



12 OAKS

THE CLUB

NEW MEMBER BOOKLET

Dress Code

It is the desire of The Club at 12 Oaks to provide a casual family environment, while maintaining decorum and respect for all members. The Policy provides for member comfort without jeopardizing the standing of The Club at 12 Oaks as one of the premier clubs in the Triangle.

Members are responsible for adhering to the Dress Code Policy while at the Club, for informing family members and guests of the policy, and ensuring that family members and guests are also attired properly. Throughout the year, specific dress codes may be established for designated Club events. This will be noted on the specific event.

General

- Shirt and shoes must always be worn. Shoes should be appropriate for the activity and occasion. Bare feet, socks only, or shower sandals are prohibited except in locker rooms and the swimming pool area. It is customary for shirts to be tucked in unless attire is specifically designed otherwise.
- Cut-offs, halter tops, bare midriff tops, revealing, faded, torn or tattered clothing of any type, wind or jogging shorts, or T-shirts designed to be undergarments are not appropriate attire and are not permissible.
- Concert, novelty, slogan, or offensive T-shirts are prohibited.
- Tank tops, swimwear and gym attire may not be worn inside the Clubhouse, dining areas, the Pub or Golf Shop at any time.
- Men's hats should be removed when inside the Clubhouse.
- Golf and tennis attire are permitted in the Clubhouse.
- All members and their guests should utilize the locker rooms to change into the appropriate attire, including footwear. Dressing in the parking lot areas is not permitted.

Dining Areas & Golf Shop

Main Dining Room

Gentlemen should wear trousers or shorts of Bermuda length. Ladies should wear dresses, skirts, slacks or shorts of at least Bermuda length. Shirts should be tucked in unless attire is specifically designed otherwise.

The Pub and Golf Shop

Gentlemen should wear trousers or shorts of Bermuda length. Ladies should wear dresses, skirts, slacks or shorts of at least Bermuda length. Shirts should be tucked in unless attire is specifically designed otherwise. Appropriate denim is permitted. Denim that is frayed, torn or bleached is not permitted.

Acceptable attire at the Club does not include:

- denim with holes
- frayed material
- denim shorts
- work-type denim

- bib overalls
- painter pants
- extremely low-cut tops, pants or shorts

Golf Course & Practice Areas

Gentlemen should wear trousers or shorts in line with the current USGA and PGA trends. Ladies should wear slacks, skirts, skorts, or shorts in line with the current USGA and LPGA trends. Gentlemen's shirts must have collars; turtlenecks and mock-turtlenecks are permitted. Shirts must always be tucked inside trousers or shorts unless attire is specifically designed otherwise. Ladies shirts must have either a sleeve or collar. Denim-wear, tennis shorts, cargo pants/shorts, swimsuits, t-shirts, and tank or halter tops are not permitted. Hats must be worn with the bill facing frontward.

Tennis Courts, Pickleball Courts, and Bocce Ball Courts

Players must wear proper court attire. Specifically, bathing suits, tank tops and blue denim jeans are not allowed. Shirts are always required. Proper tennis shoes with flat, smooth soles are a must. Running or track shoes are not permitted.

Pool

Members and their guests must wear appropriate swimming attire. Appropriate denim and athletic attire are permitted. Cut-off shorts are not permitted.

General Rules and Regulations

- The hours of operation at the Club will be determined by the season.
- All state and local laws concerning the sale of alcoholic beverages will be strictly enforced.
- All food and beverages consumed on the premises must be furnished by the Club, unless otherwise permitted by management.
- The Clubhouse is a smoke-free environment.
- A Member is liable for all charges made to their Club account. The Club will accept American Express, Visa, Master Card or Checks.
- The Member's Club account is due and payable upon receipt of the monthly statement. Any account that remains unpaid for a period of 30 days after the billing date is considered delinquent. The Club will assess an \$25 late charge on the delinquent amount and all Club privileges will cease until the account is paid in full. The Club will require each Member to furnish the Club with at least one valid commercial credit card number and authorize its use by the Club for past due accounts.
- Roller blades, skateboards, scooters and bicycles are not permitted in the Club parking lot, sidewalks, driveways, tennis courts or in the pool area.
- Guests are not authorized to use the Members' key fob to access the club facilities.

- Members, family members, and guests are not permitted in the kitchen, storeroom, bar service areas, delivery receiving areas, or the administrative offices of the Club unless accompanied by an authorized employee of Management.
- All food and beverages consumed at the Facilities must be purchased at the Facilities. The Club may permit Members to bring special wines or other beverages, which are unique and otherwise unavailable at the Club, upon advance request. The Club will charge the Member a corkage fee or other fee for accommodating such special requests.
- Member safety is of the utmost importance. Because of this, we keep an AED machine behind the in the hallway near the Fitness Center. In the event of an emergency, please call 911 and let a staff member know immediately.

Billing

Statements

Statements will be emailed to members within the first week of each month. The statement will include the prior month's beginning balance, all charges made in the previous month, payments received in the previous month, dues and, if applicable, entrance fee installments for the upcoming month, and the ending balance due.

Copies of charge tickets will not be included with the printed statement. Members who wish to have the tickets are asked to retain their copy at the time the charge is made. Copies of tickets are also available through the Club website on the My Account page. The accounting office will assess a charge of \$15 for any member who requests copies of all tickets for a month.

Payment of Charges

Payment for the full prior month's account balance is due no later than the close of business on the last day of the month. If payment in full is not received by the due date, a late fee will be added to the unpaid balance in the next billing. The late fee is \$25.

If payment in full is not received by the last day of the month following the due date (30 days past due), the member's charging privileges at the Club will be suspended. Use of the Club will be permitted; however, payment for dining, golf, tennis, and all other charges must be paid at point of sale by credit card at the time services are provided. Access to the private 12 Oaks website will not be available; reservations for dining, events, tee times, and court times may be made by phone or in person. Dues, dining minimum (if applicable), and other recurring charges will continue while charging privileges are suspended.

If payment has not been received by the end of the month following the suspension of charging privileges (60 days past due), the member will be notified that their membership has been suspended and may not use the Club. Members will be notified of this suspension by certified mail, sent to the address on record for the member. In addition, the Club reserves the right to take appropriate action to collect the balance. Once the outstanding balance has been paid, the suspended member may be offered the option to reactivate their membership, after paying a reinstatement fee.

In addition, members whose balances reach the 45-day delinquent level for at least three months in a 12-month time frame will also be notified that their account must remain current for the following 12 months or

their account will be subject to review for possible suspension of membership. This notification will also be made by certified mail.

Members who tender checks or electronic funds transfers for payment that are returned by the bank for insufficient funds will be assessed an additional NSF charge of \$35.

Payment Options

Payments may be made by check or direct draft. You may have the option to set us up as a vendor through your bank. Credit cards payments are also accepted through the website. Please note that a 3.5% convenience fee will automatically be added to all credit card payments. A convenient drop box is located in the main foyer for members to drop their payments. Payments may also be mailed to the Clubhouse address.

Our Direct Draft program allows members to have their bank accounts automatically drafted for the balance of their 12 Oaks statement. Members may choose to have an account drafted on 20th of the following month in the amount of the full balance due. If a draft day falls on a weekend or holiday, the account will be drafted on the business day prior.

Dispute of Charges

For any questions or disputes with a ticket on your monthly statement, please contact the Accounting Department at accounting@theclubat12oaks.com or call 919-285-3680, ext. 14. It is requested that any disputes be made within 30 days of the statement date. A research fee of \$20 may apply to any disputed charge more than 60 days old.

FAQs

1. Where do I put my payment?

There is a payment box located on the wall near to the Reception Desk – just inside the Main Clubhouse entrance. The box is checked daily.

2. Who do I call if I have a discrepancy?

Please reach out to the head of the department from which you received the charge.

3. Will I receive the statement for my first month?

You will receive your first statement within the first week of your first full month of membership at the Club. For example, if you join mid-April, you will receive your first statement the first week of May and it will include incurred fees and charges for April as well as May dues.

4. How do I access my online account?

Please reference your welcome letter for instructions. You may also contact our Receptionist at 919-285-3680 to obtain your login information.

5. Can I take advantage of automatic drafting?

Absolutely! There is an automatic draft form that you may request from the Club Accountant or Member Services.

6. **Who do guest fees apply to?**

Guest fees apply when a member brings anyone to the Club for an event, pool use, to play tennis, or to play golf that is not on the membership. This includes grandchildren, aunts and uncles, cousins, parents, etc.

Food & Beverage

Dining Hours

- The Club at 12 Oaks offers various dining opportunities at The Pub, Main Clubhouse, and the Pool snack bar throughout the year. Please visit the Club website and check your emails for updates and offerings.
- Reservations for a la carte dining are highly suggested, and at times are required. Please call the Club at 919-285-3680 or visit the 12 Oaks app or website to make a reservation. To place a to-go order, please call 919-285-3680
- Children under 16 must be accompanied in the dining areas.
- Please contact our Executive Chef if anyone on your membership has food allergies or dietary restrictions. If your guest has a food allergy or dietary restriction, please make a comment on your reservation, and let your server know.

Wine Club

The 12 Oaks Wine Club offers an ideal way to learn about the subtleties and complexities of wine while offering connoisseurs a chance to experience unique wines that they otherwise might not be able to find. Contact Mitchell Feldman at (919) 285-3680 x17 or mfeldman@theclubat12oaks.com for more information and to join for Wine Club!

Wine Club Features

- Complimentary admission to eleven wine tastings
- Socializing with other members interested in wine
- Increasing overall wine knowledge
- Opportunity to purchase wine at special Wine Club prices (20% above Club cost, plus tax)
- Discounted prices at other wine-related events (i.e. Wine Dinners)
- No corkage fees apply for a la carte dining

Clubs within a Club

There are various groups for members to participate in. Whether you enjoy playing cards or playing Bocce, there is something for you! Visit the Clubs within a Club page on the 12 Oaks website for what groups are available and how to get involved.

Social Events

The Club offers a full calendar of social events and activities for Members to enjoy. Reservations are required for all social events and must be made on or before the posted cutoff date. For Club functions, not including à la carte dining, cancellations must be made at least 48 hours prior to the event to avoid charges. In the case of a last-minute cancellation, members will be charged as follows: Cancellations 48-24 hours prior to the event will result in a 50% charge. Any cancellation made less than 24 hours prior to a scheduled event will result in a full charge to the member.

Fitness Center

Our Fitness Center is located in the Welcome Center between the pool and tennis facility. It houses treadmills, ellipticals, bikes, and a wide variety of weight training equipment. Accessible via key fob entry, this space is open 7 days a week from 4AM-12AM.

- Children under 16 years must be accompanied by an adult.
- Please be considerate of your fellow members by cleaning the equipment with the sanitizing wipes that are provided after use.
- Acceptable athletic shoes and attire are required in the fitness area; swimsuits and open-toed shoes such as flip flops are not permitted.
- Guest fees are \$5.00 per person for the day and will include use of the tennis courts, pickleball courts, and pool for the same day.

Tennis and Pickleball Courts

Facilities

The Club offers 2 hard tennis courts and 3 pickleball courts. Courts are available 7AM-9PM each day. Reservations are required and may be made 7 days in advance.

Programming

The Club at 12 Oaks is proud to partner with RDUTennis to offer clinics and camps throughout the year. Please visit the app, website, and check your inbox for updates regarding tennis and pickleball programs.

Rules and Regulations

- Pickleball and tennis court reservations are available up to 7 days in advance. Members will receive an email confirmation with their reservation. Members will also receive a confirmation if they cancel a reservation. Please be courteous to fellow Member's and cancel reservations if your plans change.
- One court reservation per membership
- Maximum of 3 guests per membership per booking
- 2-hour maximum court time per membership
- Back to back reservations prohibited

- Proper attire must always be worn on the courts. Swimsuits, cut-offs, jeans, running shorts, sweatpants and sweatshirts are not permitted.
- Collared shirts with sleeves are recommended for men.
- Players must wear footwear designed for use on the courts. Hard soled shoes are not permitted.
- All children on the courts under the age of 16 must be accompanied by an adult.
- Children not playing are not allowed on the courts.
- When a player's assigned court time has expired and others are waiting, players shall cease play immediately at the end of the current game in progress and exit courts as quickly as possible to allow scheduled players use of the court.
- Tennis and pickleball are the only approved activities allowed on courts, all other activities are strictly prohibited.

Pool

Check-In Procedures

All Members must enter the Main Pool by using the gate to the left of the Water Oak Room. All Members must check in with the pool attendant and legibly sign-in upon entering the pool area with their Member name and number.

Pool Hours

All three pools will be open daily from 10AM-8PM in season. The pool will open in May and close in September. Specific dates will be released online each year.

Adult lap swimming is available to members from 5-10AM daily once pool season opens (at all pools). Lifeguards are not on duty during this time and we recommend swimming with a partner as it is "swim at your own risk."

Guests and Passes

12 Oaks pools are open to all members and their immediate family for unlimited use throughout the season. A guest is defined as anyone other than a member's spouse or unmarried child 24 years of age or younger. Members are required to sign in their guests upon arrival. Members **MUST** accompany their guests at all times, per policy.

Members are welcome to bring guests and have the option to be charged a \$5 fee per person or purchase a 10 guest pass pack for \$40 in the Golf Shop (member charge).

The Club allows nannies/part-time caregivers to accompany member children to the pool throughout the season. Member parents must first visit the pool and complete the Nanny Pass Application prior to their Nanny visiting. This application gives your caregiver access to pool and the authority to make charges to your account and give medical consent in case of an emergency. The application can be found on the 12 Oaks website, main page after log in. Please submit completed form to our Member Services representative.

Grandchildren of 12 Oaks members may visit the pool, at no cost throughout the season. 12 Oaks grandparents are required to make a note of each grandchild's visit on the sign-in sheet upon arrival. Failure to do so will result in a \$5 guest charge.

Young Members

In the interest of safety, minors are always expected to follow instructions of lifeguards. No child under 12 years of age may be left at the pool without the direct supervision of someone 16 years of age or older.

Young children must always wear both swim diapers and rubber pants when in the pool.

An accident by your child affects the entire membership by closing the pool for 24 hours and by incurring the cost of cleaning the pool. If your child has an accident and is not wearing swim diapers and rubber pants, you will be charged a \$300 cleaning fee and will be suspended from the pool for 30 days.

Adult Members

No persons under 18 are permitted in the pool during the designated adult swim time (the last 10 minutes of each hour). Adult lap swimming is available to members from 5-10AM daily once pool season opens (at all pools). Lifeguards are not on duty during this time and we recommend swimming with a partner as it is "swim at your own risk."

Food and Beverage

Our Food and Beverage team offers full-service snack bars at all pools. The snack bars will be available starting one hour after the pool opens and will close when the pool closes. No food, beverage, or outside coolers may be brought into the pool area except for cakes and cupcakes for celebratory purposes. Please contact our catering team to coordinate any celebratory exceptions. 12 Oaks staff is not permitted to keep any items in the kitchen for you.

Torpedoes Swim Team

The Club at 12 Oaks is proud to offer the Torpedoes Swim Team each summer. All swimmers ages 4-18 are encouraged to join this dynamic, fun-loving group. The Torpedoes compete the month of June as a member of the Tarheel Swimming Association (TSA). Please visit the website for more details on this exciting junior opportunity. Swim meets are held on Tuesday evenings. Practices will begin mid-May. Not confident your child can swim the length of the pool? Not to worry. Coaches will evaluate each new swimmer on the first day of practice and place them appropriately. Swim lessons are offered by the coaches, as their schedules allow.

Mini Torpedoes Developmental Swim Team

We also offer our Mini Torpedoes program for children who are not quite ready to join the Torpedoes. Mini Torpedoes are coached by the Torpedoes coaching staff and get a chance to experience group swim practice in a team-like environment. Ages range from 3-6, but participation is primarily determined by ability and confidence in pool.

Weather Policies

The National Weather Service, National Lightning Safety Institute, and the American Red Cross, along with numerous other national organizations, recommend the following inclement weather policy:

Rain

If rain is light, the pool will remain open until a lifeguard can no longer see the bottom of the pool. (Specifically, the main drains in the deep end of the pool)

Thunder

In the event of thunder, the pool will immediately close and remain closed until thirty minutes after the last instance of thunder.

Lightning

In the event of lightning, the pool will immediately close and remain closed until thirty minutes after the last instance of lightning. The deck is to be cleared immediately and gates will be shut until the pool will reopen.

Kids' Club

The Club at 12 Oaks is committed to providing high quality care and service to every child. The Youth Room offers members and guests a place, year-round, where they can drop their children off while enjoying the Club's amenities. Our Youth Room is equipped with activities for children of all ages. Children may even order dinner to enjoy!

Please visit the Club website and calendar for dates/times.

FAQs

1. Do we need to make a reservation beforehand or can we just drop off?

While a reservation is not required, it is strongly recommended to guarantee a spot. We do follow ratios and cannot guarantee more than the advertised amount. Booking beforehand also helps our Youth Activities Counselors anticipate and plan ahead.

2. Is my child allowed to leave the space?

For safety and security purposes, we do not allow children to leave the space, other than to use the restroom, unless they have been signed out by their parent or guardian. Should they wish to speak to their grownup, we can offer them the use of a telephone to call the number provided at the time of sign in.

3. Do you offer assistance in the restroom?

Our policy states that all children attending are fully toilet trained. While we make every effort to assist the children, it is not always possible for non-urgent issues, like wiping and flushing, due to ratios.

4. What is Oakly's Behavior Guide?

Oakly's Behavior Guide is a take home card you will receive after each visit to Kid's Club. It allows the Youth Activities Counselors to facilitate communication based on your child's behavior and actions throughout their time in our care so that we can provide a more comprehensive experience. The card will hopefully give us a chance to highlight good behavior while also providing constructive criticism for those that need extra reminders sometimes.

Community Garden

Each year Club Members work diligently to grow beautiful flowers and harvest a plethora of vegetables from

the plots in our Community Garden. To obtain a garden plot, please contact the Member Services representative at the Club. For garden maintenance, please direct all questions to our Golf Course Superintendent.

Community Garden Rules

This garden is the private property of the Club at 12 Oaks and is for use by members and guests. Club rules and regulations extend to this area. No outside food and beverage or dangerous items permitted.

Hours

Daylight (Dawn until Dusk). Children under the age of 13 must be supervised by an adult while in the garden.

Safety

Walk only on the path, no running or horseplay. Please immediately report any suspicious activity to our Golf Course Superintendent.

Plots

The herb garden (stone enclosed plots) is maintained by Golf Course Maintenance staff and is for the use of all 12 Oaks Members. Please be careful to avoid damaging plants when harvesting herbs. Raised plots should be treated as personal property. Do not remove food or signs from others' plots.

Pets

Dogs must always be leashed. Owners are responsible for cleaning up after pets and ensuring pets do not contaminate plots.

Garden Shed

The garden shed is for the use of Community Garden Tenants and 12 Oaks Staff only.

Host an Event

The following rooms are available for holding private events at the Club. Whether you are interested in a plated dinner, hearty buffet, or passed hors d'oeuvres, our talented culinary team will create something you and your guests will enjoy! Room rentals are waived for members; a set-up fee of \$5 per person applies to each event. Please contact our Catering Director at enowell@theclubat12oaks.com to begin planning your next event.

Main Clubhouse *100+ Guests*

The main event space at 12 Oaks, this room features a modern southern inspired architecture with an indoor/outdoor fireplace. With a built-in bar and dance floor set in a crisp neutral color scheme, this is a great setting to host your private event.

The Tent *200+ Guests*

This space is adjacent to our Main Clubhouse and has a sweeping panoramic view of our beautiful course. The space is open throughout the summer and winter months and can be heated on chilly nights.

The Pub *40+ Guests*

Mirroring the southern inspired feel of our Main Clubhouse, the Pub allows for a more intimate event and the white exposed brick is a perfect canvas for your vision.

Oakview Room *Less than 40 Guests*

Just off the Main Dining Room, the Oakview Room is perfect for a smaller occasion and features French doors that lead out to a private patio.

Water Oak Room *50-60 Guests*

With floor to ceiling windows, this mid-size space has its own private entrance and overlooks our beautiful pool.

Golf Course

Course Rules

- No running, walking, bicycling, dog walking, skateboarding, driving private carts or any other unauthorized use is permitted on the golf course at any time.
- Monday is a closed day for the Club. The above course rules apply.
- No person and/or animal shall be permitted to enter any of the water features for any purpose.
- All members must call the Golf Shop to reserve tee times. Resident and Invitational Full Golf Members may make tee times up to (7) days in advance and Founding Members (14) days in advance.
- Tee times that do not contain named players for Saturday & Sunday mornings will be deleted from the tee sheet to allow members the opportunity to add on.
- Any players who do not show for a tee time will be charged a cart fee.
- All players must register in the 12 Oaks Golf Shop prior to play and all fees must be paid in advance of playing the course. Players must start play from the first tee unless otherwise directed by the Golf Shop personnel. "Cutting-in" and starting on any other hole is not permitted. Failure to check in and register ten minutes prior to a reserved starting time may result in cancellation or setback.
- Golf marshals may be on duty to help regulate play and enforce golf cart regulations. Your cooperation is appreciated and expected.
- No more than four players are permitted in a group unless authorized by the Golf Shop. Singles and twosomes will be paired together when tee times are limited. Spectators are at the discretion of the Golf Shop and must adhere to the dress code and policies and procedures that govern golfers. Spectators who are riding in a golf cart will be charged a cart fee.
- All course signs must be observed.
- If weather curtails a round before 3 holes are complete, a full credit will be offered. After 3 holes, the full charges will be applied to the round of golf.

- Children under the age of twelve (12) will not be allowed on the golf course unless accompanied by a responsible adult or in an approved junior program.
- All golfers are required to fill their divots with sand, rake the bunker after their shot, and repair their ball mark on the green.
- No one other than the staff provided by the Club shall train, teach, or give golf lessons.
- All players must wear non-penetrating, spike-less shoes subject to approval by the Golf Shop.
- Members are to use the designated areas for practice such as driving range and practice putting green. Under no circumstances are the regular tees, greens, or fairways to be used for practice.
- The hours for the driving range will be posted in the Golf Shop. The Golf Shop may close the driving range at any time to permit recovery of range balls or due to inclement weather or poor turf conditions.
- Members must have an established handicap to play in Club tournaments.
- Members may bring up to three guests per day. Approval from the Head Golf Professional is required for more than one foursome.
- Proper attire must be worn at all times on the golf course. Collared shirt, mock turtleneck, khaki type slacks or shorts (men), and slacks, shorts or skirt (women) will be permitted. Tank tops, tee shirts, denim, bathing suits, T-shirts, gym shorts, halter tops, tennis shorts and other dress of similar nature are inappropriate.
- Members can walk and carry their own bag or use a motorized walking cart at any time as long as the required speed of play is maintained. The Club reserves the right to require walking golfers or groups that impede speed of play to accept the use of a golf cart.
- Each player must have their own set of clubs.
- USGA rules of golf, as augmented by the local rules, shall govern all play.

Golf Cart Rules

- Golf carts shall not be used without proper assignment and registration in the Golf Shop. Privately owned carts are not permitted on the golf course.
- Each operator of a golf cart must be 16 years of age or older and have a valid driver's license.
- Only two people and two sets of clubs are permitted per cart.
- Operation of a golf cart is at the risk of the operator and will be held fully responsible for any and all damages resulting from use.
- When the course is wet, carts shall not be driven through bare spots, wet or soft areas, or fairway drainage ditches. Cart drivers must obey the specific "Cart Rules of the Day"
- The golf cart shall not be driven within thirty feet of a green, tee or bunker.

- Violations of golf cart rules may result in loss of cart privileges and/or playing privileges.

Course Etiquette

- All players should conduct themselves in a disciplined manner, demonstrating courtesy and sportsmanship at all times.
- Players should not hit their ball until the players in front of them are out of range.
- Players should play at a good pace. It is the responsibility of each group to keep up with the players in front of them and/or always maintain their position on the course.
- Players should repair all ball marks and replace divots.
- Music is permitted; however, it must be kept at a volume that doesn't interfere with other group's enjoyment of the golf course.

Guests on the Course

A former Member who owes the Club any past due amount of money cannot be a guest in the 12 Oaks Club facility and cannot play the golf course as a guest nor as a tournament participant until he or she has paid all outstanding debts in full to the Club.

All guests may not play more than a total of 6 times a year regardless of the number of different Member hosts. All guests must be accompanied by the Member. Out-of-town family members who live further than 50 miles from the Club are exempt from the 6-time playing limit.

Members are responsible for the conduct, dress, charges, and any damage caused by their guests.

12 Oaks Junior Golf Academy

iGrow Golf is an organization who are dedicated to creating the best golf instruction experience for families (juniors, ladies, and men). The founders of iGrow Golf, Ryan Dailey and Matt Reagan, are the creators of the #1 internationally run family coaching program known as Operation 36. Operation 36 consists of a network of passionate coaches from around the world dedicated to growing long-term learning environments for all ages and abilities. Our team at iGrow Golf believes that "to grow the game of golf we need to not only introduce more to the game, but we have to make them good at it!" The Operation 36 mission is simple... provide a programming roadmap to progress golfers towards shooting par or better for 9 holes!

Contact Academy Director, Andrew Kiger (akiger@pga.com) for more information.

Handicap Rules

The USGA requires that you post all adjusted scores from any course with USGA Course and Slope Ratings. Included are away scores and scores in competitive rounds, including team matches. These scores must be posted at the earliest opportunity, usually at the completion of a round.

Any round of 7-12 holes is posted as a 9-hole score. Any round of 13 or more holes is posted as an 18-hole score. Scores for holes not played are recorded as par, plus any handicap strokes you are entitled to on the holes you did not play in that round. Nine-hole scores are kept in the computer and added to subsequent 9-hole scores to make an 18-hole score.

Golf Services

Golf Club Storage \$100 per year

Pull Cart Storage \$100 per year

Club Regripping Cost of grips + \$1 Per Club

Hole-In-One Insurance \$10 per golfer member

Each time a hole-in-one is made, each golf member is charged \$2. A portion of that money goes to the bar tab, and the remainder is applied to the member's account. Golfing members are automatically enrolled in the Hole-In-One club; please contact the Golf Shop if you would like to unenroll.

Example: There is \$800 in the insurance policy. \$300 of this policy is the most that can be charged in the bar. If the member would like a hole-in-one plaque, the price is \$160. The balance would be \$340 and this amount would be issued in golf shop sweeps to the member's account.