

4580 Atlantic Avenue
Raleigh, NC 27604
(919) 850-9030 office



Order #
96119
Installation Date

Client Name: Susan Starnes			Home phone: ()		
Job Address: 314 Gilbert Ave			Mobile phone: (919) 7962977		
			Alternate phone: ()		
City: Raleigh	State: NC	Zip Code: 27603	Email: starness1989@gmail.com		
Billing Address: (if different)			Directions:		
Billing Contact: (if different)					

Nursery Wardrobe in White Melamine - Everyday Collection
-Closed 24" Sections -Open 24" Section in the middle
-Oval Chrome Hanging Rods
Extra Tall Panels in White Melamine - Everyday Collection
-10 Deco 101 Doors -Hardware: Arched Pull in Satin Nickel
-4 Deco 101 Drawers -Hardware: Arched Pull in Satin Nickel
-Large Deco Crown Molding to the Ceiling

Terms & Conditions: Please read carefully and initial each item.

1) Accessibility to the Work Area
Remove all personal items where work will be performed prior to your installation. **Installers are not permitted to move any of your items.** This includes but is not limited to furniture, pictures, mirrors, clothing, shoes, shelving, cabinets, etc. Also, remove anything that could be shaken loose during installation on adjoining walls. Please remove vehicles, bicycles, golf clubs, yard tools, mowers, etc. from the garage for garage installations. The work area should be considered a construction site that could be harmful, especially to pets and children. Therefore, pets and children must not be allowed in the work area and we assume no liability for any damages or injuries that may occur while being in the work area.

2) Tear Out & Wall Preparation
Standard tear out of existing *wire shelving* is complimentary and will be performed on the day of installation. This includes the removal of wire shelving *only*. The installers will fill the holes left behind after removal but ***will not finish or paint*** the walls. If tear out involves anything other than wire shelving, the **removal is your responsibility** and must be completed at least 48 hours prior to installation. Closets by Design ***does not*** offer any painting or finishing services for walls under any circumstances, including scuffs, marks, damages, etc. that occur during installation.

3) Custom Plans & Changes
All systems are manufactured according to the custom design plans that have been agreed upon between you and your Designer. Any changes to your plans must be discussed with your Designer and agreed upon with a change order prior to manufacturing. Any changes made after your order is in production could result in additional costs and may require moving your installation date. **No changes are allowed less than 14 days prior to your installation date** unless specific office approval is obtained. If approved, there may be additional rush charges for production to incorporate the changes.

4) Installation Date Changes & Postponement
In the event your scheduled installation date needs to change, please notify our customer service department *immediately* at **(919) 850-9030** to avoid any penalties. Changing your install date within 5 business days prior to the scheduled date will result in a **5% charge** based on your total purchase price. Changing your install date within 2 business days prior to the scheduled date will result in a **10% charge**. Postponing installation on your actual day of install will result in a **20% charge**. Closets by Design may postpone installation with a **20% charge** if the job site is not accessible due to obstructions that are not our responsibility. Closets by Design may elect to postpone installation due to inclement weather conditions at their discretion.

5) Payment
Please have final payment prepared to present to the installers upon delivery of your job. If other means of final payment are not present at that time, final payment may be charged to the credit card.

Reserving an install date requires a 50% deposit or a 20% deposit if financing

6) Measurements
All dimensions and measurements noted on design plans are approximate and may be altered to accommodate production and/or installation needs.

7) Backing
Backing is an optional upgrade and is *not included* unless selected.
☐ Yes, I prefer to add backing in all areas
☒ No, I prefer not to add any backing
☐ I prefer adding backing only in these areas:

8) Existing walls, floors, and ceiling
Closets by Design is not responsible for gaps between the system and walls, floors, or ceilings caused by walls, floors, or ceilings being out of level, out of square, or out of plum.

9) Miscellaneous
For your protection Closets by Design is licensed, bonded, and insured. This document is based on state legislation which preserves the rights of both the client and contractor. In the event any process of law is required by the contractor to collect any monies due hereunder, the buyer agrees to pay all associated costs, interests, and attorney's fees incurred.

10) Promotions & Discounts
Promotions and discounts are valid only at the time of purchase. I acknowledge that all promotions and discounts have been applied.

Notice of Cancellation:
Either party may cancel this transaction, without penalty or obligation, within 3 business days from the date as signed below. Any notice of cancellation must be signed, dated, and delivered in writing to Closets by Design located at 4580 Atlantic Avenue, Raleigh, NC 27604. No refunds or credits will be approved after the 3rd business day following the date of this transaction.

☐ Check	Total Purchase Price	\$ 7900.00
☒ Credit Card	Deposit	\$ 3950.00
☐ Financing		
☐ Cash	Current Balance Due	\$ 3,950.00

Signed by:		I have read, understood, and I approve of the above contract and terms:	
1C425FBB892044B...		Signed by:	
Designer Signature		Client Signature	
04/02/2025		04/02/2025	
Date		Date	