

Manage Your Account 24/7

ENROLL IN AQUA'S ePORTAL

[Learn More →](#)



For more than 135 years, Aqua has been providing water and wastewater utility services to more than three million people across eight states.

If you're a new customer, welcome! Head to our [New Customers](#) page to learn more about Aqua and the resources we provide our customers.

If you're a current customer looking to contact us, [pay your bill](#), or learn more about the bill pay resources we have available, you've come to the right place.

Resources and Additional Support



Ways to Pay Your Bill

There are multiple ways to pay your Aqua water and wastewater bill, including using our e-Billing system, paying in person, by mail, by phone, and so on!

Explore Your Options >

Service Alerts

Did you know that you can see service alerts in your area, view a service disruption map or get alerts sent directly to your phone all from our website?

Service Alerts >

Home Protection Plans

The water and sewer service lines on your property are your financial responsibility. Aqua partners with HomeServe so we can offer our customers protection from the cost and inconvenience of dealing with unexpected line repairs.

Learn More >

Customer Assistance Programs

If you are in need of financial assistance to ensure you continue to receive uninterrupted water service, or if you'd like to make a donation to help someone in your community, we're here to help!

Learn More >

Moving?

Do you need to start new service with Aqua? Do you need to stop your current service or transfer your Aqua service to a new address?

We're here to help! >

Accessibility

Aqua's Accessibility Policy and Effective Communication for Individuals with Disabilities Policy, as well as contact information for Aqua's ADA coordinator, can be found here.

Learn More >

Understand My Bill

Do you have some questions about what certain parts of your water bill mean? We've got answers.

View Bill Breakdown >

Aqua Customer Forms

There are various forms you may need as a new or current Aqua customer.

Check Them Out >

Contact Us

Have a question and need to talk to one of our highly trained customer service representatives? Don't hesitate to reach out!

Let's Talk >

Guides & Tips

Does your bill seem unusually high? Think you might have a leak? We're here to help.



Wait for Full Dishwashers

A full load will use about 10 gallons of water, while running your dishwasher only half-full ends up using twice as much water and electricity!



Upgrade or Retrofit Your Toilet

Upgrade to a dual-flush model or buy a dual-flush handle kit for your existing toilet.



Don't Water the Yard During the Day

Water the lawn, plants and flowers in the morning or late evening when it's cooler, and never water when it's windy.



Want More Tips & Tricks?

Our experts are here to inform and help to make sure your systems are running as safely and sustainably as possible.

See More Tips >

[Work for Aqua](#)

[News](#)

[Media Requests](#)

Essential Utilities

Contact us >

Investor Use

Account Utility

© 2024 Essential Utilities, Inc. All Rights Reserved

301 Commonwealth Ave., 10th Floor, PA 19019

877.667.2750