



Raleigh 25-0711
3224 Lake Woodard Dr STE 107
Raleigh, NC 27604-3659
919-303-0513

TERMITE SERVICE ONLY.
THIS AGREEMENT PROVIDES FOR
RETREATMENT OF A STRUCTURE
AND THE REPAIR OF DAMAGES
CAUSED BY WOOD DESTROYING
ORGANISMS WITHIN THE LIMITS
STATED IN THIS AGREEMENT.

Account No.: 4084232
Source Code.: S-TML

PROTECTION PLAN AGREEMENT

Effective Date.: 02-16-2025

Section I. GENERAL INFORMATION.

Service Address		Billing Address	
Name:	George & Monica Glover	Name:	George & Monica Glover
Address:	2017 Abbeyhill Dr	Address:	2017 Abbeyhill Dr
City:	Raleigh	City:	Raleigh
State	NC Zip: 27610	State	NC Zip: 27610
Phone:	Home: 919-818-3260	Phone:	Home: 919-818-3260
	Work: 919-618-4815		Work: 919-618-4815
	Cell: N/A		Cell: N/A
	Email: gglover@wcpss.net		Email: gglover@wcpss.net

Contact Preference

Please tell us how you would like to be contacted for future HomeTeam Pest Defense, Inc. (hereinafter "HomeTeam") communications.

☒ Pre-notification is not necessary for appointments.* ☐ Courtesy notification 1-3 days before service date.*

Preferred contact option(s): ☒ :Email ☐ :Text ☒ :Cell Phone ☐ :Home Phone ☐ :Work Phone

By providing your email address you are agreeing to our Privacy Policy and use of timely email communications regarding service, scheduling and newsletters. By choosing text as an option, you are agreeing to be notified of all services provided by HomeTeam. To view the full Privacy Policy, please visit us at www.PestDefense.com/legal.

Section II. SERVICES.

HomeTeam will provide termite, pest control, or mosquito services as selected by you, the Customer. The pricing for the services depends upon the number of services selected. By bundling services, you will receive a discount on the total cost for the selected monthly services; however, if during the term of the Agreement you terminate one of the bundled services, the discounted rate will also terminate and the cost of services will change. Moreover, to receive the bundled services, you further agree to accept flat rate billing. Under flat rate billing you agree to pay a total amount for all services received in twelve (12) equal monthly payments. Payments to be made under the HomeTeam EZ-Pay option in which the Customer's credit/debit card on file will be charged or bank account on file will be debited for each monthly payment.

Section III. SERVICE SELECTION.

Initial
GMC

Customer initials . TERMITE SERVICES. TERMITE RENEWAL DATE: 06-27-2025 ANNUAL VALUE**: \$485.00

NOTE - Limitations as set above and elsewhere in this Agreement.

HomeTeam will, in compliance with applicable federal, state and local laws, rules and regulations:

- Install Sentricon termite bait stations (the "Stations") in the soil around the perimeter of the structure(s) (see attached graph) located at the Service Address above (the "Structure(s)"); NOTE: Installation cost is a separate install cost and is not included in monthly bundling payment.
- Monitor the Stations in accordance with the label directions for a period of twelve (12) months immediately following installation of the Stations;
- During the monitoring period, add and remove Recruit® termite bait from the Stations as appropriate;
- During the monitoring period, maintain all Stations in serviceable condition;
- The Company will provide re-inspections to the structure when deemed necessary by the Company or annually if requested by the Customer.

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Customer initials . PEST CONTROL SERVICES. ANNUAL VALUE**: \$464.00

Pests to be Controlled		Miscellaneous Pests	
☒ Roaches	☒ Mud Daubers	☐ :Fire Ants (Annual add'l chg)	N/A
☒ Pest Ants	☒ Paper Wasps	☐ :Carpenter Ants (Annual add'l chg)	N/A
☒ House Spiders	☒ Silverfish/Firebrats	☐ :Tawny Crazy Ants (Annual add'l chg)	N/A
☒ Centipedes/Millipedes	☒ Earwigs	☐ :Scorpions (Annual add'l chg)	N/A
☐ :Mice/Rats (Annual add'l chg)	N/A	☐ :Fleas (inside only) (Annual add'l chg)	N/A
☐ :Additional Cost (One add'l chg)	N/A	☐ :Other:	N/A

Recurring Service Frequency	Pest Control - Scheduled Months	Type of Service
☒ Quarterly	☐ Jan ☐ Apr ☐ Jul ☐ Oct	☒ Taexx® ☐ Conventional
☐ Bi-monthly	☒ Feb ☒ May ☒ Aug ☒ Nov	☒ Residential
☐ Annually	☐ Mar ☐ Jun ☐ Sep ☐ Dec	☐ Commercial:

Section IV. PAYMENT.

Pricing is set out below for each individual service selected. If services are bundled a larger discount will be reflected in each payment. By bundling three services the discount is greater than if only two services are bundled. As noted in Section II, if during the term of the Agreement you terminate one of the bundled services, the discounted rate will terminate and the cost of the remaining services will change. Also, if the cost of the performed services has not been received by HomeTeam, you may incur a one-time charge to recoup those costs. Should you have a credit or any prepaid service charges, you will receive a refund of the balance of your service charge for the services not yet performed.

Section V. PROTECTION PLAN SUMMARY.

Service:	Annual Value*:	Protection Plan Discount:	Initial Payment Breakdown:
Termite**:	\$485.00	☐ Select (5%)	Termite Install Cost: -
Pest Control:	\$464.00	☒ Premier (8%)	Miscellaneous Cost: \$0.00
Mosquito:	-	☐ Ultimate (10%)	First Year Discount**: \$75.92
Miscellaneous:	-		First Monthly Payment**: \$35.57
			Total Initial Payment: \$35.57
Total*:	\$949.00	Discount: \$75.92	Annual Protection Plan Cost: \$873.08
			Monthly Protection Plan Cost : \$72.75

*Without Protection Plan Discount.

**Monthly payments will be \$35.57 (First Mo Payment) through 06-27-2025 (Termite Renewal Date) due to the first year paid by your homebuilder. After the first year, the Company reserves the right to increase the price of service. This Agreement may be terminated by Customer by providing written notice to the Company within thirty (30) days following Customer's receipt of the notice of increase.

PLEASE READ THIS AGREEMENT THOROUGHLY BEFORE SIGNING. Customer acknowledges receipt of a signed copy of this Agreement.

Customer:

HOMETEAM PEST DEFENSE, INC.*

Signed by:

C66A5BA94FC043A...

Signature: _____

Printed Name: _____ George & Monica Glover

Signed by:

3B2382D7F6C140E...

Signature: _____

Printed Name:* _____ Emmanuel M. Thomas

License No:* _____ NCL #2507 PW

This Agreement is not binding on the Company until signed by an authorized manager or executive officer of the Company.

RIGHT TO CANCEL: YOU, THE CUSTOMER, MAY CANCEL THIS TRANSACTION AT ANY TIME PRIOR TO MIDNIGHT OF THE THIRD BUSINESS DAY AFTER THE DATE OF THIS TRANSACTION. SEE THE ATTACHED NOTICE OF CANCELLATION FOR AN EXPLANATION OF THIS RIGHT.

Section VI. GENERAL TERMS AND CONDITIONS.

Term. TERMITE. Unless otherwise specifically provided herein, the parties agree that the initial term of this Agreement will be for twelve (12) months and will be automatically renewed on an annual basis, for an additional twelve (12) month period, for a maximum of four (4) additional twelve (12) month periods, following the initial term, unless either party cancels by giving the other party written notice at least thirty (30) days prior to the end of the then current term. This Agreement may be terminated by the Company or by Customer, at any time following the initial term, upon written notice to the other party at least thirty (30) days prior to such termination. At the end of that five (5) year period, the service may be renewed annually with the mutual consent of both parties, and, thereafter, either party may terminate the service with written notice at least thirty (30) days prior to the end of the then current term.

PEST CONTROL AND MOSQUITO. The parties agree that the initial term of this Agreement will be twelve (12) months and that this Agreement will be automatically renewed for additional twelve (12) month periods following the expiration of the initial term or any renewal term. This Agreement may be terminated by HomeTeam or by the Customer upon written notice to the other party at least thirty (30) days prior to the next service.

CHEMICAL SENSITIVITY OR SPECIAL HEALTH CONDITIONS. If Customer believes that Customer or other occupants of the treated structure are or may (A) be sensitive to pesticides/termiticides or their odors or (B) have other health conditions that may be affected by pesticides/termiticides or their odors, Company recommends that you not have an initial or a subsequent service performed at your premises until you have consulted with your family physician. At your request, Company will provide information about the chemicals to be used in treating the premises. By permitting the treatment, Customer assumes the risk and waives any and all claims against the Company in connection with such sensitivity or condition. At your request, the Company will provide information about the chemicals to be used in treating the premises.

ARBITRATION. ANY CONTROVERSY OR CLAIM ARISING OUT OF OR RELATING TO THIS AGREEMENT OR ANY OTHER AGREEMENT BETWEEN THE PARTIES, INCLUDING BUT NOT LIMITED TO ANY TORT AND STATUTORY CLAIMS, AND ANY CLAIMS FOR PERSONAL INJURY OR PROPERTY DAMAGE, SHALL BE SETTLED BY BINDING ARBITRATION. UNLESS THE PARTIES AGREE OTHERWISE, THE ARBITRATION SHALL BE ADMINISTERED UNDER THE COMMERCIAL RULES OF THE AMERICAN ARBITRATION ASSOCIATION ("AAA") OR, IF APPLICABLE, IT SHALL BE DETERMINED UNDER THE AAA PROCEDURES FOR CONSUMER-RELATED DISPUTES. THE PARTIES EXPRESSLY AGREE THAT THE ARBITRATOR SHALL FOLLOW THE SUBSTANTIVE LAW, INCLUDING THE TERMS AND CONDITIONS OF THIS AGREEMENT, AND THAT ANY ARBITRATION PROCEEDING UNDER THIS AGREEMENT WILL NOT BE CONSOLIDATED OR JOINED WITH ANY ACTION OR LEGAL PROCEEDING UNDER ANY OTHER AGREEMENT OR INVOLVING ANY OTHER PREMISES, AND WILL NOT PROCEED AS A CLASS ACTION, PRIVATE ATTORNEY GENERAL ACTION OR SIMILAR REPRESENTATIVE ACTION. EITHER PARTY HAS THE RIGHT TO REQUIRE A PANEL OF THREE (3) ARBITRATORS, AND THE REQUESTING PARTY SHALL BE RESPONSIBLE FOR THE COST OF THE ADDITIONAL ARBITRATORS. EITHER PARTY MAY REQUEST AT ANY TIME PRIOR TO THE HEARING THAT THE AWARD BE ACCOMPANIED BY A REASONED OPINION. THE AWARD RENDERED BY THE ARBITRATOR(S) SHALL BE FINAL AND BINDING ON ALL PARTIES, EXCEPT THAT EITHER PARTY MAY WITHIN 30 DAYS OF THE ORIGINAL AWARD REQUEST AN ARBITRAL APPEAL TO A THREE MEMBER APPEAL TRIBUNAL. THE APPEALING PARTY SHALL BE RESPONSIBLE FOR ALL APPELLATE ARBITRATOR(S) FEES AND COSTS. THE APPEAL TRIBUNAL SHALL REVIEW ALL QUESTIONS OF LAW AND FACT UNDER A CLEARLY ERRONEOUS STANDARD. THE AWARD OF THE APPEAL TRIBUNAL SHALL BE FINAL AND BINDING. JUDGMENT MAY BE ENTERED ON THE AWARD IN ANY COURT HAVING JURISDICTION THEREOF. CUSTOMER AND COMPANY ACKNOWLEDGE AND AGREE THAT THIS ARBITRATION PROVISION IS MADE PURSUANT TO A TRANSACTION INVOLVING INTERSTATE COMMERCE AND SHALL BE GOVERNED BY THE FEDERAL ARBITRATION ACT.

ENTIRE AGREEMENT AND SEVERABILITY. This Agreement and the attached graph constitute the entire agreement between the parties. Customer expressly warrants and represents that, in entering this Agreement, Customer is not relying on any promise, agreement or statement, whether oral or written, that is not expressly and fully set forth in this Agreement. If any part of this Agreement is held to be invalid or unenforceable for any reason, the remaining terms and conditions of this Agreement will remain in full force and effect. The terms of the Agreement stated herein may not be amended or altered unless a written change is approved and signed by a Corporate Officer of Company. No other employees or agents of Company have authority to amend or alter any part of this Agreement. Provided, however, that as to the paragraph on ARBITRATION, if the sentence precluding the arbitrator from conducting an arbitration proceeding as a class, representative or private attorney general action is found to be invalid or unenforceable then the entirety of the ARBITRATION paragraph shall be deemed to be deleted from this Agreement. **SATISFACTION.** If, during the regularly scheduled treatment, you are not satisfied with the results, HomeTeam will continue to work to solve your problem to your satisfaction.

TERMITE TERMS

Initial
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Customer initials _____ CUSTOMER UNDERSTANDING OF PERFORMANCE OF SENTRICON SYSTEM.

Customer understands that:

- A. The Sentricon System involves installation and monitoring, colony elimination with Recruit termite bait, and subsequent monitoring for continuous protection from new termite colonies;
- B. Intervals of from a few weeks to more than a year should be expected between:
 - i. Installation of the Sentricon stations and sufficient termite activity to allow the addition of Recruit termite bait;
 - ii. Addition of Recruit termite bait; and
 - iii. Sentricon Always Active, the Recruit termite bait is included at the time of installation.
- C. During the interval(s) between installation of the Stations and complete elimination of existing termite colonies, termite feeding within the Structures, possibly involving additional structural damage, may occur. Additional services such as spot applications of conventional termiticides are available to combat termite activity on a localized, short-term basis if desired, but are not needed for and will not contribute to termite colony elimination.
- D. The active ingredient in the Sentricon System is an insect growth regulator (Recruit) that prevents worker termites from molting. (Molting is critical to colony survival.)
- E. In tests that it conducted on Recruit, Corteva AgriSciences, the manufacturer of Recruit, observed evidence of very low levels of mammalian toxicity only at very high levels of exposure.
- F. Treatment is provided against the attack of subterranean termites (*Reticulitermes* spp., *Heterotermes* spp. and *Coptotermes* spp. (Formosan). This Agreement does not provide for the treatment of any other pests, plant, animal or organism other than such termites. The Company has not inspected or treated the structure(s) for health-related molds or fungi. By law, the Company is not qualified, authorized or licensed to inspect for health-related molds or fungi.
- G. The Company makes no representations regarding the exact location or number of any existing termite colonies.

CORTEVA AGRISCIENCE OWNERSHIP OF SENTRICON SYSTEM COMPONENTS.

Customer also understands that:

- A. The Sentricon System and all of the components of the Sentricon System ("Components") have been designed by Corteva AgriSciences. The Components are and will remain the property of Corteva AgriSciences. Customer has no rights with respect to any of the Components, other than the right to their use as installed by the Company on the Customer's premises under this Agreement.
- B. On expiration or termination of this Agreement, the Company and Corteva AgriSciences or their respective representatives are authorized by Customer to retrieve from Customer's premises the Stations and other Components for appropriate disposition. In addition, if the Company, for whatever reason, ceases to represent or to be authorized to represent the Sentricon System,
 - i. The Company will:
 - a. So notify Customer;
 - b. Offer Customer the alternatives of either using a different form of termite protection or terminating this Agreement;
 - c. Credit the Customer for services paid for but not yet received, if appropriate;
 - d. Refund to the Customer an amount equal to the fee paid for services not yet received if Customer elects to discontinue the relationship, or if the Company cannot offer an effective alternative form of termite protection; and
 - e. Retrieve, or allow Corteva AgriSciences or its representatives reasonable access to the premises for the retrieval of the Components; and
 - ii. Customer will:
 - a. Grant the Company and Corteva AgriSciences or their respective representatives reasonable access to the premises for the retrieval of the Components; and
 - b. Either agree with the Company on the use of an alternative form of termite control or terminate this Agreement.

THE REMOVAL OF THE BAIT OR BAITING SYSTEM MAY RESULT IN A LACK OF TERMITE PROTECTION

CUSTOMER COMMITMENT AS TO CONDITIONS CONDUCIVE TO INFESTATIONS The Customer agrees to be solely responsible for maintaining the Treated Premises free from any condition conducive to termite infestation ("Conditions Conducive," see below for explanation). The Customer agrees to be solely responsible for identifying and correcting Conditions Conducive. The responsibility rests exclusively with the Customer, not with the Company. Failure of the Company to alert Customer to any of the above conditions does not alter Customer's responsibility under this Section. In addition, the existence of any Conditions Conducive that was not timely corrected, including any Conditions Conducive existing but not visible at the time of the execution of this Agreement, will permit the Company, at its sole discretion, to terminate the Agreement or to require Customer to purchase any additional treatment required as a result of the Conditions Conducive. Customer agrees to fully cooperate with the Company during the term of this Agreement, and agrees to maintain the area(s) baited free from such Conditions Conducive. Other specific items may be noted below in "Additional Comments" (Section XV).

CONDITIONS CONDUCIVE. Conditions Conducive include, but are not limited to, roof leaks, improper ventilation, faulty plumbing, and water leaks or intrusion in or around the structure; inherent structural problems, including, but not limited to, wood to ground contact, masonry failures, and settlement of the foundation, foam insulation, stucco construction with wire lathe, foam board and/or wood framing below grade, expanded polystyrene or styrofoam molded foundation systems, siding (including vinyl, wood and metal) if within 6 inches of the ground; and spray-foam insulation, encapsulated crawlspaces, firewood, trash, lumber, wood, mulch, shrubs, vines, and other protective ground covering that restricts visual inspection or treatment of the structure.

Customer agrees to maintain the structure free from any factors contributing to infestation, such as wood, trash, lumber, direct wood-soil contact, standing water under pier-foundation structures, or as noted below in "Additional Comments." Customer also agrees to notify the Company of, and to eliminate, faulty plumbing, leaks, dampness from drains, condensation or leaks from the roof or otherwise into, onto or under the area(s) baited. Failure of the Company to alert Customer to any of the above conditions does not alter Customer's responsibility under this Section.

ADDITIONS, ALTERATIONS, AND OTHER CHANGES. This Agreement covers the Structure(s) identified in Section I as of the date of the initial installation. Customer will immediately notify the Company in writing (1) prior to the Structure(s) being structurally modified, altered or otherwise changed, (2) prior to any termiticide being applied on or close to the location of any Station, (3) if soil is removed or added around the foundation of the Structure(s) or (4) any tampering of baiting equipment or supplies occurs. Failure to notify the Company in writing of any event listed above may void the Agreement. Additional services required by any addition, alteration or other such event may be provided by the Company at Customer's expense, and may require an adjustment in the renewal fee.

DAMAGE RELATED TO SERVICES. The Company will exercise due care while performing services hereunder to attempt to avoid damaging any part of Customer's property, plants or animals. Under no circumstances will the Company be responsible for damage caused by the Company at the time the work is performed, except those damages resulting from gross negligence of the Company. Customer is responsible, at Customer's sole expense, for refurbishing Customer's property (including lawn and landscape) after installation of the Stations.

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Customer initials _____ REPAIR AND RETREATMENT OBLIGATION. Subject to the general terms and conditions of this Agreement, if an

infestation of subterranean termites occurs in the treated structure(s) during the term of this Agreement, the Company will retreat the area of infestation at no additional charge. In addition, subject to the general terms and conditions of this Agreement, the Company will repair, at its cost, new termite damage to the treated structure(s).

1. Customer expressly waives any claim for economic, compensatory, or consequential damages relating to the existence of Subterranean termites or Subterranean termite

damage, or for increased costs, loss of use, business interruption, diminution of value, or any “stigma” damage due to the presence of Subterranean termites or Subterranean termite damage. The Customer acknowledges that the Company is performing a service and except for termite damage repairs set forth above and any damage to the structure caused by the Company in the performance of its services, Customer waives any claim for property damage, and agrees that under no circumstances shall Company be held liable for any amount greater than the amount paid by the Customer to Company for the termite service to be performed.

2. Due to subterranean termite habits, termite activity may continue to be present in a structure for a period of time following treatment. The Company is not responsible for repairs of subterranean termite damage that occurs before the repair portion of the warranty becomes effective.

3. The Company’s obligation to repair termite damage will become effective upon the earlier of (i) elimination of the colony or colonies located on or about the Service Address or (ii) the first anniversary of the installation of the Stations. Colony elimination shall be deemed to occur when, following two consecutive months of termites feeding on Recruit termite bait in one or more termite bait stations located at the Service Address, the Company’s technician is unable to locate, for a period of three consecutive service visits to the Service Address, any live termites in any of the termite bait stations located at the Service Address. If new damage, as evidenced by the presence of live termites, occurs while the Company’s obligation to repair termite damage is in force, following written notification from Customer and an inspection by the Company, the Company agrees to repair the new termite damage. The Company’s total liability, however, will not exceed in any one calendar year the lesser of (i) \$200,000 or (ii) the fair market value of the treated structure(s), nor exceed \$1,000,000 in the aggregate over the term of the Agreement, including extensions and renewals.

4. Subject to the remaining provisions of this Section VI.4, Customer will be entitled to select the contractor who will perform the needed repairs to the treated structure(s). Prior to entering into a contract with a contractor, Customer agrees to provide the Company a copy of the proposed contract or written bid. If the Company determines the bid to be excessive, Customer agrees to grant access to the treated structure(s) to a contractor designated by the Company for the purpose of obtaining a second bid for the work. In cases where there are multiple bids for repair work, Customer acknowledges that the Company reserves the right to select the contractor to perform the repairs.

5. The Company is not responsible for the repair of either visible damage (noted on the attached inspection graph) or hidden damage existing as of the date of this Agreement. The Company does not guarantee that the damage disclosed on the attached inspection graph represents all of the existing damage as of the date of this Agreement. **The Company will not be responsible for (1) any damage caused by termites to the treated structure(s) or the contents thereof arising prior to or following the term of this Agreement or (2) any costs or expenses incurred by Customer as a result of any such damage. Customer waives all claims for damage to the property or people that may result directly or indirectly from services provided by the Company, with the sole exception of claims for damages due to the gross negligence of the Company and/or its employees.**

ADDITIONAL COMMENTS

First year of termite protection is covered until June 2025 by Toll Brothers. Once first year of termite expires, monthly pricing will increase to \$72.75 per month and include pest control and full-termite protection with repair warranty.

PEST CONTROL TERMS

Initial

Customer initials _____ SERVICE.

The Company will provide labor and materials to the property located at the Service Address to control the pests checked above (the “Covered Pests”) in accordance with the terms and conditions of this Agreement. This Agreement does not provide for the treatment for, or control of, any pests, plant, animal or organism other than the Covered Pests. The Company’s acceptance of any payment in arrears will not constitute a waiver of the Company’s right to terminate service.

LIMITED WARRANTY. During the term of this Agreement, the Company will provide treatments when deemed necessary by the Company to control active infestations of Covered Pests at no additional cost to the Customer, provided that Customer’s account with the Company is current. THE LIMITED WARRANTY STATED IN THIS SECTION IS GIVEN IN LIEU OF ANY OTHER GUARANTEE OR WARRANTY, WHETHER EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

ACCESS TO PROPERTY. Customer hereby grants the Company service technicians access to the property for the purpose of performing periodic pest control services as described above. If Customer is unavailable to provide a Company service technician access to the property for a regularly scheduled service call for conventional pest control, the technician will service the exterior of the property, and Customer will be charged the regular service fee. Customer may then schedule another appointment for interior service, if necessary, at no additional cost to Customer.

DISCLAIMERS AND LIMITATION OF LIABILITY As concerns Pest Control services, the Company will not be responsible for (1) any past, present, or future damage to the property serviced under this Agreement or the contents located at such property caused by Covered Pests or any other pests or (2) any costs or expenses incurred by the Customer as a result of any such damage. The Company will not be responsible for any bodily injury (including death) caused by any pests. The Company disclaims any and all liability for incidental or consequential damages. By signing this Agreement, Customer waives any and all claims for damage to the property or people resulting directly or indirectly from work performed by the Company, with the sole exception of claims for damages due to the gross negligence of the Company and/or its employees.

OWNERSHIP OF THE TAEXX BUILT-IN PEST CONTROL SYSTEM.

☐ The Taexx pest control system has not been installed in the property.

☒ The Taexx pest control system has been installed in the property. Customer acknowledges that all Taexx system service ports and blank plates installed on the exterior of the property will remain the property of the Company at all times. Upon termination or expiration of this Agreement, Customer grants the Company access to the property for the purpose of replacing each Taexx system service port with a blank plate. Customer acknowledges that servicing by any person or entity other than the Company could damage the Taexx system, and that the warranty on the Taexx system does not cover such damage. Customer agrees to provide written notice to any subsequent owner of the property of the provisions of this Section.

ADDITIONAL COMMENTS Quarterly pest control every 90-days.



Agreement Number: 4084232
(Same as on Agreement)

2/12/2025
Enter Date of Transaction*

NOTICE OF CANCELLATION

YOU MAY CANCEL THIS TRANSACTION, WITHOUT ANY PENALTY OR OBLIGATION, WITHIN THREE BUSINESS DAYS FROM THE ABOVE DATE.

IF YOU CANCEL, ANY PROPERTY TRADED IN, ANY PAYMENTS MADE BY YOU UNDER THE AGREEMENT OR SALE, AND ANY NEGOTIABLE INSTRUMENT EXECUTED BY YOU WILL BE RETURNED WITHIN 10 BUSINESS DAYS FOLLOWING RECEIPT BY THE SELLER OF YOUR CANCELLATION NOTICE, AND ANY SECURITY INTEREST ARISING OUT OF THE TRANSACTION WILL BE CANCELLED.

IF YOU CANCEL, YOU MUST MAKE AVAILABLE TO THE SELLER AT YOUR RESIDENCE, IN SUBSTANTIALLY AS GOOD CONDITION AS WHEN RECEIVED, ANY GOODS DELIVERED TO YOU UNDER THIS AGREEMENT OR SALE; OR YOU MAY, IF YOU WISH, COMPLY WITH THE INSTRUCTIONS OF THE SELLER REGARDING THE RETURN SHIPMENT OF THE GOODS AT THE SELLER'S EXPENSE AND RISK.

IF YOU DO MAKE THE GOODS AVAILABLE TO THE SELLER AND THE SELLER DOES NOT PICK THEM UP WITHIN 20 DAYS OF THE DATE OF YOUR NOTICE OF CANCELLATION, YOU MAY RETAIN OR DISPOSE OF THE GOODS WITHOUT ANY FURTHER OBLIGATION. IF YOU FAIL TO MAKE THE GOODS AVAILABLE TO THE SELLER, OR IF YOU AGREE TO RETURN THE GOODS TO THE SELLER AND FAIL TO DO SO, THEN YOU REMAIN LIABLE FOR PERFORMANCE OF ALL OBLIGATIONS UNDER THE AGREEMENT.

TO CANCEL THIS TRANSACTION, MAIL OR DELIVER A SIGNED AND DATED COPY OF THIS CANCELLATION NOTICE OR ANY OTHER WRITTEN NOTICE, OR SEND A TELEGRAM, TO HOMETEAM PEST DEFENSE, INC.

AT 3224 Lake Woodard Dr, Raleigh, NC 27604-3659 NOT LATER
(Address of Seller's Place of Business – HomeTeam Pest Defense Branch Office)

THAN MIDNIGHT OF 02/15/25 I HEREBY CANCEL THIS TRANSACTION.
(Date – Three Business Days After Date of Transaction)

Date	Buyer's Signature	Buyer's Name

HOMETEAM PEST DEFENSE, INC. CAN BEGIN WORK AS SOON AS POSSIBLE. PERMISSION, HOWEVER, SHALL NOT BE CONSTRUED AS A WAIVER OF ANY OF MY RIGHTS UNDER THIS NOTICE OF CANCELLATION.

☒ Yes* ☐ No*

Signed by:  <u>C66A5BA94FC043A...</u> Buyer's Signature*	<u>2/12/2025</u> Date**
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(THE BOTTOM PORTION OF THIS FORM MUST BE ATTACHED TO THE LOCATION COPY OF THIS AGREEMENT.)



AUTHORIZATION FOR PRE-ARRANGED PAYMENTS

The Customer named below authorizes the Company designated above and the financial institution named below (the "Depository") to initiate and complete (i) recurring debit entries or (ii) one or more credit card charges (as designated below) to the checking/savings or credit card account, as the case may be, shown below (the "Account"). The amount of each recurring debit or charge will be the service amount due under Customer's contract with the Company. The amount of either a one-time payment or the EZ-Pay option will be the amount set forth below.

(1) References to the contract with the Company include any amendments, modifications or suspensions, including changes resulting from any changed or increased fee agreement under such agreement.

(2) Customer may terminate this authorization at any time by notifying the Company and the Depository in writing in such time and in such manner as to allow the Company and the Depository a reasonable opportunity (estimated to be 30 days) to act upon such termination. If Customer determines that the Account has been erroneously charged, Customer must immediately notify Depository in writing and Depository will provide a credit in the amount of the erroneous charge during the time period required by law or the Depository's rules. Until this authorization has been terminated in accordance with its terms, Customer agrees that the Account will not be closed and Customer agrees to have sufficient funds in the Account for the next scheduled debit entry. Customer agrees to pay Company a \$25.00 return item fee for unpaid drafts resulting from insufficient funds or uncollected funds

(3) The rights, powers and interests held by the Company under this authorization may be exercised by the Company and its agents, depository institutions, successors, assigns and transferees.

This authorization will remain in full force and effect until terminated as provided herein.

BANK ACCOUNT DEBITS

☒ ACH*

George Glover

Name (as it appears on the Bank Account)*

2017 AbbeyHill Drive

Address (as it appears on the Bank Account)*

Wells Fargo

Name of Financial Institution*

0219

Last 4 Routing*

3972

Last 4 Account*

2017 AbbeyHill Drive

Street Address*

Raleigh

City*

NC

State*

27610

**Zip Code

9196184815

Daytime Phone Number*

George Glover

Customer Name*

CARD PAYMENTS

☐ Credit Card*

Name (as it appears on the Credit Card/Debit Card Account)*

Address (as it appears on the Credit Card/Debit Card Account)*

_____ Last 4 Digits of Credit Card/Debit Card Number*

Credit Card (Select One):

☐ Discover* ☐ MasterCard* ☐ Visa*

_____/_____
Exp. Date (MM/YYYY)*

Zip Code*

gglover@wcpss.net

Signed by:

*Email

George & Monica Glover

C66A5BA94FC043A...
Signature**

2/12/2025

Date**



CUSTOMER WAIVER SHEET

Customer Name: George & Monica Glover
 Property Address: 2017 Abbeyhill Dr
 City: Raleigh State: NC Zip Code: 27610

Structures with Common Foundation Walls: Since my structure has one or more common foundation walls, that is, foundation walls which are common to and support not only this structure but one or more adjoining structures, HomeTeam Pest Defense has advised and I understand and acknowledge that due to the dual ownership of the common wall(s), HomeTeam Pest Defense cannot treat both sides of the common wall(s), and this will limit the effectiveness of HomeTeam Pest Defense's termite treatment.

Structures with Raised Wood Floors and/or Wood Floors on Slab: I understand and acknowledge that as a part of my initial termite treatment, requested by me and possible subsequent termite re-treatments, as part of HomeTeam Pest Defense's termite service, HomeTeam Pest Defense may need to access the concrete sub floor / slab under the present wood floor. I understand that it is my responsibility to make this area accessible for inspection, treatment, re-inspection, and possible re-treatment.

Floor Coverings, Exterior Walkways and Decking: I authorize HomeTeam Pest Defense to remove or cut tile, carpet, or wood on my slab. HomeTeam is authorized to drill or remove exterior concrete, tile, pool decking, sidewalks, etc. as necessary for treatment. I release HomeTeam Pest Defense from any liability for damage to these areas as a result of cutting, drilling, removing, or removing floor covering.

Structures Where a Bath Trap Access is Not Installed: I understand that HomeTeam Pest Defense recommends a bath trap access to be installed as part of my termite treatment and due to construction practices a bath trap access will not be installed. I understand that HomeTeam Pest Defense will complete an alternate treatment method in this area, and if an infestation occurs in this area, it is my responsibility to provide permanent access to the bath trap for direct treatment of the area.

Ventilation: Customer has been notified heating and air system must be turned off during treatment application, if applicable.

Access for Treatment Release: I understand and acknowledge that part of the treatment HomeTeam Pest Defense is to provide at my structure may require the exposing of areas in and around the structure, to include, but not limited to, removing sections of sheetrock, siding, ceilings, wall covering, etc. I, hereby, release HomeTeam Pest Defense from any liability for damage to areas requiring exposure, and I understand it is my responsibility to correct or repair these areas after treatment has been completed.

Access for Treatment and Inspection: I understand and acknowledge that part of the treatment and inspection HomeTeam Pest Defense is to provide at my structure may require the exposing of areas in and around the structure. I authorize HomeTeam Pest Defense to cut, drill, remove, and alter materials in enclosed and encapsulated crawlspaces, attics, and basements to include but not limited to, vapor and moisture barriers, foam board, batt and spray foam insulation.

*Date. 02/12/2025

HOMETEAM PEST DEFENSE, INC.:

By: Emmanuel M. Thomas
 HomeTeam Representative Name (Print)*
 Signed by:

3B2382D7E6C140E...
 HomeTeam Representative Signature*

CUSTOMER ACKNOWLEDGEMENT:

George & Monica Glover
 Customer Name (Print)
 Signed by:

C66A5BA94FC043A...
 Customer Signature*