

Major Home Improvements

1304 E. Jones Street | Raleigh, North Carolina

This home has benefited from substantial updates to its major systems, kitchen, finishes and everyday features, combining recent mechanical improvements with a thoughtful interior and exterior refresh.

2026

Kitchen and laundry finishing upgrades

Installed a tile backsplash, kitchen island cabinets and butcher-block countertop, with fresh paint in the kitchen and laundry room.

2026

New washer and dryer

New laundry appliances installed in 2026.

2026

New side entry door and storm door

The side entry was updated with a new exterior door and new storm door.

2024

Kitchen renovation and new appliances

Installed new kitchen cabinets, granite countertops, sink, dishwasher and other kitchen appliances.

2024

Replacement windows with transferable limited warranty

Ten Window World replacement units were purchased for the home, including nine double-hung windows and one three-lite slider. The lifetime limited warranty may be transferred subject to Window World's written notice, fee and transfer requirements.

2024

New Carrier heating and cooling system

Carrier packaged HVAC equipment was installed September 19, 2024 and registered with the manufacturer. A transferable limited manufacturer warranty is available; buyers should review the Carrier registration and warranty documents for applicable terms and remaining coverage.

2024

Refinished hardwood floors and full paint refresh

Hardwood floors were sanded and refinished, and the home's interior and exterior were painted.

2024

New water lines and plumbing fixtures

Water supply lines and plumbing fixtures were replaced in 2024.

Documentation available: Window World purchase and warranty materials; Carrier registration and warranty information; and an April 2026 HVAC maintenance report noting no major concerns and that the system was functioning and heating adequately. All warranty rights and coverage are controlled by the applicable manufacturer's written documents.



CARRIER CORPORATION

Turn to the experts

Limited Warranty for Small Packaged Products

FOR WARRANTY SERVICE OR REPAIR:

Contact the installer or a Carrier dealer. You may be able to find the installer's name on the equipment or in your Owner's Packet. You can also find a Carrier dealer online at www.carrier.com

For additional help, contact: Carrier Corporation, Consumer Relations Phone 1-800-227-7437

PRODUCT REGISTRATION: Register your product online at www.carrier.com. Retain this document for your records.

Model Number _____ Serial Number _____

Date of Installation _____ Installed by _____

Name of Owner _____ Address of Installation _____

Carrier Corporation (hereinafter "Company") warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation. If a part fails due to defect during the applicable warranty period Company will provide a new or remanufactured part, at Company's option, to replace the failed defective part at no charge for the part. Alternatively, and at its option, the Company will allow a credit in the amount of the then factory selling price for a new equivalent part toward the retail purchase price of a new Company product. Except as otherwise stated herein, those are Company's exclusive obligations under this warranty for a product failure. This limited warranty is subject to all provisions, conditions, limitations and exclusions listed below and on the reverse (if any) of this document.

RESIDENTIAL APPLICATIONS

This warranty is to the original purchasing owner and subsequent owners only to the extent and as stated in the Warranty Conditions and below. The limited warranty period in years, depending on the part and the claimant, is as shown in the table below.

Product	Item	Limited Warranty (Years)	
		Original Owner	Subsequent Owners
Small Packaged Product	Parts	10* (or 5)	5
	Compressor	10* (or 5)	5
	Aluminized Steel Heat Exchanger (if applicable)	20** (or 15)	15
	Stainless Steel Heat Exchanger (if applicable)	Life** (or 20)	20

* If properly registered within 90 days of original installation, otherwise 5 years (except in California and Quebec and other jurisdictions that prohibit warranty benefits conditioned on registration). See Warranty Conditions below.

** If properly registered within 90 days of original installation, otherwise fifteen (15) years for Aluminized Heat Exchanger or twenty (20) years for Stainless Steel Heat Exchanger (except in California and Quebec and other jurisdictions that prohibit warranty benefits conditioned on registration). See Warranty Conditions below.

OTHER APPLICATIONS

The warranty period is five (5) years on the heat exchanger, five (5) years on the compressor, and one (1) year on all other parts. The warranty is to the original owner only and is not available for subsequent owners.

LEGAL REMEDIES: The owner **must** notify the Company in writing, by certified or registered letter to Carrier Corporation, Warranty Claims, P.O. Box 4808, Syracuse, New York 13221, of any defect or complaint with the product, stating the defect or complaint and a specific request for repair, replacement, or other correction of the product under warranty, mailed at least thirty (30) days before pursuing any legal rights or remedies.



CARRIER CORPORATION

Turn to the experts

WARRANTY CONDITIONS:

1. To obtain the longer warranty periods as shown in the table under original owner, the product must be properly registered at www.carrier.com within ninety (90) days of original installation. In jurisdictions where warranty benefits conditioned on registration are prohibited by law, registration is not required and the longer warranty period shown will apply.
2. Where a product is installed in a newly constructed home, the date of installation is the date the homeowner purchased the home from the builder.
3. If the date of original installation cannot be verified, then the warranty period begins ninety (90) days from the date of product manufacture (as indicated by the model and serial number). Proof of purchase may be required at time of service.
4. The limited parts warranty periods as shown in the table under Subsequent Owners do not require registration.
5. Product must be installed properly and by a licensed HVAC technician.
6. The warranty applies only to products remaining in their original installation location.
7. Installation, use, care, and maintenance must be normal and in accordance with instructions contained in the Installation Instructions, Owner's Manual and Company's service information.
8. Defective parts must be returned to the distributor through a registered servicing dealer for credit.

LIMITATIONS OF WARRANTIES: ALL IMPLIED WARRANTIES AND/OR CONDITIONS (INCLUDING IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE OR PURPOSE) ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LASTS, SO THE ABOVE MAY NOT APPLY TO YOU. THE EXPRESS WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON, WHATSOEVER.

THIS WARRANTY DOES NOT COVER:

1. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts, or replacement parts, or new units.
2. Any product not installed pursuant to applicable regional efficiency standards issued by the Department of Energy.
3. Any product purchased over the Internet.
4. Normal maintenance as outlined in the installation and servicing instructions or Owner's Manual, including filter cleaning and/or replacement and lubrication.
5. Failure, damage or repairs due to faulty installation, misapplication, abuse, improper servicing, unauthorized alteration or improper operation.
6. Failure to start or damages due to voltage conditions, blown fuses, open circuit breakers, or the inadequacy, unavailability, or interruption of electrical, Internet service provider, or mobile device carrier service or your home network.
7. Failure or damage due to floods, winds, fires, lightning, accidents, corrosive environments (rust, etc) or other conditions beyond the control of Company.
8. Parts not supplied or designated by Company, or damages resulting from their use.
9. Products installed outside the U.S.A. or Canada.
10. Electricity or fuel costs, or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.
11. Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant.
12. **ANY SPECIAL, INDIRECT OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER.** Some states or provinces do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

PRODUCT REGISTRATION



Registration Date: September 20, 2024

CONFIRMATION

Scott Cline,

Thank you for registering your new air conditioning and/or heating equipment from the CARRIER family of brands.

Your registration confirmation number is **Z006194900296C**

Please print this screen, as it'll be your only record of this registration.

Equipment Owner

Scott Cline,
1304 E JONES ST,
RALEIGH, NC, 27610
USA
(919) 452-0832
Email not provided

Equipment Location

1304 E JONES ST,
RALEIGH, NC, 27610
USA
9194520832

Dealer Information

DELTA HEATING & COOLING LLC,
2021 Raleigh Blvd,
Raleigh, NC, 27604
USA
9192565120
info@calldeltatoday.com

Type of purchase

Replacement of existing equipment

Application Type

Residential Single Family

Installed Products

Serial Number	Model Number	Installation Date	Coverage	End Date
1824F47654	48VL-K240603	09/19/2024	SPP Heat Exch Aluminized	09/19/2044
			SPP Heat Exch Stainless Steel	09/19/2064
			Enhanced Parts Warranty	09/19/2034

Each piece of equipment has unique warranty coverage. Please print a copy of this product registration confirmation and retain it with a warranty certificate for each product and your proof of purchase records. If you do not have a copy of the warranty certificate(s), please contact your installing dealer or visit the [product manual page](#) to print a copy.

If your new system ever needs a repair, ask your servicing dealer to only use Factory Authorized Parts™

Designed for Easy Install & Service, Engineered for Quality

Factory Authorized Parts™ have been designed and built specifically for CARRIER® equipment. These parts are the perfect fit, restoring equipment to its original performance.

- U.L. & C.S.A. qualified
- Preserves the original manufacturer's warranty
- Preserves the original efficiency of the system
- Meets rigorous factory run life design specifications

Let other homeowners know how much you love your Carrier product by leaving a review! You will get an email six months after registration asking you for a review or you can leave a review any time on the product's page on Carrier.com.



Delta Heating, Cooling & Plumbing
1902 Baldree Rd S
Wilson, NC 27893
919-256-5120

Invoice 39735595
Invoice Date 4/6/2026
Payment Term Due Upon Receipt

Billing Address

Scott & Morgan Cline
1304 East Jones Street
Raleigh, NC 27610 USA

Job Address

Scott & Morgan Cline
1304 East Jones Street
Raleigh, NC 27610 USA

Description of work

Today I maintained Scott and Morgan's gas pack. There were no major concerns at this time. Scott and Morgan's gas pack is heating adequately at this time.

Service #	Description	Quantity	Your Price	Total
Heating PM	Heating PM	1.00	\$0.00	\$0.00

PLAT 1 System-Monthly	Danny's Comfort Club Membership! Being a member gets you HUGE savings year round, and helps you save energy!	1.00	\$20.00	\$20.00
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Your membership includes **(1) heating and (1) cooling scheduled PM visit, discounts on repairs, upgrades, and new systems!**

Danny never charges members overtime or afterhours fees!

****Customer will be held accountable for remaining payments if plan is cancelled and service has been completed- up to 6 months worth.**

Equipment Name	Model	Serial #
Heating Tune-Up- Monthly		
GASPAK	48VL-K240603	1824F47654
Cooling Tune-Up- Monthly		
GASPAK	48VL-K240603	1824F47654

Recurring Service Event- Income	Recurring Service Event- Income	1.00	\$120.00	\$120.00
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Recurring Service Event- Def	Recurring Service Event- Deferred	1.00	-\$120.00	-\$120.00
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Paid On	Type	Memo	Amount
4/6/2026	AMEX		\$21.45

Sub-Total	\$20.00
Tax	\$1.45
Total	\$21.45
Payment	\$21.45
Balance Due	\$0.00

Thank you for choosing Delta Heating, Cooling & Plumbing!

This invoice is agreed and acknowledged. Payment is due upon receipt. A service fee will be charged for any returned checks, and a

financing charge of 1% per month shall be applied for overdue amounts. **Please note- HVAC condensate drain lines may back up, due to algae build up and/or calcium flakes. A drain trap cleaning is completed on each PM visit (if a cleanout is installed), but nitrogen clearing of a drain line is NOT covered under the PM agreement and additional charges will apply. A \$79 warranty processing fee will be applied to any labor warranty claims for failed or failing parts during a labor warranty period. Labor costs are covered by a labor warranty, but the \$79 processing fee per claim is NOT. **Annual maintenance is required to ensure labor warranty coverage in the event of a part failure.

•

Date 4/6/2026

I find and agree that all work performed by Delta Heating, Cooling & Plumbing has been completed in a satisfactory and workmanlike manner. I have been given the opportunity to address concerns and/or discrepancies in the work provided, and I either have no such concerns or have found no discrepancies or they have been addressed to my satisfaction. My signature here signifies my full and final acceptance of all work performed by the contractor. **Please note- HVAC condensate drain lines may back up, due to algae build up and/or calcium flakes. A drain trap cleaning is completed on each PM visit (if a cleanout is installed), but nitrogen clearing of a drain line is NOT covered under the PM agreement and additional charges will apply.

•

Date 4/6/2026

I authorize Delta Heating, Cooling & Plumbing to charge the agreed amount to my credit card provided herein. I agree that I will pay for this purchase in accordance with the issuing bank cardholder agreement.

•

Date 4/6/2026

Job #39735595

Heating Maintenance Checklist

Customer Name

Scott & Morgan Cline

Location

1304 East Jones Street, Raleigh, NC 27610

Customer Email

morgan@hewittpower.com

Customer Phone

9197607780

Technician

S-7 Ryley Flinchum

Date

2026-04-06

Which System is this?

Main

Heating Checklist

Overall System Health Score

Top Concerns

Here are the top areas where we feel that your system needs attention:

No major concerns

Thermostat

Current and capable of utilizing all of the system's features

Duct Leakage

No or insignificant amounts of air leakage

Filtration System

Standard 1"

Bacteria

No visible bacteria

PVC Is sch. 40?

Sch. 40 is a thicker rating of PVC which is less likely to crack or leak. It is especially recommended for systems located in attics.

Pass

Brush Drain Trap (Included With Membership)

The drain trap should be brushed clean twice per year with a drain line cleaner to prevent blockage.

Brushed drain line (free for members)

Drain Line Termination

Per NC Mechanical Code- drain lines should terminate a minimum 6" above ground.

Drain line terminates per code

Low Voltage Controls

Functional with no signs of corrosion or damage

Blower Motor

Functional with no signs of leakage or high power usage

Blower Wheel

Functional, clean, and properly balanced

Blower Run Capacitor

Functional with optimal readings

Water Safety System

Code Compliant with backup

Control Circuit Board

This circuit serves as the brain of your indoor unit

Pass

Voltage Transformer

This is the system that converts the power from the electric company into something that your unit can use

Pass

Carbon Monoxide Detector

We recommend that every home have at least one CO detector, as CO is an odorless gas that is undetectable without some sort of device

Pass

Dampers Adjusted

☒ N/A

Gas Units Only

This Section Will Be Left Blank For Electric Units

Combustion Exhaust Flue Piping

This is the piping system ventilates dangerous exhaust from your system

Pass

Combustion Chamber

No leaks or visible corrosion

Combustion Blower

Functional with no signs of damage or high power usage

Pressure Switch(es)

Functional with optimal pressure readings and no signs of damage

Burners/ Heat Exchanger

These burners sometimes rust and clog, causing improper ignition

Pass

Gas Valve

Functional, without signs of damage or high power usage

Flame Safety Sensor

Functional and clean with optimal readings

Flame Ignition System

Functional with no signs of silica dust build-up or damaged wiring

Combustion Analysis (Gas Units Only)

Manufacturers recommend that their units meet certain values. If these values are not met, some adjustments may need to be made.

Supply Air Temp

-

Return Air Temp

-

Temperature Rise

-

Adjustments Reccomended?

No

Electric Units/Heat Pumps Only

This Section Will Be Blank For Gas Units

Heat Strips Are Functional And Properly Sized

-

Contactor

NA

Run Capacitor

-

Condenser Fan Motor

-

Disconnect Box

-

Hard Start/Potential Relay

This accessory device extends the life of the compressor by lowering it's start-up amps. We recommend every unit over 3 year of age utilize one

-

Outdoor Unit Is Level

Compressors in the outdoor unit contain oil, which must be kept level to function properly. (Plus it looks prettier).

-

Defrost Board Operation

-

Supply Temp

-

Return Temp

-

Temperature Rise

-

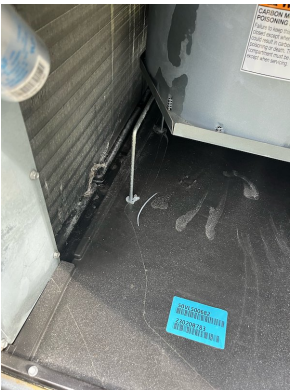
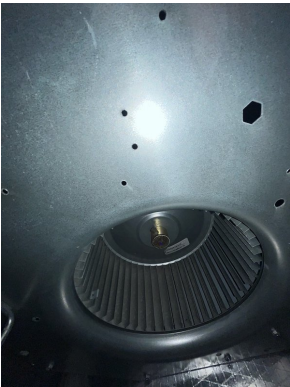
Power Is Restored and System Is Running

☒ Yes, Functioning

Work Done Notes

Today I maintained Scott and Morgan’s gas pack. There were no major concerns at this time. Scott and Morgan’s gas pack is heating adequately at this time.

Job Link Measurements			
Air Side 1		Refrigerant 5	
Date	04-06-2024	Date	
Time	10:29 AM	Time	
Return Air Dry Bulb	76.1 °F	Refrigerant Type	
Supply Air Dry Bulb	181.4 °F	Outdoor Dry Bulb	
Target Evaporator Exit Temp	-	Suction Line Press	
Return Air Wet Bulb	69.3 °F	Liquid Line Press	
Supply Air Wet Bulb	71.3 °F	Vapor Saturation	
Return RH%	52.4 %	Liquid Saturation	
Supply RH%	21.5 %	Suction Line Temp	
Return Dew Point	51.5 °F	Liquid Line Temp	
Supply Dew Point	54.5 °F	Target Superheat	
Return Enthalpy	25.9 Btu/lb	Actual Superheat	
Supply Enthalpy	34.9 Btu/lb	Target Subcooling	
Cooling Airflow	-	Actual Subcooling	
Cooling System Capacity	-		
Heating Airflow	-		
Heating System Capacity	-		
T1-T2	-31.3 °F		



INDUSTRY'S STRONGEST LIFETIME LIMITED WARRANTY



INDUSTRY'S STRONGEST LIFETIME LIMITED WARRANTY

Window World ("Company") warrants to the original purchaser/property owner ("Owner") and, if any, Owner's transferee, that any windows, vinyl sliding patio doors, and vinyl siding ("Warranted Product(s)") installed by the Company are free from defects in material and workmanship if the Owner or Owner's transferee owns the home in which the Warranted Product(s) are installed. Upon second transfer of ownership, all labor will be warranted at no cost to transferee, however, materials will be charged at the responsibility of the second (and subsequent) transferee. In all instances a nominal trip charge is applicable.

Transference of Warranty—This Warranty may be transferred to the Owner's transferee provided the company is notified of the transfer within 30 days of the property's transfer date. The written correspondence must be mailed to the company address and must include a transfer fee of \$250, the original owner's name and address of product installation; transferee's name, address and telephone number and the Window World location responsible for the installation. For Company to cover this warranty, it is necessary for the Company to have completed the finished product.

Conditions of Industry's Strongest Lifetime Limited Warranty—Warranty is applicable provided all necessary installation requirements have been met including necessary trim, replacement of rotten wood, trim from mullion cuts, or anything required to get condition of home back to original state of residence or building as originally constructed. Damage from Acts of God (hurricanes, tornadoes, floods, etc.), Acts of War, riots, vandalism, fire, and stress resulting from localized heat or modification is not covered by this warranty.

Vinyl Parts Warranty—Under normal use, the vinyl components of the Warranted Product(s) will not blister, peel, rot or corrode.

Mechanical Parts Warranty—All mechanical parts (locks, vent stops, balances) are warranted to be free from manufactured defects in material and workmanship. Replacements for any defective mechanical parts will be supplied at no charge. Nominal trip charge is applicable.

Insulated Glass Unit Warranty—The sealed insulated glass unit is warranted against defects resulting in material obstruction of vision from film formation caused by dust or moisture in the dead air space of the unit for the life of the warranted product. If the glass unit fails, the Company will supply the Owner with a replacement insulated glass unit or sash at no charge. Condensation may occur as the natural result of humidity within a home or changes in the interior/exterior temperature. The warranty covers neither condensation, nor frost or freezing from condensation on windows or patio doors.

Glass Breakage Lifetime Limited Warranty—The Company will provide the Owner with a replacement insulated glass unit or sash in the event of accidental glass breakage. Excludes beveled-leaded, grooved, and laminated glass. Nominal trip charge is applicable.

Labor Warranty—All labor to correct any item covered by this Warranty will be provided at no charge.

Caulking Maintenance—Is the responsibility of the homeowner. It is not considered part of the product or labor and is not covered under the warranty.

1020 Investment Blvd., Apex, NC 27502
919-212-6598 • WindowWorldOfRaleigh.com

INDUSTRY'S STRONGEST LIFETIME LIMITED WARRANTY



BUILDING CODE CONDITIONS REQUIRING TEMPERED DOOR AND WINDOW GLASS

DOORS

Per the International Residential Code (IRC), all glass or panels in fixed, operable, swinging, sliding and bifold doors must be constructed from safety glass, regardless of size. In addition, any glass located adjacent to a door within a 24-inch arc of the door must be constructed from safety glass if the bottom edge of the glass is less than 60 inches above the walking surface. The only exception to these rules is decorative glass and any glass opening too small for a 3-inch ball to pass through. While these IRC rules apply to all residences in the United States, some areas' code also requires all glass located within 40 inches of an exterior or interior dwelling unit door be tempered or burglar-resistant. Homeowner should be self-informed of these codes.

WINDOWS

Fixed or operable windows must include safety glass if they measure larger than 9 feet square, the bottom edge is less than 18 inches above the floor, the top edge is more than 36 inches above the floor, and there is a walking surface within 36 inches of the glass. Tempered glass is not required unless all four of these conditions are met. See Wet Area section for bathroom and spa glass requirements below.

STAIRS

The IRC states that stair rails must be made from safety glass, as well as structural baluster panels and nonstructural infill panels. Tempered glass must be used for all glass adjacent to stairs, ramps and landings if the glass is located within 36 inches of a walking surface and the exposed surface of the glass is less than 60 inches above any walkway. Finally, all glazing on surfaces adjacent to stairs must be made from safety glass when the surface sits within 60 inches of the bottom tread, and the glass is less than 60 inches above the nose of the bottom tread.

WET AREAS

The higher risk of slips and falls in wet areas means most glass located in bathrooms or near a hot tub or sauna must be constructed from safety glass. All glass in the bathroom or around a hot tub or sauna must consist of safety glass if the bottom edge is less than 60 inches above a standing or walking surface, such as the shower floor. In outdoor areas around a hot tub, all glazing must be constructed from safety glass if the bottom of the glass is less than 60 inches above the walkway and within 60 inches of the edge of the water, per the IRC.



Window World of Raleigh
1020 Investment Blvd
Apex, NC 27502
Phone: (919)212-6598 | e-Fax: (984)833-5949
www.WindowWorldofRaleigh.com



Scott Cline

Phone: 9194520832

Install Address: 1304 E Jones St

Email: scott@southernlandfund.com

Raleigh, NC 27610

Quote Name: Scott Cline - Corrected Quote for Contract

Design Consultant: John Hocking

Measured By:

☐ Measure Approved

Date: 7/17/2024

Status: Quote

Payment Method:

Lender:

Contract Type: Sales

Comments:

R&R (9) Double Hung windows, (1) 3 lite slider, (1) full sill replacement, (4) windows get grids. (the 3lite slider will have grids on each side flanking the center without grids.

Product	Description	Txbl Qty	Price	Extension
Window World Cares	Window World Cares	N 1	\$0.00	\$0.00
Delivery, Site Set Up, Clean Up, and Processing Fee	Delivery, Site Set Up, Clean Up, and Processing Fee	Y 1	\$285.00	\$285.00
Window 4000-DH includes Solar Zone	Window 4000-DH includes Solar Zone	Y 9	\$495.00	\$4,455.00
Window Labor Full Sill Replacement	Window Labor Full Sill Replacement	Y 1	\$275.00	\$275.00
Window Custom Exterior Trim G8 WHITE	Window Custom Exterior Trim G8 WHITE	Y 10	\$140.00	\$1,400.00
Window Flat Grids	Window Flat Grids	Y 4	\$100.00	\$400.00
Window 3LT-Slider (1/4, 1/2, 1/4) - Elite - Energy Star Qualified	Window 3LT-Slider (1/4, 1/2, 1/4) - Elite - Energy Star Qualified	Y 1	\$1,220.00	\$1,220.00

Total Information

Unit Total:	10
Subtotal:	\$8,035.00
Tax Rate:	7.25% (Wake)
Tax:	\$582.54
Total:	\$8,617.54
Amount Financed:	\$0.00
Payment Method:	
Deposit Amount:	\$0.00
Balance Paid to Installer upon Completion:	\$8,617.54

Renovation, Repair and Print Act (RRP) Compliance

RRP Pamphlet Provided Date:

Year Home Built: 1952

RRP Signed Date:



Window World of Raleigh
1020 Investment Blvd
Apex, NC 27502
Phone: (919)212-6598 | e-Fax: (984)833-5949
www.WindowWorldofRaleigh.com



Product Acknowledgements

- ☐ Remove blinds and brackets before installation.
- ☐ Remove Alarm system before installation.
- ☐ Allow minimum of 2 ft. in front of window (inside and out) for removal and installation of new window.
- ☐ Pets must be secured at time of installation.
- ☐ Payment is due at time of installation.
- ☐ Touch-up painting might be required by homeowner after installation.
- ☐ On occasion, products/materials come in that do not fit properly or have a factory defect. Product will be re-ordered at no cost to the customer. The owner, however, is not entitled to any refund or discount, or responsible for any missed worked days the owner may incur. The homeowner is responsible for payment of all work completed that day.
- ☐ A 3% convenience fee will be added to all credit/debit card transactions.
- ☐ Verbal promises can cause misunderstandings. All work performed must be included on the contract.
- ☐ Homeowner must be present upon completion to inspect and sign completion certificate.
- ☐ Rotted wood might be found upon removal of old windows/doors that might not be seen on initial inspection. Homeowner will be notified, and shown, rotted area. Additional charges, materials and labor, will be added to the balance of the contract. Including but not limited to: Full sill replacement of \$275, partial sill \$90.00, brickmold \$90.00, all plus tax. Any other rotted area are priced as needed.
- ☐ Products will not be ordered till a deposit is made. Financing requires a 10% deposit w/ a WF account number. All other payment methods require a 50% deposit.
- ☐ Exterior Trim G8 WHITE
- ☐ Window Flat Grids

Primary Homeowner

Secondary Homeowner



Window World of Raleigh
1020 Investment Blvd
Apex, NC 27502
Phone: (919)212-6598 | e-Fax: (984)833-5949
www.WindowWorldofRaleigh.com



Terms and Conditions

All work is to be completed in a workmanlike manner according to industry standard practices. This contract is only valid with the proper signatures. Window World shall not be held responsible for time, material, or installation delays caused by such events as strikes, acts of God, or any other matter beyond its control. These delays do not constitute abandonment of the contract. The owner agrees that the equity in this property is security for the contract. Since the contract calls for custom made-to-order products, it is not subject to cancellation, except as stated on the front of the contract. Window World shall comply with all local requirements for building codes, inspections, and zoning.

Installation of windows is scheduled in the order of contract date unless otherwise specified. Window World will install all contracted work at the earliest possible agreed upon date. Window World however, will not be held responsible for delays caused by weather, customer rescheduling, or any other cause outside the control of Window World

On occasion, products/materials come in that do not fit properly, or have a factory defect. Window World will re-order product at no cost to the customer. The owner, however, is not entitled to any refund or discount, responsible for any missed worked days the owner may incur. The homeowner is responsible for payment of all work completed that day.

Prior to installation, the home owner is responsible for the removal of all window treatments and hardware, or is subject to a charge of up to \$25.00 per window if Window World must remove them. This amount will be added to the balance due. After installation begins, it may be determined that rotten wood is present that could not have been seen when the contract was signed. Window World will not install product into rotten wood. It is the owners responsibility to have the wood replaced Window World can replace the wood per the amount specified on the front of the contract. If so, an addendum will be signed by both the owner and the Window World representative. The additional charges will be added to the balance due.

The owner must be present when the work is completed. The owner will inspect the completed work, sign the Completion Certificate, and pay the balance due. The owner agrees to pay all the reasonable expenses incurred by Window World to enforce or collect any and all indebtedness and other obligations under this contract, including without limitation, a minimum of 15% above the total collected as reasonable attorney's fees, and 5.0% per month interest until the balance is collected in full.

Verbal promises can cause misunderstanding. Therefore, the contract constitutes the entire understanding of all parties, and no other understanding, collateral, verbal, or otherwise shall be binding. Window World is not liable or bound by any warranties, guarantees, statements or representations made by any broker, agent, employee or other person representing Window World unless expressly set forth in the contract. The owner alone is responsible for type of products and options chosen. Window World shall not be held responsible for owner selections not listed on the face of the contract. It is understood and agreed that all prior understanding and agreements between the parties are merged into the contract, and that the contract alone fully and completely constitutes the final agreement. Any subsequent changes or modifications hereto shall not be binding on either party unless in writing and signed by both parties hereto.

THANK YOU FOR YOU ORDER. WE LOOK FORWARD TO SERVING YOU!

This Window World® Franchise is independently owned and operated by DID, LLC d/b/a Window World of Raleigh under license from Window World, Inc.

Primary Homeowner

Secondary Homeowner

Design Consultant

Window World of Raleigh under provision of Chapter 142A of the general laws is required to apply for and obtain all construction-related permits. Window World of Raleigh shall not be deemed responsible for delays in the work described in this agreement caused by regulatory, permit granting agencies, authorities or individuals.

Notice: If the PURCHASER(S) obtains his own construction related permits for the work described under this agreement or deals with unregistered contractors, the PURCHASER(S) is hereby advised that in the event of a dispute, judgement and nonpayment, the PURCHASER(S) will not be entitled to make a claim or collection from the guaranty fund established by chapter 142A, M.G.L.

You the buyer may cancel this transaction at any time prior to midnight of the third business day after the date of this transaction.
Notice of cancellation must be in writing postmarked no later than midnight of the following third business day.

THIS IS A CUSTOM ORDER NOT FOR RESALE!

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