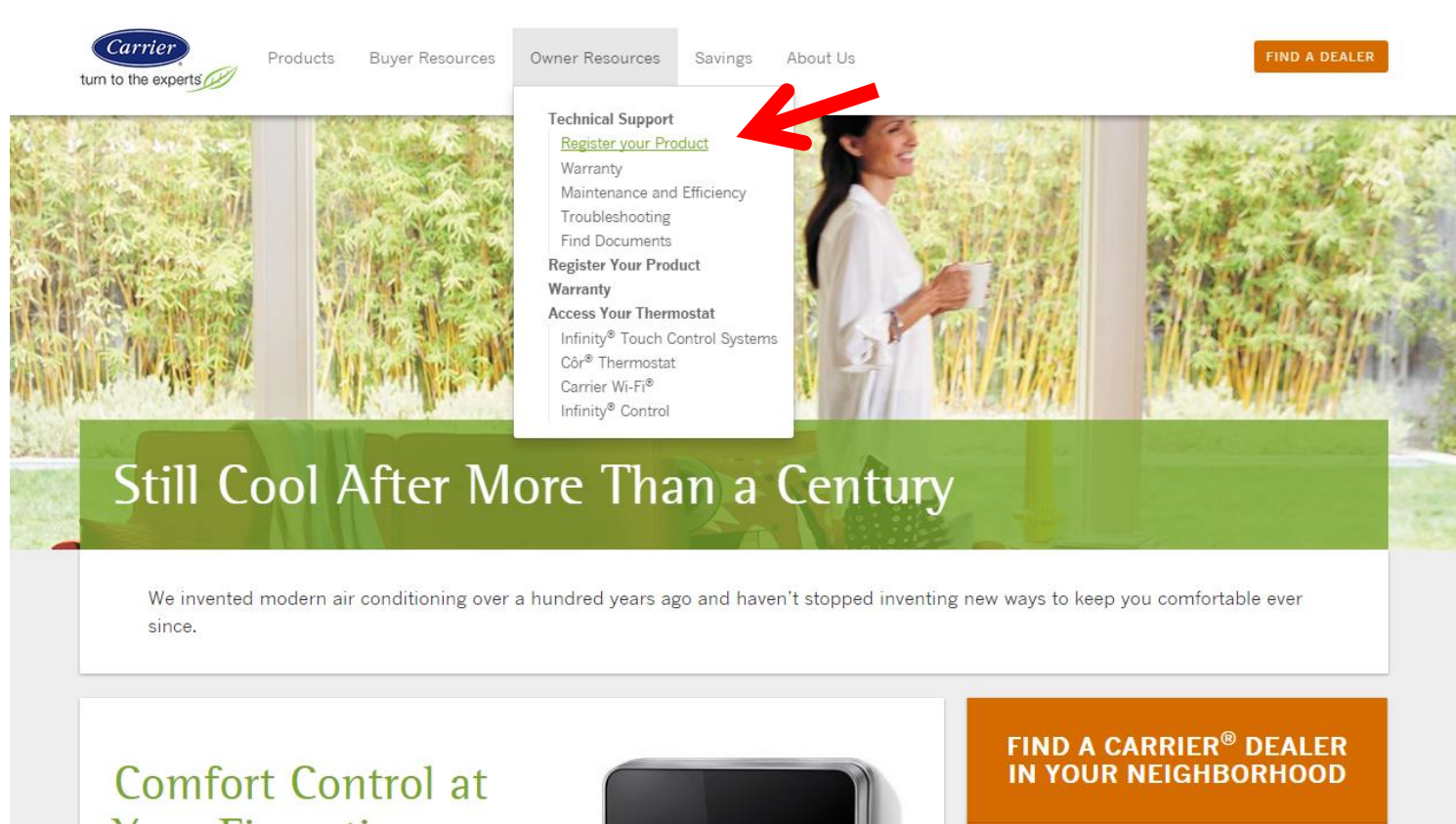
**FIND A CARRIER® DEALER
IN YOUR NEIGHBORHOOD**

13088 



Online Registration Guide for Carrier Systems and www.carrier.com

4. Highlight “OWNER RESOURCES” tab
5. Click ‘Register Your Product’



The screenshot shows the Carrier website's navigation bar with the following tabs: Products, Buyer Resources, Owner Resources (highlighted), Savings, and About Us. A red arrow points to the 'Register your Product' link in the dropdown menu under 'Owner Resources'. The dropdown menu also includes links for Warranty, Maintenance and Efficiency, Troubleshooting, Find Documents, Register Your Product, Warranty, Access Your Thermostat, Infinity® Touch Control Systems, Côr® Thermostat, Carrier Wi-Fi®, and Infinity® Control. Below the navigation bar is a large banner with the text 'Still Cool After More Than a Century' and a sub-headline 'We invented modern air conditioning over a hundred years ago and haven't stopped inventing new ways to keep you comfortable ever since.' At the bottom, there is a section titled 'Comfort Control at' followed by an image of a Carrier thermostat and a button that says 'FIND A CARRIER® DEALER IN YOUR NEIGHBORHOOD'.

Carrier
turn to the experts

Products Buyer Resources **Owner Resources** Savings About Us

[Register your Product](#)
Warranty
Maintenance and Efficiency
Troubleshooting
Find Documents
Register Your Product
Warranty
Access Your Thermostat
Infinity® Touch Control Systems
Côr® Thermostat
Carrier Wi-Fi®
Infinity® Control

Still Cool After More Than a Century

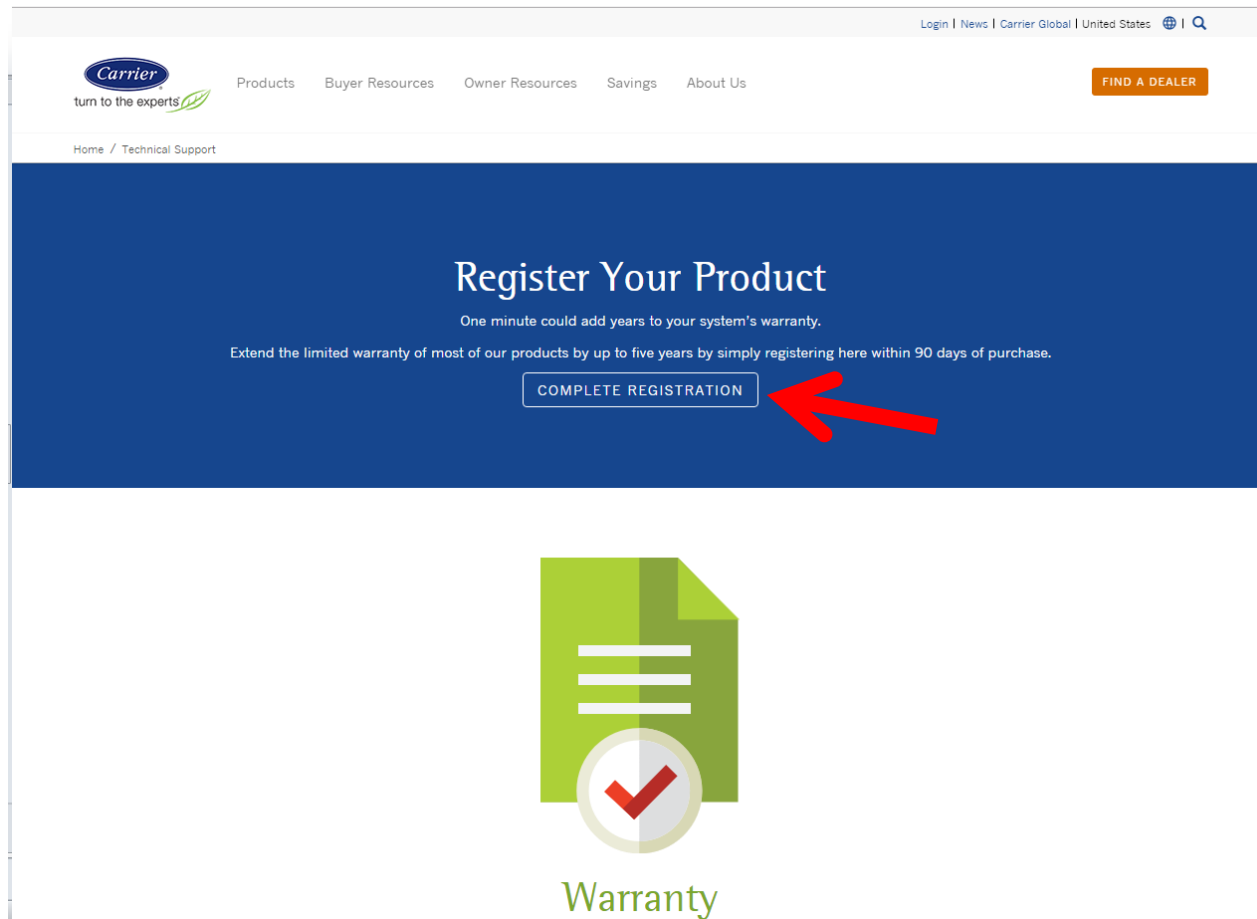
We invented modern air conditioning over a hundred years ago and haven't stopped inventing new ways to keep you comfortable ever since.

Comfort Control at

**FIND A CARRIER® DEALER
IN YOUR NEIGHBORHOOD**

Online Registration Guide for Carrier Systems and www.carrier.com

6. Click “Complete Registration”



Online Registration Guide for Carrier Systems and www.carrier.com

7. Fill out Series of Required Information and Click “Next”

PRODUCT REGISTRATION



Serial # Model #	Equipment Owner	Equipment Location	Dealer Information	Review & Submit
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✎ STEP 1 OF 5: SERIAL# MODEL#

* Required Fields

Serial Number*	Model Number*	Installation Date*
Enter serial number		MM/DD/YYYY
Enter serial number		MM/DD/YYYY
Enter serial number		MM/DD/YYYY

(new empty row adds when previous row is complete)

Type of Purchase*

- ☐ Replacement of existing equipment
- ☐ Add-on (I have added additional equipment to my home)
- ☐ New Construction Home
- ☐ I am registering units installed by a prior home owner

Application type*

- ☐ Residential Single Family
- ☐ Residential Multi-Family
- ☐ Commercial

Registered by*

- ☐ Customer/Equipment Owner
- ☐ Dealer/Contractor

Next ➤



Online Registration Guide for Air Conditioner & Heat Pump

www.carrier.com

Please retain your Warranty Card for your Personal Records
Additional Warranty Coverage Can Be Purchased Through your Sales Studio

Limited Warranty for Air Conditioner & Heat Pump Condensing Units with R-410A Refrigerant

FOR WARRANTY SERVICE OR REPAIR:

Contact the installer. You may be able to find the installer's name on the equipment or in your Owner's Packet.

For help, contact: CAC/BDP, Consumer Relations, P.O. Box 4808, Syracuse, New York 13221, Phone 1-800-227-7437

PRODUCT REGISTRATION: You can register your product online at www.cac-bdp.com.

Model Number _____ Serial Number _____

Date of Installation _____ Installed by _____

Name of Owner _____ Address of Installation _____

CAC/BDP (hereinafter "Company") warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation. If a part fails due to defect during the applicable warranty period Company will provide a new or remanufactured part, at Company's option, to replace the failed defective part at no charge for the part. Alternatively, and at its option, the Company will provide a credit in the amount of the then factory selling price for a new equivalent part toward the retail purchase price of a new Company product. Except as otherwise stated herein, those are Company's exclusive obligations under this warranty for a product failure. This limited warranty is subject to all provisions, conditions, limitations and exclusions listed below and on the reverse (if any) of this document.

RESIDENTIAL APPLICATIONS

This warranty is to the original purchasing owner and subsequent owners only to the extent and as stated in the Warranty Conditions and below. The limited warranty period in years, depending on the part and the claimant, is as shown in the table below.

Product	Item	Limited Warranty (Years)	
		Original Owner	Subsequent Owners
Air Conditioner or Heat Pump Condensing Unit	Parts	10* (or 5)	5
	Compressor	10* (or 5)	5

* If properly registered within 90 days of original installation, otherwise 5 years (except in California and Quebec and other jurisdictions that prohibit warranty benefits conditioned on registration). See Warranty Conditions below.

Online Registration Guide for Non-Condensing Furnaces

www.carrier.com

Please retain your Warranty Card for your Personal Records
Additional Warranty Coverage Can Be Purchased Through your Sales Studio

Limited Warranty for Non-Condensing Gas Furnace

FOR WARRANTY SERVICE OR REPAIR:

Contact the installer or a Carrier dealer. You may be able to find the installer's name on the equipment or in your Owner's Packet. You can also find a Carrier dealer online at www.carrier.com

For help, contact: Carrier Corporation, Consumer Relations, P.O. Box 4808, Syracuse, New York 13221 Phone 1-800-227-7437

PRODUCT REGISTRATION: You can register your product online at www.carrier.com.

Model Number _____ Serial Number _____
Date of Installation _____ Installed by _____
Name of Owner _____ Address of Installation _____

Carrier Corporation (hereinafter "Company") warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation. If a part fails due to defect during the applicable warranty period Company will provide a new or remanufactured part, at Company's option, to replace the failed defective part at no charge for the part. Alternatively, and at its option, the Company will provide a credit in the amount of the then factory selling price for a new equivalent part toward the retail purchase price of a new Company product. Except as otherwise stated herein, those are Company's exclusive obligations under this warranty for a product failure. This limited warranty is subject to all provisions, conditions, limitations and exclusions listed below and on the reverse (if any) of this document.

RESIDENTIAL APPLICATIONS

This warranty is to the original purchasing owner and subsequent owners only to the extent and as stated in the Warranty Conditions and below. The limited warranty period in years, depending on the part and the claimant, is as shown in the table below.

Product	Item	Limited Warranty (Years)	
		Original Owner	Subsequent Owners
Non-Condensing Gas Furnace	Parts	10* (or 5)	5
	Heat Exchanger	20	20

* If properly registered within 90 days of original installation, otherwise 5 years (except in California and Quebec and other jurisdictions that prohibit warranty benefits conditioned on registration). See Warranty Conditions below.

Online Registration Guide for Fan Coils

www.carrier.com

Please retain your Warranty Card for your Personal Records
Additional Warranty Coverage Can Be Purchased Through your Sales Studio

Limited Warranty for Fan Coil

FOR WARRANTY SERVICE OR REPAIR:

Contact the installer. You may be able to find the installer's name on the equipment or in your Owner's Packet.

For help, contact: CAC / BDP, Consumer Relations, P.O. Box 4808, Syracuse, New York 13221, Phone 1-800-227-7437

PRODUCT REGISTRATION: You can register your product online at www.cac-bdp.com.

Model No. _____ Unit Serial No. _____

Date of Installation _____ Installed by _____

Name of Owner _____ Address of Installation _____

CAC / BDP (hereinafter "Company") warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation. If a part fails due to defect during the applicable warranty period Company will provide a new or remanufactured part, at Company's option, to replace the failed defective part at no charge for the part. Alternatively, and at its option, the Company will provide a credit in the amount of the then factory selling price for a new equivalent part toward the retail purchase price of a new Company product. Except as otherwise stated herein, those are Company's exclusive obligations under this warranty for a product failure. This limited warranty is subject to all provisions, conditions, limitations and exclusions listed below and on the reverse (if any) of this document.

RESIDENTIAL APPLICATIONS

This warranty is to the original purchasing owner and subsequent owners only to the extent and as stated in the Warranty Conditions and below. The limited warranty period in years, depending on the part and the claimant, is as shown in the table below.

Product	Item	Limited Warranty (Years)	
		Original Owner	Subsequent Owners
Fan Coil	Parts	10* (or 5)	5

* If properly registered within 90 days of original installation, otherwise 5 years (except in California and Quebec and other jurisdictions that prohibit warranty benefits conditioned on registration). See Warranty Conditions below.

Online Registration Guide for Evaporator Coils

www.carrier.com

Please retain your Warranty Card for your Personal Records
Additional Warranty Coverage Can Be Purchased Through your Sales Studio

Limited Warranty for Evaporator Coils

FOR WARRANTY SERVICE OR REPAIR:

Contact the installer. You may be able to find the installer's name on the equipment or in your Owner's Packet.

For help, contact: CAC / BDP, Consumer Relations, P.O. Box 4808, Syracuse, New York 13221, Phone 1-800-227-7437

PRODUCT REGISTRATION: You can register your product online at www.cac-bdp.com.

Model No. _____ Unit Serial No. _____
Date of Installation _____ Installed by _____
Name of Owner _____ Address of Installation _____

CAC / BDP (hereinafter "Company") warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation and are for the duration, in years, listed below. If a part fails due to defect during the applicable warranty period Company will provide a new or remanufactured part, at Company's option, to replace the failed defective part at no charge for the part. Alternatively, and at its option, the Company will provide a credit in the amount of the then factory selling price for a new equivalent part toward the retail purchase price of a new Company product. Except as otherwise stated herein, those are Company's exclusive obligations under this warranty for a product failure. This limited warranty is subject to all provisions, conditions, limitations and exclusions listed below and on the reverse (if any) of this document.

RESIDENTIAL APPLICATIONS

This warranty is to the original purchasing owner and subsequent owners only to the extent and as stated in the Warranty Conditions and below. The limited parts warranty period in years, depending on the part and the claimant, is as shown in the chart below.

Item	Limited Warranty (Years)	
	Original Owner	Subsequent Owner
R-410A Refrigerant Coil and Parts	10* (or 5)	5
Factory Dry Charged Coil for Field Charging R-22 Refrigerant and Parts	5	5

* If properly registered within 90 days after original installation, otherwise 5 years (except in California and Quebec and other jurisdictions that prohibit warranty benefits conditioned on registration, registration is not required to obtain longer warranty periods). See Warranty Conditions below.

Registering Heating and Cooling Units

Carrier®: Air Conditioner, Furnace and Evaporator Coil

Steps for Registering with Carrier®

The list of steps will be performed for each of the Carrier® products listed above

1. Go to <https://productregistration.carrier.com/Public/Home?brand=carrier>
2. Select the appropriate registration type
3. Input your personal information
4. Select the applicable products that apply to your home
5. Select 100965-22134 Custom Air for dealer information

How to Find Serial / Model Number

Photos are examples of where you can find model and serial numbers, Model and serial numbers are different for each appliance in your home and are subject to change

Furnace in Attic



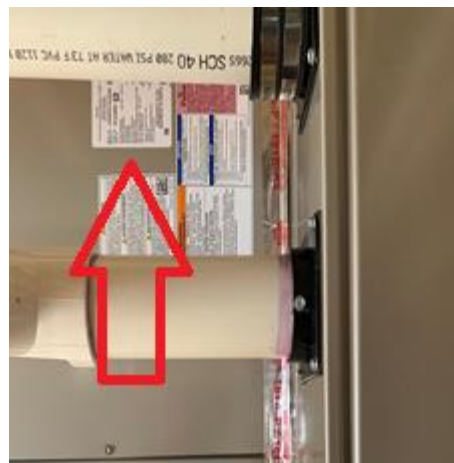
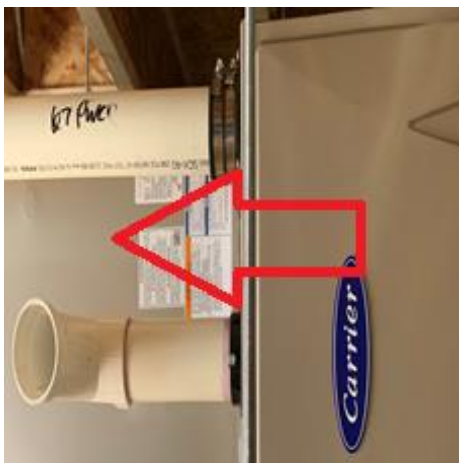
Evaporator Coil in Attic



Furnace in CrawlSpace



Evaporator in CrawlSpace



Air Conditioning Condenser



The manufacture has the right to change their website at any time