

Location	Layton Residence-1014 Country Ridge Road	Service Rpt #	3493258	Agreement / Type	R506265	RESHP2
Address	1014 Country Ridge Road	Service Date	08/26/26	Technician	Mark Brooks	
City	Raleigh	Customer #	1005602	Skill Level		
State	NC	Customer PO		Union		
Contact	Zip 27609	Cust Phone	919-740-3324			
		Sales Rep				

Problem Description: CK(Check Unit Operation) Go over home inspection report. Please email Phil report after. Wednesday August 26th no time cbg Phil 919-740-3324 \$115 + repairs

Work Summary:	Arrived at jobsite for repairs according to home inspection report. Checked 2nd floor thermostat for power. Found thermostat not getting proper voltage from air handler in crawlspace. Checked electrical connections and components. Found thermostat wire disconnected at zone board for 2nd floor thermostat. Reconnect thermostat wire for 2nd floor thermostat and verified proper operation. 2nd floor thermostat is working properly. Found 2 main trunk lines in crawlspace with torn outer liner which exposed insulation. Repaired torn outer liner with foil insulation tape for both main trunk lines in crawlspace. Also checked all flexible ductwork in crawlspace for damage. Flexible ductwork ok. Removed deteriorating insulation for suction line at outdoor unit with new insulation. Secured insulation on suction with tape adhesive and zip ties. During system checkout, found damper motor disabled that service 1st floor. Reconnect wires for damper motor and checked for proper operation. During checkout, found damper motor defective. Damper will close but will not open when properly voltage is present. Need to replace damper motor. Service Fee \$115.00 Service Repair \$ Sub Total \$ Tax \$ Total \$
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LABOR			
Hours	Billable	Agreement/Nonbillable	Type (Internal Use)
Overtime	2.50	0.00	AEX

Allocation of charges is subject to change based on management review of the actual agreement coverage. The hours shown above may include additional supporting and/or supervisory time required to perform this service.

Visit Approved By:	N/A
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Signed By: n/a

Date: 08-26-2026 Time: 17:48